

Jacob Veaughn

From: Jacob Veaughn on behalf of Records Clerk
Sent: Thursday, September 24, 2020 11:23 AM
To: 'SUSAN GHOSH'
Cc: Consumer Contact
Subject: RE: disconnections

Good afternoon, Susan Ghosh

We will be placing your comments below in consumer correspondence in Docket No. 20200219 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn

Commission Deputy Clerk I
Florida Public Service Commission
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850.413.6656

From: SUSAN GHOSH <susanghosh@yahoo.com>
Sent: Wednesday, September 23, 2020 9:47 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: disconnections

Docket#20200219-E1

Dear Staff and Members of the Public Service Commission:

Thank you for all you do to serve the public of Florida.

There is a disconnect here. The disconnect is between highly profitably utilities that are allowed to pass along their unexpected costs to consumers, and the ability of those same utilities to cut off the power to people who are unexpectedly suffering through no fault of their own. Please don't permit these disconnections to occur. This would be a very cruel and unusual punishment for people who are already suffering.

Thank you for reading and considering the opinion of this letter writer.

Sincerely,
Susan Ghosh