

WOW!

March 16, 2021

Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

**REDACTED**

Re: Knology of Florida, LLC. dba WOW! Internet, Cable and Phone 2019 Local  
Competition Report Data Request

To Whom It May Concern:

On behalf of Knology of Florida, LLC. dba WOW! Internet, Cable and Phone ("WOW!") please find WOW's response to the 2020 Local Competition Report Data Request. Please note WOW! is requesting confidentiality on certain information included in this filing. In accordance with Florida Public Service Commission Rule 25-22.006, we have enclosed one original with confidential information highlighted and two copies with confidential information redacted.

Should you have any questions regarding the enclosed information, please don't hesitate to call me at (706) 634-1600 or email [susan.otto@wowinc.com](mailto:susan.otto@wowinc.com) .

Sincerely,



Susan Otto  
Regulatory Compliance Analyst  
WOW! Internet, Cable and Phone

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2021 MAR 25 PM 12: 54  
COMMISSION  
CLERK

Enclosures

# 2021 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 15, 2021) \*

Company Code: TX215 \_\_\_\_\_

Company Name: WOW! Internet, Cable and Phone \_\_\_\_\_

Contact name & title: Susan Otto, Regulatory Analyst \_\_\_\_\_

Telephone number: 706-634-1600 \_\_\_\_\_

E-mail address: susan.otto@wowinc.com \_\_\_\_\_

Stock Symbol (if company is publicly traded): WOW \_\_\_\_\_

*If any of your company contact information has changed, please fill out and return the included update form with the completed questionnaire.*

## Questions About Your Company

1. Please provide a copy of the Form 477 you filed with the FCC with data as of December 31, 2020. *If the company is not submitting Form 477, please explain:* \_\_\_\_\_

2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?

Yes (Chapter 7) \_\_\_\_\_

Yes (Chapter 11) \_\_\_\_\_

No  \_\_\_\_\_

3. What services does your company currently provide in Florida? Please check all that apply.

Local

Private line/special access

VoIP

Wholesale transport

Interexchange service

Cellular/wireless service

Wholesale loops

Fiber or copper based video service

Cable television

Satellite television

Broadband Internet access

Other

4. What percentage of your Florida residential and business customers purchase bundled offerings (i.e. voice service packaged with additional services such as internet or video service)? Please provide the percentage below. Do not include bundles of telecom-only services.

Residential  \_\_\_\_\_

Business  \_\_\_\_\_

Not applicable \_\_\_\_\_

5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

Yes  \_\_\_\_\_

If yes, where? [www.wowway.com](http://www.wowway.com) \_\_\_\_\_

No \_\_\_\_\_

6. Have you experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general information is welcome.

Please use additional paper if needed.

\* The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

**WOW! Internet, Cable and Phone  
Interconnected VoIP Subscription Data  
As of 12/31/20 REDACTED COPY**

Knology of Florida Interconnected VoIP Subscription Data as of 12/31/20

Confidential

STATE\_TEMP STATE\_FIPS VOIP\_OTT VOIP\_OTT\_RES VOIP\_TOTAL VOIP\_CONSUMER VOIP\_BUNDLED VOIP\_COPPER VOIP\_FTP VOIP\_CABLE VOIP\_WIRELESS VOIP\_OTHER