

Jacob Veaghn

From: Jacob Veaghn on behalf of Records Clerk
Sent: Monday, January 4, 2021 9:51 AM
To: 'Cori Palmere'
Cc: Consumer Contact
Subject: RE: Environmental Utilities, LLC

Good Morning, Cori Palmere

We will be placing your comments below in consumer correspondence in Docket No. 20200226 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaghn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veaghn@psc.state.fl.us
850.413.6656

From: Cori Palmere <cori.palmere@gmail.com>
Sent: Thursday, December 31, 2020 10:53 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Environmental Utilities, LLC

SUBJECT: Docket #20200226-SU

To Whom It May Concern,

I am writing to you as a property owner on Don Pedro, which is within the service area contained in the application from Environmental Utilities, LLC [EU] for central sewer. I strongly object to EU's request for the bifurcation of the certificate and rate-making proceedings and I strongly object to the granting of a temporary waiver of Rule 25-30.033(1)(p) and (q). Given the inadequate information regarding the applicant's financial strength and management experience as well as the costs to the stakeholders involved with this project, the applicant's request for a waiver should be denied.

As a stakeholder in the proposed service area, it is important to have all of the relevant information regarding the proposed central sewer, including the proposed rates, connection fees and the type of system intended for installation. I therefore request that EU's request for bifurcation and a temporary waiver be denied.

In addition, I did not receive the required letter from Environmental Utilities, LLC regarding the authorization and initial rates and charges for waste water charges. I understand this required notification was sent by bulk mail. Many of the homeowners affected have homes on Don Pedro and other affected islands as well as a second home out of state. We have our mail forwarded to where we are currently living. Perhaps bulk mail is not always forwarded. This is very unethical if this was done with the intention of many homeowners not receiving information of this in a timely fashion. At the very least it was irresponsible. This lack of attention to detail is extremely concerning. I have no confidence in the ethics and competence of Environmental Utilities,

LLC. With a 30 day timeline to respond with concerns, I am irate that letters are not reaching everyone affected. Had I not have had a conversation with a friend on the island who DID receive her letter I would never have known. This is terrible! How many other people have not been informed and a lack of their response is assumed to say they are not concerned?

Concerned citizen,

Cori Palmere

Antonia Hover

From: Cori Palmere <cori.palmere@gmail.com>
Sent: Wednesday, December 30, 2020 7:29 PM
To: Records Clerk

I am a homeowner on Don Pedro Island and I did not receive this letter. I am very concerned about authorization by the county. This company has never done a sewer project. I did not receive the letter. Why is this being rushed? Can the county promise this will be done correctly?

Cori Palmere
31 South Gulf Blvd.
Placida, Florida 33946

Don Pedro Island

Dear Property Owner,

You may have recently received a letter alerting you to the application for the installation of central sewer on the Islands. Normally, when a utility company applies for authorization to provide central sewer, they must include the monthly rates, the connection fees and the type of system to be installed.

However, EU is asking for a waiver to the rule requiring that this information be submitted at the time of the initial application. On Tuesday January 5th, 2021 the PSC will consider allowing EU to proceed with the application for certification without providing the rates, connection fees and the additional information about the sewer system.

An objection to this waiver is essentially a request for transparency. If you want to know what the rates will be and wish to know what type of system will be installed then you need to file an objection to this rule waiver immediately.

The deadline to email an objection to is noon [12:00 PM] Monday, January 4th, 2021. This does not imply that you support or oppose the project, it means that you require all of the information necessary to make an informed decision. If you do not support the project and wish to include your objections, feel free to view the attached letter from the Cape Haze Property Owners Association.

Here is a sample letter for reference.

TO: clerk@psc.state.fl.us

SUBJECT: Docket #20200226-SU

To Whom It May Concern,

I am writing to you as a property owner on [identify Island], which is within the service area contained in the application from Environmental Utilities, LLC [EU] for central sewer. I object to EU's request for the bifurcation of the certificate and rate-making proceedings and I object to the granting of a temporary waiver of Rule 25-30.033(1)(p) and (q). Given the inadequate information regarding the applicant's financial strength and management experience as well as the costs to the stakeholders involved with this project, the applicant's request for a waiver should be denied.

As a stakeholder in the proposed service area, it is important to have all of the relevant information regarding the proposed central sewer, including the proposed rates, connection fees and the type of system intended for installation. I therefore request that EU's request for bifurcation and a temporary waiver be denied.

Yours truly,

[Include your name and email address]

If you would like to be listed as an "interested person" on the PSC's docket regarding the application for Environmental Utilities to provide wastewater services in Charlotte County, send a request to clerk@psc.state.fl.us. Reference **Docket NO. 20200226-SU** and include your email. This will put you on their email list to receive updates when any action is taken on EU's application. Identify yourself as a property owner within the proposed service area and be sure to request notification of informal meeting notices, FAW notices, all recommendations and final orders issued by the Commission. You can find more information at the PIE website: [Sewer / Utilities Report - Palm Island Estates](#)

Sent from [Mail](#) for Windows 10