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FPSC - COMMISSION CLERK

Internet  
Voice  
Cloud Services  
IT Services  
Data Center Colocation  
DirectTV

March 31, 2021

Mr. Adam Teitzman  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: TY 102 – ITS Fiber, LLC d/b/a ITS Fiber – Year 2021 Competitive Local  
Exchange Carrier (CLEC) Questionnaire

Dear Mr. Teitzman:

Attached please find ITS Fiber's response to the Year 2021 Competitive Local  
Exchange Carrier (CLEC) Questionnaire. Also included is the Form 477 submitted to  
the FCC earlier this year.

If you should have any questions, please contact me either by email at  
[donnam@itsfiber.com](mailto:donnam@itsfiber.com) or by phone (772) 597-3161.

Sincerely,

*/s/Donna Marreel*

Donna Marreel  
Regulatory Manager

Attachments

# 2021 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 15, 2021) \*

Company Code: TY102

Company Name: ITS Fiber LLC d/b/a/ ITS Fiber

Contact name & title: Donna Marreel – CABS and Regulatory Affairs Specialist

Telephone number: 772-597-3161

E-mail address: donnam@itsfiber.com

Stock Symbol (if company is publicly traded): N/A

*If any of your company contact information has changed, please fill out and return the included update form with the completed questionnaire.*

## Questions About Your Company

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2020**.

*If the company is not submitting Form 477, please explain:* \_\_\_\_\_

2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?

Yes (Chapter 7) \_\_\_\_\_

Yes (Chapter 11) \_\_\_\_\_

No X

3. What services does your company currently provide in Florida? Please check all that apply.

X Local

X Private line/special access

X VoIP

\_\_\_\_\_ Wholesale transport

X Interexchange service

\_\_\_\_\_ Cellular/wireless service

\_\_\_\_\_ Wholesale loops

\_\_\_\_\_ Fiber or copper based video service

\_\_\_\_\_ Cable television

\_\_\_\_\_ Satellite television

X Broadband Internet access

\_\_\_\_\_ Other

4. What percentage of your Florida residential and business customers purchase bundled offerings (i.e. voice service packaged with additional services such as internet or video service)? Please provide the percentage below. Do not include bundles of telecom-only services.

Residential \_\_\_\_\_

Business 50%

Not applicable \_\_\_\_\_

5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

Yes \_\_\_\_\_

If yes, where? \_\_\_\_\_

No X

6. Have you experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general information is welcome.

**Please use additional paper if needed.**

\* The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.



(RETAIN FOR YOUR RECORDS)  
Form 477 Filing Summary

FRN: 0022953814 | Data as of: Dec 31, 2020 | Operations: Non-ILEC | Submission Status: Original - Submitted | Last Updated: Feb 12, 2021 11:49:57

## Filer Identification

Section	Question	Response
<b>Filer Information</b>	Company Name	ITS Fiber, LLC
	Holding Company Name	Postco, Inc.
	SAC ID	
	499 ID	830189
<b>Data Contact Information</b>	Data Contact Name	Donna Marreel
	Data Contact Phone Number	(772) 597-3161
	Data Contact E-mail	donnam@itsfiber.com
<b>Emergency Operations Contact Information</b>	Emergency Operations Name	Jeff Meyer
	Emergency Operations Phone Number	(772) 597-3801
	Emergency Operations E-mail	jeffm@itsfiber.com
<b>Certifying Official Contact Information</b>	Certifying Official Name	Bruce Russell
	Certifying Official Phone Number	(772) 597-2106
	Certifying Official E-mail	brucer@itsfiber.com

## Data Submitted

Form Section	File Name	Date & Time	Number of Rows
Fixed Broadband Deployment	12-31-2020 ITS FIBER BB DEPLOYMENT - 3.csv	Feb 12, 2021 08:46:22	62
Fixed Broadband Subscription	12-31-2020 ITS Fiber BB Subscription.csv	Feb 11, 2021 15:55:26	50
Fixed Voice Subscription	12-31-2020 ITS Fiber VoIP Subscription.csv	Feb 12, 2021 11:40:27	39

## Fixed Broadband Deployment

### Census Block Counts by State, DBA Name and Technology

State	DBA Name	Technology	Blocks
Florida	ITS Fiber	Optical Carrier/Fiber to the End User	62
<b>Total</b>			<b>62</b>

### Fixed Broadband Subscriptions by State, Technology and End-user Type

State	Technology	Census Tracts	Subscriptions
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## Fixed Broadband Subscription

			Consumer	Business / Govt	Total
Florida	Optical Carrier/Fiber to the End User	50	7	185	192
<b>Total</b>		<b>50</b>	<b>7</b>	<b>185</b>	<b>192</b>

### Fixed Broadband Subscriptions by Bandwidths and End-user Type

Downstream Bandwidth (in Mbps)	Upstream Bandwidth (in Mbps)	Consumer	Business / Govt	Total
15.000	15.000	0	7	7
30.000	30.000	0	3	3
50.000	50.000	0	3	3
60.000	60.000	0	4	4
100.000	100.000	0	126	126
200.000	200.000	2	0	2
250.000	250.000	0	29	29
500.000	500.000	2	6	8
1000.000	1000.000	3	7	10
<b>Total</b>		<b>7</b>	<b>185</b>	<b>192</b>

### Fixed Broadband Subscriptions by Technology, Bandwidths and End-user Type

Technology	Downstream Bandwidth (in Mbps)	Upstream Bandwidth (in Mbps)	Consumer	Business / Govt	Total
Optical Carrier/Fiber to the End User	15.000	15.000	0	7	7
	30.000	30.000	0	3	3
	50.000	50.000	0	3	3
	60.000	60.000	0	4	4
	100.000	100.000	0	126	126
	200.000	200.000	2	0	2
	250.000	250.000	0	29	29
	500.000	500.000	2	6	8
	1000.000	1000.000	3	7	10
<b>Total</b>			<b>7</b>	<b>185</b>	<b>192</b>

## Fixed Voice Subscription

### VGE Lines and VoIP Subscriptions by State and End-user Type

State	Total VGE Lines	Consumer VGE Lines	Total VoIP Subscriptions	Consumer VoIP Subscriptions
Florida	0	0	1454	5
<b>Total</b>	<b>0</b>	<b>0</b>	<b>1454</b>	<b>5</b>

**Fixed Voice  
Subscription  
(iVoIP)****Over-the-top VoIP Subscriptions by State and End-user Type**

State	Total	Consumer	Business / Govt
Florida	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>

**All other VoIP Subscriptions by State, End-user Type, Bundle and Last-mile Medium**

State	Total	by End-user Type		by Bundle		by Last-mile Medium			
		Consumer	Business / Government	Sold w/ Internet	Sold w/o Internet	FTTP	Coax	Fixed Wireless	Copper
Florida	1454	5	1449	184	1270	1454	0	0	0
<b>Total</b>	<b>1454</b>	<b>5</b>	<b>1449</b>	<b>184</b>	<b>1270</b>	<b>1454</b>	<b>0</b>	<b>0</b>	<b>0</b>