

FLORIDA UTILITY SERVICES 1, LLC
5911 TROUBLE CREEK RD.
NEW PORT RICHEY, FL. 34652

January 6, 2021

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

Re: Docket No. 20200230-WU – Application for staff-assisted rate case in Manatee County by Sunny Shores Utilities, LLC.

Dear Commission Clerk:

Enclosed please find the utilities response to staff's data request for the above docket.

On behalf of the utility,



Mike Smallridge

COM _____
AFD 1 USB Drive
APA _____
ECO _____
ENG _____
GCL _____
IDM _____
CLK _____

RECEIVED-FPSC
2021 JAN 7 PM 12:51
COMMISSION
CLERK

1. Purchased Water: All Utility related bills from the beginning of the test year to present which include meter number and location, gallons used, dollars paid, and the Utility's account numbers.

Company Response- See enclosed thumb drive.

2. Purchased Power: All Utility related electricity bills from the beginning of the test year to present which include meter number and location, kilowatts used, dollars paid, and the electric company's account numbers.

Company response- See enclosed thumb drive.

3. Chemicals: A list of all chemicals used in the treatment of water, amounts purchased, quantity purchased, unit prices paid and dosage rates utilized.

Company Response- See enclosed thumb drive.

4. Contractual Services – Testing: A list of tests along with costs paid to outside laboratories for testing the water treatment during the test year.

Company Response- See enclosed thumb drive.

5. Contractual Services – Other: The costs of operation and maintenance work not performed by Utility employees with an explanation of the type of work performed. These costs include the operator's fee, mowing and grounds keeping and contracted repair for the water systems.

Company Response- See enclosed thumb drive.

6. Transportation Expenses: A schedule of all vehicles by serial number and description owned or leased by the Utility, original cost or lease documents, whom the vehicles are assigned to, and an explanation of how they are allocated to the Utility, or a copy of the log book showing miles on personal vehicles associated with Utility business. All vehicles are to be available for inspection.

Company Response- See enclosed thumb drive.

7. Copies of your most recent Primary and Secondary Water Quality test results.

Company Response- See enclosed documents.

8. Copies of monthly operation reports for water from July 1, 2019, through June 30, 2020, (test year) which includes: Total water purchased or pumped, total wash water, total of each chemical in points, chemical dosages rates (average).

Company Response- The utility purchases bulk water from Manatee County Utilities and there is no operator and no MOR's.

9. Copy of monthly totals of metered water sold for each month of the test year.

Company Response- See enclosed thumb drive.

10. A written summary, by permit number, of all Department of Environmental Protection (DEP), Water Management District, and/or County Health Department permits.

Company response- PWS # 6412418

11. Please identify the previous name, if any, the Utility was operated under prior to the transfer from Sunny Shores Water Co.

Company Response- unknown

12. If any plant addition has been made or will be required due to a written order from a governmental agency, please provide a copy of that order.

Company Response- none

13. A list of all service complaints received during the test year and four years prior to the test year. Please include the date of the complaint, an explanation of how each complaint was resolved, and the date of resolution.

Company response- See enclosed documents.

14. A listing of all assets owned by the Utility.

Company Response- 855' – 3" PVC (water line)
12,654 – 2" PVC Pipe (Water)

15. Number of customers classified as to meter size and class (commercial or residential) for the following points in time:

- a. A minimum of four years prior to the beginning of the test (or calendar last) year.
- b. The beginning of the last calendar year.
- c. The end of the last calendar year.
- d. Present.

Company Response- see enclosed documentation.

16. Please provide a copy of the Utility's engineering maps for water showing location and size of water mains throughout the service area and customer location and classification.

Company response- I was not given any kind of map when I purchased the utility. I asked the previous owner and he told me he was not aware of a map.

17. Please fill out the spreadsheet attached concerning any pro forma items. Please include any bid proposals or estimates for the pro forma items. (Pro forma items are any major maintenance or improvements planned for the system within the next two years.) If less than three bid proposals were received for each pro forma item, please explain why.

Company response- In this docket, the company is requesting a meter replacement program. I have enclosed a copy of the most recent meter reading sheets reflecting meters that require replacement. The utility requests to change 20 meters per year.

18. In its application, the utility requested a meter tampering charge. Pursuant to Rule 25-30.320(2)(i), Florida Administrative Code, provides that a customer's service may be discontinued in the event of tampering with the meter or other facilities furnished or owned by the Utility. Pursuant to Rule 25-30.345, F.A.C., a utility may charge a reasonable fee to defray the cost of restoring service that was discontinued for proper cause, as specified in Rule 25-30.320, F.A.C. The investigation of meter tampering is based on the costs associated with investigating an incident. Please provide the appropriate cost justification for an investigation of meter tampering charge.

Company response- See enclosed cost justification.

On behalf of the utility,



Mike Smallridge

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2019 WATER QUALITY REPORT

Manatee County Utilities Department makes a commitment daily to provide the highest quality drinking water to the residents of Manatee County, Sarasota County and cities served. This report reflects on that commitment and represents a summary of the drinking water quality during 2019.

PROTECTING MANATEE COUNTY'S WATER SOURCES

Drinking water for the customers of Manatee County Utilities Department is a blend of purified groundwater and purified surface water. In 2019, an average of 16.32 million gallons per day of deep ground water and 25.87 million gallons per day of surface water was used.

The groundwater is pumped from the Floridan Aquifer from seven, 1200-foot deep wells located in eastern Manatee County. This water is pumped through a 36-inch pipe approximately 13 miles to the Purification Plant. Surface water is taken from the Lake Manatee Reservoir located in central Manatee County.

In 2018 the Florida Department of Environmental Protection (FDEP) performed a Source Water Assessment on our system. The assessment was conducted to provide information about any potential sources of contamination in the vicinity of our wells or surface water intakes. There are twelve potential sources of contamination identified for the Manatee County Water Purification Plant with susceptibility levels of low and high. The assessment results are available on the FDEP Source Water Assessment and Protection Program website www.dep.state.fl.us/swapp or they can be obtained from the Manatee County Water Purification Plant at (941) 746-3020.

The County has taken stringent measures to protect these water sources. In the late 1980s Manatee County voters approved the purchase of 20,500 acres of the 82,000-acre watershed area, which drains into and includes the Reservoir and Wellfield. County and State agencies have continued to purchase additional watershed acreage, and today approximately 35,000 acres are in public ownership. This ownership ensures that activities detrimental to water quality or quantity will not occur on these public lands.

HEALTH AND SAFETY STANDARDS

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- A. *Microbial contaminants*, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- B. *Inorganic contaminants*, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- C. *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- D. *Organic chemical contaminants*, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- E. *Radioactive contaminants*, which can be naturally occurring or be the result of oil and gas production and mining activities.

To ensure that tap water is safe to drink, EPA prescribes regulations, which limit the amounts of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

HOW YOUR WATER IS PURIFIED

The Manatee County Water Purification Plant, located on the shore of Lake Manatee, purifies both groundwater and surface water. The groundwater is purified by aeration, lime-softening and filtration. These processes remove odor, a portion of the hardness, and undesirable elements such as suspended matter and microbiological organisms.

The surface water is purified by carbon adsorption, coagulation, sedimentation and filtration. These processes remove odor, color, and undesirable elements such as suspended matter and microbiological organisms. The filtered water from the two sources is then combined. The combined water is further enhanced before leaving the plant.

The water is disinfected to destroy microbes and provide protection against microbial regrowth in the distribution system and your plumbing. The water is also made less corrosive, thus prolonging your home plumbing and fixtures. Natural fluoride levels are slightly increased to optimal levels as a public health measure to help develop decay resistant teeth and strong bones.

The purification plant is staffed with dedicated, professionally trained, State certified operational, laboratory and maintenance personnel. This staff operates and maintains the advanced water purification facility as well as monitors and researches water quality issues.

2019 WATER QUALITY SUMMARY

MICROBIOLOGICAL

Contaminant and Unit of Measurement	>Dates of Sampling	MCL Violation Y/N	Highest Monthly Percentage	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria	01/19-12/19	No	0.6%	0	>5%^A	Naturally present in the environment

Contaminant and Unit of Measurement	Dates of Sampling	MCL Violation Y/N	Highest Single Measurement	Lowest Monthly Percentage of Samples Meeting Regulatory Limits	MCLG	MCL	Likely Source of Contamination
Filter turbidity (NTU)	01/19–12/19	No	1.18	99.4% ^B	N/A	TT ^B	Soil runoff

INORGANIC

Contaminant and Unit of Measurement	Dates of Sampling	MCL Violation Y/N	Max. Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Barium (ppb)	01/19–12/19	No	12	10– 12	2000	2000	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Fluoride (ppm)	01/19–12/19	No	0.67	0.61 – 0.67	4	4	Water additive which promotes strong teeth
Nitrate (as Nitrogen) (ppm)	01/19–12/19	No	0.32	0.09 – 0.32	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Contaminant and Unit of Measurement	Dates of Sampling	MCL Violation Y/N	Max. Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Sodium (ppm)	01/19–12/19	No	14.5	12.0 – 14.5	N/A	160	Salt water intrusion, leaching from soil

VOLATILE ORGANIC CONTAMINANTS

Contaminant and Unit of Measurement	Dates of Sampling	MCL Violation Y/N	Max. Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Toluene (ppb)	01/19–12/19	No	1.60	0.57 – 1.60	1000	1000	Discharge from petroleum factories

RADIOLOGICAL CONTAMINANTS

Contaminant and Unit of Measurement	Dates of Sampling	MCL Violation Y/N	Max. Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Gross Alpha (pCi/L)	01/19–12/19	No	2.56	ND – 2.56	0	15	Erosion of natural deposits
Radium 226 (pCi/L)	01/19–12/19	No	1.07	0.92 – 1.07	0	5 ^c	Erosion of natural deposits

STAGE 2 DISINFECTANT AND DISINFECTION BY-PRODUCTS (D/DBP) PARAMETERS

Disinfectant or Contaminant and Unit of Measurement	Dates of Sampling	MCL or TT Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
Chloramines (ppm)	01/19–12/19	No	3.7 ^D	ND – 5.7 ^E	MRDLG = 4	MRDL = 4 ^F	Water additive used to control microbes
Haloacetic acids (ppb)	01/19–12/19	No	44.0 ^G	17.9 – 40.0 ^E	N/A	MCL = 60 ^H	By-product of drinking water disinfection
Total trihalomethanes (ppb)	01/19–12/19	No	43.9 ^G	18.0 – 47.1 ^E	N/A	MCL = 80 ^H	By-product of drinking water disinfection
Total organic carbon (ratio) ^I	01/19–12/19	No	1.39 ^J	1.26 – 1.59	N/A	TT	Naturally present in the environment

LEAD AND COPPER (TAP WATER)

Contaminant and Unit of Measurement	Dates of Sampling	AL Violation Y/N	90th Percentile Result	No. of Sampling Sites Exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Lead (ppb)	2019	No	0.81	1	0	15	Corrosion of household plumbing systems; erosion of natural deposits
Copper (ppm)	2019	No	0.13	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE KEY & DEFINITIONS

AL: Action Level

MCL: Maximum Contaminant Level

MCLG: Maximum Contaminant Level Goal

N/A: not applicable

ND: not detected

NTU: Nephelometric Turbidity Units

pCi/L: picocuries per liter (a measure of radioactivity)

ppb: parts per billion, or micrograms per liter (ug/L)

ppm: parts per million, or milligrams per liter (mg/L)

TT: Treatment Technique

FOOTNOTES

[A] total coliform detections must not exceed 5% of all monthly samples.

[B] filter turbidity must not exceed 0.3 NTU in 95% of daily samples in any month.

[C] MCL limit of Radium-226 and Radium-228 combined.

[D] the value is the highest running annual average, computed quarterly.

[E] these values represent values at individual sample sites.

[F] a public water system (PWS) is in compliance with the MRDL when the running annual average of monthly averages of samples taken in the distribution system, computed quarterly, is less than or equal to the MRDL.

[G] the value is the highest locational running annual average, computed quarterly.

[H] a PWS is in compliance with the MCL when the locational running annual average, computed quarterly, is less than or equal to the MCL.

[I] these values represent the % total organic carbon removal achieved at the treatment plant divided by the % removal required.

[J] this value is the lowest running annual average, computed quarterly, of monthly removal ratio. This value must be above 1.0 for compliance.

Action Level or AL: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Filter Turbidity (NTU): Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. High turbidity can hinder the effectiveness of disinfectants.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Total trihalomethanes: Disinfection by-products expressed as the sum of chloroform, dibromochloromethane, bromodichloromethane and tribromomethane.

Not Detected or ND: Indicates the substance was not found by laboratory analysis.

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Manatee County Water Purification Plant is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 800-426-4791 or at <http://www.epa.gov/safewater/lead>.

IMMUNO-COMPROMISED INDIVIDUALS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791). These precautions apply to publicly supplied water, bottled water, private well water or water from home treatment devices.

FIND OUT THE FACTS

Concerns about drinking water quality have caused many residents to use bottled water or to install home treatment devices. Be sure to learn about the quality of the alternate water or the expected water quality from home treatment devices. If you need help in understanding water quality issues or have questions about this report or have a water quality concern, please give us a call at 941-746-3020.

Additional information can be found on the Manatee County website at www.mymanatee.org/water. Just click on the "Water Quality Report" link.

GET INVOLVED

Please get involved with discussions regarding drinking water quality. The Manatee County Board of County Commissioners welcomes written comments or public input at regularly scheduled Board Meetings concerning issues related to drinking water. Agenda information can be obtained on the Manatee County website or by calling 941-745-3724.

ATTENTION PROPERTY MANAGERS

If you are a property owner or manager, please provide this water quality report to your tenants. This report may be photocopied or posted in a prominent location at your facility. More copies are available by calling 941-746-3020.

THE BOTTOM LINE

Last year, as in years past, Manatee County met all EPA and State drinking water health standards. The Manatee County Water Purification Plant uses what is known as the multiple barrier approach to ensure the safety of the water. This approach includes source protection, optimized particle removal at the purification plant and appropriate disinfection.

If you need help in understanding water quality issues, have questions about this report, or have a water quality concern, please call us at 941-746-3020.

ADDITIONAL WATER QUALITY INFORMATION (2019)

The accompanying table lists additional regulated (secondary) and non-regulated parameters that were detected in the finished water during 2019.

No adverse health effects are generally associated with the secondary drinking water contaminants. At considerably higher concentrations than the Maximum Contaminant Levels (MCLs), health implications may exist as well as aesthetic degradation. Note that all maximum values are below the MCLs.

Additional Parameters	MCL	Maximum Value	Range of Results
Aluminum (ug/L)	200	35	25 – 35
Chloride (mg/L)	250	17.9	13.9 – 17.9
Copper (ug/L)	1000	5	ND – 5
Di-n-butylphthalate (ug/L)	NR	3.1	ND – 3.1
Manganese (ug/L)	50	17	1.7 – 17
pH (units)	6.5 – 8.5	7.8	6.5 – 7.8
Phenol (ug/L)	NR	21.3	ND – 21.3
Odor (TON)	3	2	1 – 2
Sulfate (mg/L)	250	101	96.5 – 101
Total alkalinity (mg/L as CaCO ₃)	NR	53.4	27.2 – 53.4
Total dissolved solids (mg/L)	500	231	191 – 231
Total hardness (mg/L as CaCO ₃)	NR	165*	104 – 165
Zinc (ug/L)	5000	140	97 – 160

* To calculate hardness in grains per gallon, divide by 17.1

TABLE KEY & DEFINITIONS

CU: Color Units

ND: not detected

NR: not regulated

MCL: Maximum Contaminant Level

ug/L: micrograms per liter or parts per billion

mg/L: milligrams per liter or parts per million

Other contaminants that were tested for but not detected include: nitrite; arsenic; cadmium; chromium; cyanide; mercury; nickel; selenium; antimony; beryllium; thalium; iron; silver; color; foaming agents; combined uranium; radium-228; 1,2,4-trichlorobenzene; cis-1,2-dichloroethylene; xylenes; dichloromethane; o-dichlorobenzene; para-dichlorobenzene; vinyl chloride; 1,1-dichloroethylene; trans-1,2-dichloroethylene; 1,2-dichloroethane; 1,1,1-trichloroethane; carbon tetrachloride; 1,2-dichloropropane; trichloroethylene; 1,1,2-trichloroethane; tetrachloroethylene; monochlorobenzene; benzene; ethylbenzene; styrene; endrin; lindane; methoxychlor; toxaphene; dalapon; diquat; endothall, glyphosate; di(2-ethylhexyl)adipate; oxamyl; simazine; di(2-ethylhexyl)phthalate; picloram; dinoseb; hexachlorocyclopentadiene; carbofuran; atrazine; alachlor; 2,3,7,8-TCDD (dioxin); heptachlor; heptachlor epoxide; 2,4-D; 2,4,5-TP (silvex); hexachlorobenzene; benzo(a)pyrene; pentachlorophenol; PCBs; dibromochloropropane; ethylene dibromide (EDB); chlordane; dieldrin; dicamba; 1,1,1,2-tetrachloroethane; 1,1,2,2-tetrachloroethane; 1,1-dichloroethane; 1,1-dichloropropene; 1,2,3-trichloropropane; 1,3-dichlorobenzene; 1,3-dichloropropane; 2,2-dichloropropane; 2-chlorotoluene; 4-chlorotoluene; bromobenzene; bromoform; bromomethane; chloroethane; chloromethane;

dibromomethane; dichlorodifluoromethane; methyl-tert-butyl ether, trichlorofluoromethane; aldrin; bromacil; butachlor; metolachlor; metribuzin; propachlor; 3-hydroxycarbofuran; aldicarb; aldicarb sulfone; aldicarb sulfoxide; carbaryl, methomyl; 2,4,6-trichlorophenol; 2,4-dinitrotoluene; 2-chlorophenol; 4,6-dinitro-2-methylphenol; butylbenzylphthalate; diethylphthalate; dimethylphthalate; di-n-octylphthalate; isophorone; radon

Antonio is
Goes in 2 week
for new Meter.

Customer Complaint Form

10.5.

Utility Name: Sunny Shores

Customer Name: Lucille homburger

3608

Customer Phone Number: _____

Customer Service Address: 3911 118st. W

#13

Date of Complaint: 10/4/19

Describe Complaint: Reading is extremely high for a home of 1.

Person testing the water looks like doesn't know what they are doing. Employee knocked on her door to test her water.

Complaint received via: Phone Email _____ (if complaint was received via email, attach such email.)

How was complaint resolved? Date resolved: _____

M.R-1057210

941 840 4683

S/N-5520091

Complaint completed by: Beverly Ramsey

Lucille Homburger

Sunny Shores

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Richard Milef

2. SERVICE ADDRESS: 3901-114 Ct. W

3. CUSTOMER PHONE NUMBER: 937-336-4662

4. DATE OF COMPLAINT: 1/7/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: Customer said they paid another company for the backflow inspection and maintenance. Why do they have to pay us if we don't do the inspections.

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED ^{2:25PM} Called back 1/7/2020
left vmail Advised we need copy of receipt and documentation showing it passed inspection

-ERICKA

CUSTOMER COMPLAINT FORM

Sunny
Shores

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Judy Hasenfus

2. SERVICE ADDRESS: 3618 117 St. West.

3. CUSTOMER PHONE NUMBER: 941-243-3924

4. DATE OF COMPLAINT: 3/4/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: No Water.

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED Called cust. on
3/4/2020 Advise to call plumber.

Mike said for customer to call plumber.

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

Sunny Shores

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Scarlet Hansford
2. SERVICE ADDRESS: 3908 - 116th West
3. CUSTOMER PHONE NUMBER: 937-602-6628
4. DATE OF COMPLAINT: 4/8/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL
5. DESCRIBE REASON OF COMPLAINT: Low Water pressure.

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED Called Customer
and explained we spoke w/ county
and will monitor going forward

Sunny Shows

WORK ORDER

WLWW EMU LFU OLU MGU CCU PCU CRU HGU CMU HHU
SVU LYU

DATE REQUESTED: 4/3/2020
SERVICE ADDRESS: 3714 115th Ct. West
CUSTOMER: Christos Sakas - 941-748-7108
PROBLEM: ~~NO~~ NO Water Pressure

TO BE COMPLETED BY FIELD TECH ONLY:

VERIFIED BY FIELD STAFF: _____
DATE COMPLETED: _____
METER READING: _____
RESULTS: _____

COMPLETED BY: _____ DATE: _____

Sunny/shares

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: John Rybicka

2. SERVICE ADDRESS: 11706 38th Ave W.

3. CUSTOMER PHONE NUMBER: 518-755-6305

4. DATE OF COMPLAINT: 4/3/20 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: low water pressure for a few days

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED _____

Sunny Shores.

WORK ORDER

WLWW EMU LFU OLU MGU CCU PCU CRU HGU CMU HHU
SVU LYU

DATE REQUESTED: 4/3/2020

SERVICE ADDRESS: 3828 115th West

CUSTOMER: Tom Thompson

941-792-465

PROBLEM: Low water pressure

TO BE COMPLETED BY FIELD TECH ONLY:

VERIFIED BY FIELD STAFF: _____

DATE COMPLETED: _____

METER READING: _____

RESULTS: _____

COMPLETED BY: _____ DATE: _____

Sunny Shores

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Tom Thompson

2. SERVICE ADDRESS: 3828 115th West

3. CUSTOMER PHONE NUMBER: 941-792-4659

4. DATE OF COMPLAINT: 4/17/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: no water pressure

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED 4/20/2020

Called customer. left v/m. AA

Sunny Shores

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Nathan Mechelle

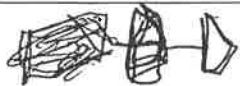
2. SERVICE ADDRESS: 3624 118th West

3. CUSTOMER PHONE NUMBER: 941-527-8962

4. DATE OF COMPLAINT: 5/12/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: Low water pressure.

Cust. called 2 weeks ago and was told to call back if the pressure didn't improve.



6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED Called

① Customer will call back w/ answer.

Sunny Shows.

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: luke Hueber

2. SERVICE ADDRESS: 3619 116 St. West.

3. CUSTOMER PHONE NUMBER: 513 - 505 - 9809.

4. DATE OF COMPLAINT: 6/11/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: Water pressure still low since May 2020. It's even hard to take showers.

7/7/2020: Cust. out of state till the fall

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED Water pressure low because Manatee county is flushing the lines.

Sunny Shores

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Christie Davidson

2. SERVICE ADDRESS: 3621 - 116th St. West.

3. CUSTOMER PHONE NUMBER: 513-470-3851

4. DATE OF COMPLAINT: 6/11/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: Water pressure is still low, even at 8pm. Cust. is requesting a call back.

7/8/2020: no answer, left Message

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED _____

Sunny Shores

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Christie Davidson

2. SERVICE ADDRESS: 3621 116th St. West

3. CUSTOMER PHONE NUMBER: 513-470-3851 / 513-470-3801

4. DATE OF COMPLAINT: 5/28/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: Low water pressure.

Cust. will like a call with a date of when
water pressure will improve.

7/8/2020: left Message.

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED _____

Sunny Shores

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Bob & Betty Hilgenberg

2. SERVICE ADDRESS: 3919 116th West

3. CUSTOMER PHONE NUMBER: 708 - 373 - 0458

4. DATE OF COMPLAINT: 6/3/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: Water pressure is really low.

7/8/2020: cust. out of state till fall

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED _____

Sunny Shows

CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Mike Miller

2. SERVICE ADDRESS: 3610 117th St West

3. CUSTOMER PHONE NUMBER: 941-224-3430 Cell

4. DATE OF COMPLAINT: 6/19/2020 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL

5. DESCRIBE REASON OF COMPLAINT: Low water pressure

7/17/2020 - still very low water pressure.

7/8/2020: left Message. AS of this morning it was low

6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED monday 8/3/20
is flushing water lines

#18

	Miles	Hours
Driving from Office to SSU	70	1.5
Labor at Sunny Shores Utility		0.5
Driving from SSU to Office	70	1.5
Total Miles / Hours	140	3.5
Cost per Mile	\$0.56	
Cost per Hour		\$21.50
	\$78.40	\$75.25
Total Cost		\$153.65

#15 Number of customers classified as to meter size and class. July 2019 through June 30, 2020.

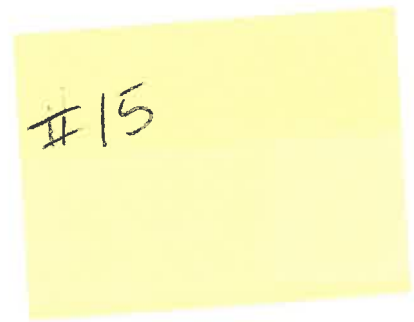
Sunny Shores Utilities, LLC – July 1, 2019

General accounts – 2

Residential ¾ meter accounts – 258

Vacant ¾ meter accounts – 2

Total – 262



Sunny Shores Utilities, LLC - October 1, 2019

General Accounts – 2

Residential ¾ meter accounts –

Vacant ¾ meter accounts – 2

Total – 262

Sunny Shores Utilities, LLC – January 2, 2020

General Accounts – 2

Residential ¾ meter accounts – 258

Vacant ¾ meter accounts -2

Total – 262

Sunny Shores Utilities, LLC April 1, 2020

General accounts – 2

Residential ¾ meter accounts – 259

Vacant ¾ meter accounts – 2

Total – 263

Sunny Shores Utilities, LLC - July 1, 2020

General accounts – 2

Residential $\frac{3}{4}$ meter accounts – 259

Vacant $\frac{3}{4}$ meter accounts – 2

Total - 263

Sunny Shores Utilities, LLC – January 5, 2020 – Present

General accounts – 2

Residential $\frac{3}{4}$ meter accounts – 260

Vacant $\frac{3}{4}$ meter accounts – 2

Total - 264

Sunny Shores Utilities Master Meter Reading

Meter Reading Well 1 16649375

Meter Reading Well 2 4345949

12-26-2020

Sunny Shores Utilities, LLC

Meter Data Collection

Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
0	3804-116	Fred O Connell	3804 116th St. W.	S 520039	596890	602990 (1)
2	803-116Cv	Raymond Crilley	3803 116th St. Ct. W.	56922389	319530	323030
4	3806-116	Soria Andrew	3806 116th St. W.	S 520042	511340	516890
6	805-116Cv	Robert Parent	3805 116th St. Ct. W.	56922383	86850	86860
8	3808-116	Bruce Krueger	3808 116th St. W.	56922360	235260	239140
10	807-116Cv	Claire Stines	3807 116th St. Ct.W.	56922384	380460	384640
12	3810-116	George Strong	3810 116th St. W.	P 502552	211310	216120
14	809-116Cv	David J. Elliott	3809 116th St. Ct. W	P 513875	298600	302310
16	811-116Cv	Brad Bible	3811 116th St. Ct. W	10227158/1	60020	63740
18	3812-116	James A. Freiburger	3812 116th St. W	R 222572	273890	274640
20	3618-116	John Shahinian	3816 116th St. W	9653825	44040	44090 (2)
22	817-116Cv	Tom Kovalik	3817 116th St. Ct.W	S 520081	685610	690020 (3)
24	3818-116	Bettina Charlton	3818 116th St. W	S 520120	704480	709970 (3)
26	3820-116	Bernie Worden	3820 116th St. W	9653890	48580	
28	819-116Cv	Matt Waites	3819 116th St. Ct. W	P 513882	544220	548180
30	23-116CW	Thomas Kovalik	3823 116th St. Ct. W	9653836	219540	223470
32	3824-116	Joseph Garbus	3824 116th St. W	9653876	70630	70880
34	825-116Cv	Denise & Don Machak	3825 116th St. Ct. W	56922386	279740	282420
36	827-116Cv	Cinda Scalding	3827 116th St. Ct.W	38026396/2	126860	
38	3828-116-1	Asiamarie Vassar	3828 116th St. W.	56922662	525910	59529730
40	831-116Cv	Patricia Musser	3831 116th St. Ct. W	56922364	488410	491760
42	35-116CW	Jessica Redepenning	3835 116th St. Ct. W	S 520043	1112910	1114180 (4)

Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
44	3832-116	Sidney E. Smith	3832 116th St. W	68092264	300420	309210
46	37-116CW	Adyan Sanchez Cruz	3837 116th St. Ct. W	10227157/1	113290	119450
46	901-116Cv	Richard Miley	3901 116th St. Ct. W	9653891	73050	75610
50	3908-116	Scarlet & Vincent Hansford	3908 116th St. W	9653826	122250	1216920
52	903-116Cv	Robert Hansford	3903 116th St. Ct. W	9653837	87940	91310
54	911-116Cv	Brenda Nye	3911 116th St. Ct. W	61531930	854600	808250 (5)
56	3914-116	Cheryl Elliott	3914 116th St. W	10227156/1	125830	130240
58	917-116Cv	Marie Villa	3917 116th St. Ct. W	9653827	114360	118240 (6)
60	3916-116-1	Gregg Deitz	3916 116th St. W	9653828	644920	665400 (7)
62	19-116CW	Tess Mong	3919 116th St. Ct. W	P 502548	769220	770610 (7)
64	916-116Cv	James Davis	3916 116th St. Ct. W	68092262	499120	532040
66	3909-117	Sam Kimball	3909 117th St. W	63989994	352450	354730
68	3907-117	Jacquelyn Rodgers	3907 117th St. W	9653835	104500	104530 (7)
70	3903-117	William Gipp	3903 117th St. W	S 520045	745300	763590 (7)
72	834-116Cv	William Gipp	3834 116th St. Ct. W	0520703	521960	537050
74	832-116Cv	Justin Cowley	3832 116th St. Ct. W	9329742/13	281270	284760
76	3827-117	Mrs. Robert Lee	3827 117th St. W	10227141/1	163540	168210
78	3819B-117	Candy Cate	3819 #B 117th St. W	8833494	1181550	1193190
80	3819A-117	Candy Cate	3819 A 117th St. W	9329740/13	390730	396580
81	19A-117-IF	Candy Cate	3819 A 117th St. West-IRR	19477765	38210	71840
82	3815-117-1	Felicia Goett	3815 117th St. W	9329741/13	214880	219700
84	3807-117	Gene France	3807 117th St. W	520704	770840	277670
86	3803-117	Gene France	3803 117th St. W	9653838	296730	304180
88	3728-116	Aron Wenig	3728 116th St. W	56922390	448490	453740
90	727-116Cv	Paul & Alice Doeden	3727 116th St. Ct. W	S 520010	321790	323960
92	25-116CW	James Hopkins	3725 116th St. Ct. W	67171745	308880	321010

Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
94	3724-116	Marie Caister	3724 116th St. W	S 520076	629650	636130 (9)
96	21-116CW	Jodi Brown	3721 116th St. Ct. W	9653893	135810	140490
98	719-116Cv	Howard Banfield	3719 116th St. Ct. W	9653839	199300	206920
100	3720-116	Robby Hensler	3720 116th St. W	9653894	222320	227450
102	715-116Cv	Alba Matos	3715 116th St. Ct. W	P 513860	83400	
104	3714-116	Juanita Nay	3714 116th St. W	56922409	483920	489630
106	711-116Cv	Russell Wood	3711 116th St. Ct. W	S 520008	122310	
108	707-116Cv	Owen White	3707 116th St. Ct. W	0520727	845260	849260 (10)
110	3708-116	Denisa Demczak	3708 116th St. W	69086985	215030	219070
112	3706-116-1	Dan Summers	3706 116th St. W	62905351	170750	178030
114	3704-116	Leslie & Ruby Mills	3704 116th St. W	68837859	128480	129080
116	705-116Cv	John Mcraee	3705 116th St. Ct. W	S 518027	273030	277250
117	629-116Cv	Ann & Howie Banfield	3629 116th St. Ct. W	68837860	308820	38328400
118	3628-116	Chris Gaines	3628 116th St. W	R 222684	768840	775600 (11)
120	3626-116	Wesley Wunz	3626 116th St. W	9653840	129370	132530
122	625-116Cv	Tim Knapp	3625 116th St. Ct. W	9653840	367830	371150
124	619-116Cv	Tom Gath	3619 116th St. Ct. W	P 502541	923300	926170 (12)
126	3620-116	George Strong	3620 116th St. W	9653892	352690	379670
128	3616-116	Sheila Graham	3616 116th St. W	56922369	320350	322200
130	615-116Cv	Lawrence Waddick	3615 116th St. Ct. W	S 520084	204100	210080
132	3612-116	Charles Veit	3612 116th St. W	9653841	183270	189150
134	605-116Cv	3605 116th St. Court West,	3605 116th St. Ct. W	S 520015	569540	575780
136	3608-116	Maurice Sixbey	3608 116th St. W	S 520016	446150	458270
138	11603-36	Betty Graber	11603 36th Ave. W	9653842	139890	145620
140	601-116Cv	Arvil France	3601 116th St. Ct. W	69086986/0	327390	333540
142	11508-36	Bob Gertz	11508 36th Ave. W	10227159/1	118680	126040

Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
144	11510-36	Parrot Cove Marina	11510 36th Ave.W	9653888	1913320	1951970
146	3611-117	Maverick South	3611 117th St. W	10227160	874760	912750
148	3611-117B	Maverick South	3611 117th St.W	10227142/1	2002420	2093940
152	3710-116	Vacant	3710 116th St. W		0	
200	11703-38	Kathy Podolsky	11703 38th Ave. W	56922370	935760	992310
201	11705-38-1	Rita McGrath	11705 38th Ave. W	929744/13	434320	463280
202	3808-117	Cathy Mills	3808 117th St. W	9653845	116040	118030
203	3811-118	Shane Slater	3811 118th St. W	11061616/1	360180	370540
204	3812-117-1	PAULA VULLO HEAL	3812 117th St. W	9939502	224350	236400
205	3815-118-1	Francis J. Woodson	3815 118th St. W	19226872	177780	191970
206	3817-118	Thomas Ganos	3817 118th St. W	9939504	152090	160140
207	3820-117	Perry Hall	3820 117th St. W	0520726	227500	
208	3824-117-1	Beverly Kilby	3824 117th St. W	9939505	328060	330690
209	3823-118	Kenneth Schneider	3823 118th St. W	9939506	457900	475508
210	3828-117	Ken Chandler	3828 117th St. W	9939507	180840	203710
211	3832-117-2	Lexie Lei Butcher	3832 117th St. W	70908089	501280	501840
212	3834-117-2	Vacant	3834 117th St. W	70908090	498030	574570
213	3904-117	Bradley Smith	3904 117th St. W	68092263	1175220	1185080
214	3831-118	James E. Smith	3831 118th St. W	9653847	238700	242190
216	3907-118	Lucille Hornburger	3907 118th St. W	10227138/1	93950	96830
217	3912-117	Dave Lang	3912 117th St. W	63989992	3177440	3213400
218	3911-118	Lucille Hornburger	3911 118th St. W	19324383	19810	27280
219	11712-40	Mary & Dward Fleming	11712 40th Ave. W	66264467	726960	735050
220	11704B-40	Susan D. Oniell	11704 B 40th Ave. W	66254463	749900	771950
221	1704A-40-	Diane Devlin	11704 A 40th Ave. W	66254462	809740	810680
222	3908-118	Chelsea Gabbard	3908 118th St. W	68837863	581000	598060

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Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
223	3906-118	Chris Gray & Kelli Roehm	3906 118th St. W	P 513884	965570	973320 (20)
224	3904-118	Apollonie Kerper	3904 118 St. W	10227139/1	800	940
225	3902-118	Apollonie Kerper	3902 118th St. W	S #520067	436420	436480 (27)
226	3824-118	Maria Boros	3824 118th St. W	67171748	595640	606100
227	3822-118	Maria Boros	3822 118th St. W	8818154	378650	389370 (23)
228	3816-118	Tina Gabbard	3816 118th St. W	67171749	692800	702320 (23)
229	3808-118	Kimberly Shepard	3808 118th St. W	9939780	266790	275820 (24)
230	3804-118	Linda Siegler	3804 118th St. W	R 222608	1149100	1158120 (24)
231	3724-118	HG Ellis	3724 118th St. W	9653848	391460	41100 (25)
232	3716-118	Ronald Dalton	3716 118th St. W	S 523628	686260	691990 (25)
233	3708-118	Christine Hansen	3708 118th St. W	520705	598130	619670 (26)
234	3628-118	Nathan Mechelle	3628 118th St. W	60370434	980290	992580 (27)
235	3624-118	Nathan Mechelle	3624 118th St. W	10226870	237990	248650
236	3620-118	Ruth Mayer	3620 118th St. W	9653849	99360	96770
237	3612-118	Wayne Mendenhall	3612 118th St. W	9653850	141070	144420
238	3608-118	Maher Saher Alkayyal	3608 118th St. W	9653851	157990	159190
239	11803-36	Lucille Hornburger	11803 36th Ave. W	9653852	104130	107870
240	11807-36	Manatee Fruit	11807 36th Ave. W	10227140/1	465670	560820 (28)
241	11703-36	Laurann Adams	11703 36th Ave. W	9653853	297460	303540
242	11711-36	Greg Maurer	11711 36th Ave. W	9939781	398220	417090 (29)
243	3610-117	Mike Miller	3610 117th St. W	R 222275	916670	925630 (29)
244	3611-118	Michael Helm	3611 118th St. W	9653854	127490	138020 (30)
245	3619-118	Michael Helm	3619 118th St. W	S 520030	646490	654470 (30)
246	3612-117	Kurt Dawson	3612 117th St. W	9653855	508520	514520
247	3618-117	Judy Hasenfus	3618 117 St. W	9653856	195920	196470
248	3628-117-1	Vacant	3628 117th St. W	67171750	300650	---

Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
249	3703-118	Holly Ostneberg	3703 118th St. W	10226871	86950	91000
250	3702-117	Kimball Rash	3702 117th St. W	9939778	277240	286970
251	3704-117	Kimball Rash	3704 117th St. W	67171763	920860	930250 (31)
252	3728-117	Pamela Larson	3708 117th St. W	67171764	423340	431720
253	3707-118	Lisa Moore	3707 118th St. W	R 201700	610690	610700 (32)
255	711A-118-	Colleen Stanton	3711 #A 118th St. W	9939779	223740	231770
256	711B-118-	Colleen Stanton	3711 #B 118th St. W	9653867	73980	87490
257	3716-117	Christine Hansen	3716 117th St. W	993978	103180	118600
258	3719-118-1	Vacant	3719 118th St. W	9653857	40460	42900
259	3724-117	Nicolay Kostrmin	3724 117th St. W	8814001	693540	698340 (33)
260	3727-118	Rose Uselding	3727 118th St. W	S 520072	773600	776030 (34)
261	11702-38	James & Lynne Keil	11702 38th Ave. W.	68092265	332990	341470
262	11706-38	John Rybka	11706 38th Ave. W	Z 3218/30	430090	436740
302	816-115Cv	Michael Dunn	3816 115th St. Ct. W	9653889	107470	
304	3817-116-1	Gregg Deitz	3817 116th St. W	63989991	538420	544440 (35)
306	3819-116	Sharon Ansted	3819 116th St. W	56922398	663610	665790 (36)
308	820-115Cv	Michael Dunn	3820 115th St. Ct. W	56922372	364900	371770
310	824-115Cv	Patricia Whitacre	3824 115th St. Ct. W	9653847	323650	329490
312	3823-116	Beverly Hight	3823 116th St. W	9653878	98140	
314	826-115Cv	Debbie Spencer-Mcgillis	3826 115th St. Ct. W	S 520048	178660	
316	828-115Cv	Tim Giannetti	3828 115th St. Ct. W	S 520061	573820	573930
317	3827-116W	Jack Mason	3827 116th St. W	38026397	43790	54390
318	830-115Cv	Jack & Dottie Rogerers	3830 115th St. Ct. W	R 201701	329810	332650
320	3831-116	Esther Belker	3831 116th St. W	9653879	72800	74100
322	3835-116	Robert Bennet	3835 116th St. W	9653871	146950	150040
324	832-115Cv	Miley Richard	3832 115th St. Ct W	9653870	125860	127180

Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
326	906-115Cv	Adrain Rosati	3906 115th St. Ct. W	9653868	141710	145480
328	3903-116	Russell Gray	3903 116th St. W	9653869	203320	213580
330	3907-116	Jeff Anderson	3907 116th St. W	9939503	198720	206110
332	908-115Cv	Naru Jacobsen	3908 115th St. Ct. W	9653870	248450	255110
334	3909-116	Ralph Stackhouse	3909 116th St. W	56922374	204170	204370
336	912-115Cv	Vernon Palsrok	3912 115th St. Ct. W	10226872/1	75230	74376
338	3915-116	Debbie Brown	3915 116th St. W	S 520093	591320	596200
340	916-115Cv	Karen Longcore	3916 115th St. Ct. W	S 520051	202530	202560
342	3917-116	Donna Dayringer	3917 116th St. W	R 222289	541550	541830
344	918-115Cv	Charlie Soechtig	3918 115th St. Ct.W	9653881	117260	123070
346	3919-116	Bob & Betty Hilgenberg	3919 116th St. W	9653882	74060	79080
348	20-115CW	Gail Gray & Jeffrey Call	3920 115th St. Ct. W	P 513498	232790	233480
350	919-115Cv	John Lowther	3919 115th St. Ct. W	70908093/1	101340	104100
352	3920-115	Helen Davis	3920 115th St. W	S 520052	48410	
354	917-115Cv	Douglas W. Stoll	3917 115th St. Ct. W	S 520053	124810	
356	3918-115	Helen Davis	3918 115th St. W	9653883	207220	215240
358	915-115Cv	Holly Pullen	3915 115th St.Ct.W	R 201734	227040	228470
360	911-115Cv	Willis Stoll	3911 115th St. Ct. W	S 520054	437910	
362	909-115Cv	Steve & Doris Loveall	3909 115th St. Ct. W	9653884	13010	
364	3906-115	Gregg Deitz	3906 115th St. W	67171746	345790	354520
366	907-115Cv	Valerie Cacciutore	3907 115th St. Ct.W	9653885	121980	127070
368	905-115Cv	Larry Creel	3905 115th St. Ct. W	9933783-16	103180	111890
370	3904-115	Sammy Brisbois	3904 115th St. W	S 520095	589210	59440
371	11611-36	Vacant/Cust. Has Well	11611 36th Ave. W		0	
372	3836-115	John Powel & Judy Pfluege	3836 115th St.W	P 521829	469250	583350
374	835-115Cv	Glenn Stoll	3835 115th St. Ct. W	P 521832	579010	475480

Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
376	831-115Cv	Tammy Longcore	3831 115th St. Ct. W	E 222579	429560	
378	3828-115	Tom Thompson	3828 115th St. W	9653872	109280	112320
380	27-115CW	Rebecca Lamley	3827 115th St. Ct. W	P 521830	246400	247990
382	3826-115	Josh Wilkinson	3826 115th St. W	9653877	238930	247470
384	825-115Cv	Kent Stoll	3825 115th St. Ct.W	9653823/13	69440	70650
386	3824-115	Linda Bolinger	3824 115th St.W	9653886	88950	92510
388	821-115Cv	Marshall Samuels	3821 115th St. Ct. W	66264465	285030	290840
390	819-115Cv	Marshall Samuels	3819 115th St. Ct. W	9653873	71610	72110
392	3820-115-1	Christine Hansen	3820 115th St. W	9653887	70990	77570
394	817-115Cv	Ralph Marchetti	3817 115th St. Ct.W	P 513883	200260	214010
396	3816-115	Mark Hartley	3816 115th St. W	P 513499	38840	38860
401	3800-115	Sunny Shores MH Associat	3800 115th St. W	56922402	661120	662840
403	11512-38	Ron Jette	11512 38th Ave. W	S 523626	1201270	1209850
405	11516-38	Lewis Lucas	11516 38th Ave. W	S 520065	1618950	1630140
407	3723-116	Ronald Mc Tagarrt	3723 116th St. W	S 520022	888750	905130
409	3721-116	Richard Weeder	3721 116th St. W	S 520023	191300	194750
411	720-115Cv	Ken Wilson	3720 115th St.Ct. W	5183713SG	1007460	1015830
413	724-115Cv	Brenda Brisbois	3724 115th St. Ct. W	R 201733	918110	932270
415	3719-116	David Hardaker & Nina Dou	3719 116th St. W	S 520115	1375490	1381440
417	722-115Cv	Ken Wilson	3722 115th St. Ct.W	9329739	142810	157380
419	718-115Cv	Richard Franklin	3718 115th St. Ct.W	S 520024	741510	754810
421	716-115Cv	Brian Belden	3716 115th St. Ct. W	P 502544	101790	101950
423	3713-116	Oleda Peterson	3713 116th St. W	56922377	250140	258010
425	714-115Cv	Christos Sakas	3714 115th St. Ct. W	61163833	377480	383530
427	3711-116	Linda Blumenstock	3711 116th St. W	S 520026	644060	648430
429	10-115CW	Stephen Marland	3710 115th St. Ct. W	P 502545	869570	884240

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Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
431	3707-116	Linda Blumensstock	3707 116th St. W	S 520027	260710	<u>263430</u>
433	3705-116	Ray Lessel	3705 116th St. W	P 502546	427870	<u>432610</u>
435	06-115CW	Mark & Holly McDonald	3706 115th St. Ct. W	S 520028	444110	<u>454770</u>
437	3629-116	Robert Schroeder	3629 116th St. W	S 520029	598170	<u>604870</u>
439	704-115Cv	Robert Hubler	3704 115th St. Ct. W	69086987/0	248950	<u>252640</u>
441	628-115Cv	Charles Councilman	3628 115th St. Ct. W	S 520031	1429270	<u> </u>
443	3625-116	Margaret Dickson	3625 116th St. W	10227161	128430	<u>156950</u>
445	3623-116	Shawn Fickert/ FD Investm	3623 116th St. W	69086982	130540	<u>134900</u>
447	3621-116	Christie Davidson	3621 116th St. W	R 201703	261080	<u>262260</u>
449	624-115Cv	Shawn Fickert	3624 115th St. Ct. W	S 520033	469100	<u> </u>
451	3619-116	Luke Hueber	3619 116th St. W	S 520034	420710	<u>421910</u>
453	620-115Cv	Dennis Rossow	3620 115th St. Ct. W	61531933	37250	<u> </u>
455	3617-116	Linda Zbrzezny	3617 116th St. W	S 520036	384540	<u> </u>
457	616-115Cv	Bartley M. Carr	3616 115th St. Ct. W	59061514	542320	<u>547710</u>
459	3611-116	Jack Rogers & Dottie Cline	3611 116th St. W	9653858	96960	<u>97340</u>
460	611-116Cv	Wendy P. & Christopher Ro	3611 116th St. Ct. West	19499285	31590	<u>60100</u>
461	612-115Cv	Thomas Ganos	3612 115th St. Ct. W	66004928	60240	<u> </u>
463	610-115Cv	Gary & Ruth Lockwood	3610 115th St. Ct. W	9653859	66410	<u>68760</u>
465	606-115Cv	Waid Radford	3606 115th St. Ct. W	67171766	372500	<u>373890</u>
467	3605-116-1	Jack & Dorothy Rogers	3605 116th St. W	S 520060	652330	<u>666800</u>
469	11509-36	11509 36th Ave. West, LLC	11509 36th Ave. W	56922378	331200	<u>339040</u>
471	3603-116	Charles Veit	3603 116th St. W	R222611	1153370	<u>1162090</u>
473	3504-115	Robert Hoffman	3504 115th St. W	68092261	561070	<u>569010</u>
475	3506-115	Robert & Deborah Hoffman	3506 115th St. W	9653860	199260	<u>208330</u>
477	3508-115	Ron Deau	3508 115th St. W	3729612SG	397220	<u>402970</u>
479	3510-115	Christine Hansen	3510 115th St. W	69086983	133030	<u>185700</u>

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Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
481	3512-115	John L. McDonald	3512 115th St.W	R 222293	659110	662570
483	11503-36	Sunny Shores Property	11503 36th Ave. W	56922404	691670	694610
485	3604-115	Sunny Shores Properties/ K	3604 115th St. W	56922405	526670	540590
487	11507-36-2	Nancy Clancy	11507 36th Ave. W	67171767	428320	438580
489	3608-115	Ronald Smith	3608 115th St. W	9653843	84460	87790
491	603-115Cv	Bartley M. Carr	3603 115th St. Ct. W	9329743/13	320410	331500
493	3612-115	Bill Winters	3612 115th St. W	9653844	171220	179200
495	611-115Cv	Brian Lee Pauley	3611 115th St. Ct. W	67171768	534860	544130
497	3616-115	Donald E. Withchell	3616 115th St. W	56922379	684210	691880
499	615-115Cv	Carleen Weise	3615 115th St. Ct. W	63989996	249090	252850
501	619-115Cv	Warren Hollbrook	3619 115th St. Ct.W	68092260	667610	678140
503	3620-115	Ed Walinski	3620 115th St. W	520706	1113160	1113190
505	3622-115	Mark Britnell	3622 115th St. W	69086978	245980	248690
507	3624-115	James Hopkins	3624 115th St. W	9653861	330190	341830
509	621-115Cv	Michael Rodgers	3621 115th St. Ct. W	10226869	181740	190120
511	3628-115	James F. Mills	3628 115th St. W	10226868	523380	543430
513	627-115Cv	Elizabeth Kardamis	3627 115th St. Ct.W	56922380	1291110	1334340
515	3706-115	Jeff Ellis	3706 115th St. W	69086976	328190	331320
517	705-115Cv	John Warner	3705 115th St. Ct. W	56922381	356190	359340
519	3708-115-1	Doug & Katalin Burness	3708 115th St. W	56922407	417730	429940
521	707-115Cv	Kathy Carmalt	3707 115th St. Ct. W	56922408	209750	213420
523	3710-115	Charles Youst	3710 115th St.W	S 520116	464940	469120
525	711-115Cv	Jeff Rehmel	3711 115th St. Ct. W	R 222571	713660	716110
527	3714-115	Mary Bales	3714 115th St. W	S 520064	972000	984200
529	713-115Cv	Joe Johnston	3713 115th St. Ct.W	R 222683	130960	137080
531	3718-115	James L. Hood	3718 115th St. W	8817174	294350	294970

Read Sequence	Act #	Customer Name	Service Address	Meter ID	Last Reading	Current Reading
533	3720-115-2	Lisa Smith	3720 115th St. W	S 520040	79100	<u>93750</u>
535	17-115CW	MCFC Properties, LLC	3717 115th St. Ct. W	S520041	558780	<u>562370</u>
537	3721-115	James Clarson	3721 115th St. Ct. W	P 502549	1005690	<u>1011370</u>
539	3722-115	Richard Waylowski	3722 115th St. W	R 222681	599460	<u>603700</u>
541	3726-115	Beverly Nissel	3726 115th St. W	R 222581	579620	<u>583370</u>
543	725-115Cv	Patrick Maloney & Annie La	3725 115th St. Ct. W	S 520078	1066768	<u>1081370</u>
545	727-115Cv	Michael Howell	3727 115th St. Ct. W	88139982	232340	<u>237140</u>
547	3728-115	Fiona Davies	3728 115th St. W	9653845	253840	<u>259630</u>

Handwritten pink annotations: a circled '27' and a circled '52'.