## **Jacob Veaughn**

**From:** Jacob Veaughn on behalf of Records Clerk

Sent: Friday, January 8, 2021 1:54 PM

To: 'vgopalas@yahoo.com'
Cc: Consumer Contact

Subject: RE: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Good afternoon, Venky Gopalaswamy

We will be placing your comments below in consumer correspondence in Docket No. 20200181 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veaughn@psc.state.fl.us
850.413.6656

----Original Message-----

From: vgopalas@everyactioncustom.com < vgopalas@everyactioncustom.com>

Sent: Friday, January 8, 2021 9:52 AM

To: Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Florida PSC Commissioners,

Thank you for your services for me and other Floridians.

As a business transformation advisor, I know how important it is to use available resources efficiently and effectively. Energy efficiency means using energy smarter (i.e. the quickest, cleanest, and cheapest way) to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Floridians energy bills have increased at a higher rate in the recent past (we used to be lowest in the country). Considering there is more demand, this is surprising. The practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right. Please consider revisiting energy efficiency goal setting rules with help from local non-profits with expertise in this area.

Thank you for your consideration...

Sincerely, Venky Gopalaswamy vgopalas@yahoo.com