

COMMISSIONERS:  
GARY F. CLARK, CHAIRMAN  
ART GRAHAM  
JULIE I. BROWN  
DONALD J. POLMANN  
ANDREW GILES FAY

STATE OF FLORIDA



DIVISION OF ENGINEERING  
TOM BALLINGER  
DIRECTOR  
(850) 413-6910

# Public Service Commission

December 22, 2020

Mr. Michael Smallridge  
Lake Yale Utilities, LLC  
5911 Trouble Creek Rd.  
New Port Richey, Florida 34652  
[mike@fus1llc.com](mailto:mike@fus1llc.com)

## STAFF'S FOURTH DATA REQUEST VIA EMAIL

**Re: Docket No. 20200169-WS – Application for staff-assisted rate case in Lake County, and request for interim rate increase, by Lake Yale Utilities, LLC.**

Dear Mr. Smallridge:

Please provide the additional information requested below regarding Lake Yale Utilities, LLC (Lake Yale or Utility).

1. In response to staff's first data request the Utility indicated it would like to purchase a lawn mower and accompanying trailer and have the costs split between its East Marion and Lake Yale Utilities.
  - a. Did the Utility purchase a lawn mower and trailer?
  - b. If so, is this equipment to replace existing equipment?
  - c. Please explain why the Utility is only requesting to spread the costs between its East Marion and Lake Yale Utilities.
  - d. Please provide proof of payment for the purchased lawn mower and trailer.
2. Please refer to the Utility's response to staff's first data request (Document No. 05043-2020). The response indicated that the cost of the vinyl fence around the Sandpiper well was shared between the HOA and the Utility.
  - a. Please explain why the Utility replaced the Lake Yale Estates water and wastewater plant fences with chain link instead of vinyl.
  - b. Was the same opportunity to share the fencing costs offered to the Lake Yale Estates customers or their HOA for the facilities located within the Lake Yale Estates area of the system?

Mr. Michael Smallridge

Page 2

December 22, 2020

3. Please reference the Utility's response to staff's second data request (Document No. 11552-2020). On page 45, the Bad Debt Expense is split evenly between water and wastewater for years 2017, 2018, and 2019. For Jan.-Sept. 2020 and the 2020 estimate, there is only one expense each in the amount of \$28.78. Should the amount of \$28.78 be split evenly between water and wastewater (\$14.39 for water and \$14.39 for wastewater); or should the \$28.78 be allocated entirely to either water or wastewater, and if so, which one?

The following questions are in reference to the customer comments provided at the December 16, 2020, customer meeting and other comments filed electronically in the docket file.

4. Noise - Please indicate if the Utility installed baffles or implemented any other measures to mitigate the pump noise of the wastewater treatment plant. If not, why not.
5. Odor - Please describe what actions, if any, the Utility has taken to address odor issues associated with the wastewater treatment plant. Please include as part of your response if you have met with your customers to discuss this issue and any possible solutions.
6. Retention Pond Maintenance - Please describe what maintenance is performed by the Utility to its retention ponds, if any, in addition to the services performed by Aquatic Services.
7. Low Water Pressure - Please describe what actions, if any, were taken to address low water pressure. Please include as part of your response if you have met with your customers to discuss this issue and any possible solutions.
8. Secondary Water Quality - Please describe what actions, if any, were taken to address customer complaints regarding secondary water quality standards. Please specify if the Utility has looked into any additional treatment options and their associated costs and if you have met with your customers to discuss this issue and any possible solutions.
9. Emergency Contact – Please identify the Utility's procedure for receiving and responding to customer's emergency calls outside of normal business hours. If there is not a procedure currently in place, please explain why.
10. Plant Operator – Please indicate the days and times of the week the Utility's plant operator is typically scheduled to visit the Lake Yale Estates and Sandpiper water treatment plants and the Lake Yale Estates wastewater treatment plant. For example, the plant operator is scheduled to visit the Lake Yale Estates wastewater treatment plant Monday, Wednesday, and Friday from 8:00 A.M. until 1:00 P.M.

Mr. Michael Smallridge

Page 3

December 22, 2020

Please file all responses electronically no later than January 12, 2021, via the Commission's website [www.psc.state.fl.us](http://www.psc.state.fl.us), by selecting the Clerk's Office tab and Electronic Filing Web Form (reference Docket No. 20200169-WS) or send responses to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. If you have any questions, please contact Damian Kistner by phone (850) 413-6858 or by email at [dkistner@psc.state.fl.us](mailto:dkistner@psc.state.fl.us) or Penelope Buys by phone at (850) 413-6518 or by email at [pbuys@psc.state.fl.us](mailto:pbuys@psc.state.fl.us).

Sincerely,

*/s/Penelope Buys*

Penelope Buys, Engineering Specialist  
Division of Engineering

PDB:jp

cc: Office of Commission Clerk (Docket No. 20200169-WS)