CORRESPONDENCE 2/15/2021 DOCUMENT NO. 02185-2021

# **Antonia Hover**

From: Cristina Slaton

Sent: Monday, February 15, 2021 8:52 AM
To: Commissioner Correspondence
Subject: Docket Correspondence 20200181

Attachments: Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No.

20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices; Docket No. 20200181; Modernize Florida's outdated efficiency practices;

Good morning,

Please place the attached emails in CORRESPONDENCE-Consumers & Representatives in docket 20200181.

Thank you,

Cristina Slaton

EXECUTIVE ASSISTANT TO COMMISSIONER LA ROSA PHONE ~ 850.413.6018 CSLATON@PSC.STATE.FL.US

From: susan0725@everyactioncustom.com on behalf of Susan Steinhauser <susan0725

@everyactioncustom.com>

**Sent:** Sunday, February 14, 2021 6:52 PM **To:** Office of Commissioner La Rosa

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Susan Steinhauser Pompano Beach, FL 33073 susan0725@icloud.com

From: cshouse@everyactioncustom.com on behalf of Corbin Shouse

<cshouse@everyactioncustom.com>

**Sent:** Sunday, February 14, 2021 7:53 AM **To:** Office of Commissioner La Rosa

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Corbin Shouse cshouse@protonmail.com

From: direichert258@everyactioncustom.com on behalf of Diana Reichert < direichert258

@everyactioncustom.com>

Sent: Saturday, February 13, 2021 5:51 PM

**To:** Office of Commissioner La Rosa

**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get

Sincerely,
Diana Reichert
Largo, FL 33770
direichert258@yahoo.com

From: srgloria@everyactioncustom.com on behalf of Gloria Oehl

<srgloria@everyactioncustom.com>

Sent: Saturday, February 13, 2021 11:36 AM

To: Office of Commissioner La Rosa

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Gloria Oehl Tampa, FL 33603 srgloria@hotmail.com

From: signilsteve@everyactioncustom.com on behalf of Stephen Wiseman

<signilsteve@everyactioncustom.com>

Sent: Saturday, February 13, 2021 2:39 PM

To: Office of Commissioner La Rosa
Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Stephen Wiseman Saint Petersburg, FL 33704 signilsteve@gmail.com

From: distressingnews@everyactioncustom.com on behalf of Emily Gregory

<distressingnews@everyactioncustom.com>

Sent: Saturday, February 13, 2021 11:06 AM

**To:** Office of Commissioner La Rosa **Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Emily Gregory Tampa, FL 33603 distressingnews@yahoo.com

From: ghancock@everyactioncustom.com on behalf of Guy Hancock

<ghancock@everyactioncustom.com>

Sent: Saturday, February 13, 2021 10:20 AM

**To:** Office of Commissioner La Rosa **Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,
Guy Hancock
Largo, FL 33778
ghancock@sentientllc.com

From: rm5251@everyactioncustom.com on behalf of Rebecca Martin <rm5251

@everyactioncustom.com>

Sent: Saturday, February 13, 2021 10:06 AM

To: Office of Commissioner La Rosa

**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Rebecca Martin Saint Petersburg, FL 33705 rm5251@aol.com

From:

terryflorida4@everyactioncustom.com on behalf of Terry Bender <terryflorida4

@everyactioncustom.com>

Sent:

Saturday, February 13, 2021 9:57 AM

To:

Office of Commissioner La Rosa

Subject:

Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Terry Bender Largo, FL 33771 terryflorida4@gmail.com

From: hsweatt@everyactioncustom.com on behalf of Helen Sweatt

<hsweatt@everyactioncustom.com>

Sent: Saturday, February 13, 2021 9:56 AM

**To:** Office of Commissioner La Rosa

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Helen Sweatt Saint Petersburg, FL 33705 hsweatt@tampabay.rr.com

To:

suttonvegas@everyactioncustom.com on behalf of Gary Sutton From:

<suttonvegas@everyactioncustom.com>

Sent: Saturday, February 13, 2021 9:40 AM Office of Commissioner La Rosa

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, **Gary Sutton** Brooksville, FL 34601 suttonvegas@gmail.com

From: kristinejohnson1003@everyactioncustom.com on behalf of Kristine Johnson

<kristinejohnson1003@everyactioncustom.com>

Sent: Saturday, February 13, 2021 8:41 AM

To: Office of Commissioner La Rosa
Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Kristine Johnson Dade City, FL 33525 kristinejohnson1003@gmail.com

From: dansnook123@everyactioncustom.com on behalf of Danny Ippolito <dansnook123

@everyactioncustom.com>

Sent: Saturday, February 13, 2021 8:27 AM

**To:** Office of Commissioner La Rosa

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,
Danny Ippolito
Tampa, FL 33612
dansnook123@gmail.com

From: joni7158@everyactioncustom.com on behalf of Joni Long <joni7158

@everyactioncustom.com>

Sent: Saturday, February 13, 2021 8:28 AM

To: Office of Commissioner La Rosa

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better. WE MUST DO BETTER!

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Joni Long Saint Petersburg, FL 33710 joni7158@aol.com

From: griffin\_176@everyactioncustom.com on behalf of Hugh Griffin <griffin\_176

@everyactioncustom.com>

**Sent:** Saturday, February 13, 2021 7:07 AM **To:** Office of Commissioner La Rosa

Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Hugh Griffin griffin 176@yahoo.com

From: doakes01@everyactioncustom.com on behalf of Douglas Oakes <doakes01

@everyactioncustom.com>

Sent: Saturday, February 13, 2021 7:05 AM

**To:** Office of Commissioner La Rosa

**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Mike La Rosa,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years — and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero and the PSC has allowed utility companies to provide the 11th most expensive energy grid in the country and ranks at the bottom of list for energy-efficiency programs. The national average for energy-efficient programs is 1% of sales. Florida's utility companies spend a paltry 0.17%, placing an undue burden on families. We can do better and families deserve better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices (RIM) so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely, Douglas Oakes Saint Petersburg, FL 33704 doakes01@verizon.net