January 4, 2020

Ref: Docket No. 20190071-WS

Application for increase in water rates in Polk County by: Deer Creek RV Golf & Country Club, Inc.

The Florida Public Service Commission is committed to making sure that Florida's consumers receive some of their most **ESSENTIAL** services — electric, natural gas, telephone, **WATER, AND WASTEWATER** — in a safe, **REASONABLE**, and reliable manner. In doing so, **THE PSC EXERCISES REGULATORY AUTHORITY OVER UTILITIES** in one or more of three key areas: **RATE BASE/ECONOMIC REGULATION**; competitive market oversight; and monitoring of safety, reliability, and service.

Dear Chairman Graham and Commissioners Mr. Clark, Ms. Brown, Mr. Polmann, Mr. Fay,

The above is from your own website. After attending a meeting held today and being made aware first time for the possibility to bear the responsibility of an unbearable rate for water, we now find ourselves having to place our future in your hands.

We are senior citizens. We live on a FIXED INCOME. We have to factor in food, gas, repairs, medical insurance and deductibles, insurance for vehicle and fifth-wheel, ownership and maintenance fees, clothes, and other miscellaneous expenses.

Over our lifetime, we have had to make some difficult decisions. Moving here to Florida was difficult as it put us far from our family but it allowed us to stretch our money a little more. We found a home here and made friends. We "settled". We set up with some excellent doctors. We live in a fifth-wheel and have to move every couple of weeks but we do have a home base at Fawn Ridge. This is where we come to say "Hi!" to our neighbors. This is where we come to hug each other. This is where we come to restore ourselves. FAWN RIDGE IS MORE THAN JUST ABOUT WATER. IT IS OUR LIFE.

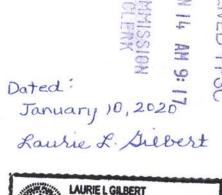
We are no longer wage-earners. We have spent our lives working. Now, we are retired. Come visit us. You will find some of us trying to keep the grounds looking nice or doing some minor work on our "homes" that we move every two weeks. It takes a lot of work to keep them up and running. You might also find us working on projects around the clubhouse and the sites. One other thought: How much water can two people in a fifth wheel (no bath tub) use? We do not even water our lawns and have no golf course here at Fawn Ridge!

Please try to understand that there are many of us here that just can't bear more on our financial plates. Consider our age, our circumstances, and our responsibilities to ourselves before making your decision. We need you to vote "NO" to any increase on a water rate.

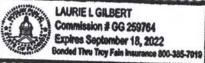
Thank you for your service, time and thoughtful consideration,

Paul and Patricia Fore

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