

**REDACTED**

Enclosed please find a copy of AT&T's § 63.71 Application, which was filed with the FCC. This courtesy copy is provided in compliance with 47 C.F.R. § 63.71(a).

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**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

In the Matter of	)	
	)	
Section 63.71 Application of	)	
	)	File No.
BellSouth Long Distance, Inc.	)	
	)	
For Authority Pursuant to Section 214 of	)	
The Communications Act of 1934, As Amended,	)	
To Discontinue the Provision of Service	)	

**SECTION 63.71 APPLICATION OF AT&T**

AT&T Services, Inc., on behalf of its affiliate, BellSouth Long Distance, Inc. d/b/a AT&T Long Distance (referred to herein as "AT&T") applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, to discontinue AT&T Long Distance Toll Free<sup>SM</sup> Service.

As required by Section 63.71 of the Commission's rules, AT&T provides the following information:

**Name and Address of Carrier:**

BellSouth Long Distance, Inc.

The address for purposes of this application is:  
1057 Lenox Park Blvd  
Atlanta, GA 30102

**Date of Planned Service Discontinuance:**

Effective on or after July 1, 2021, pending regulatory approval, AT&T Long Distance Toll Free Service will no longer be available to new customers. In addition, effective July 1, 2021, requests to place new orders, renew, move, or change existing service arrangements will no longer be accepted from existing customers, unless inconsistent with the existing customer's contract. Existing customers may keep their existing service arrangements until the service is discontinued.

**Points of Geographic Areas of Service Affected:**

AT&T will grandfather this service throughout Alabama, Florida, Georgia, Louisiana, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee.

**Brief Description of Type of Service Affected:**

AT&T Long Distance Toll Free Service provides inward toll-free calling to business customers from switched access lines. The service permits termination of calls from diverse geographic locations to the customer's local exchange lines.

The public convenience and necessity will not be impaired by the discontinuance of this service because there are alternative services available to AT&T's customers, including AT&T's Toll-Free READYLINE Service, which provides toll-free calling capabilities for calls terminating at a customer location in the US Mainland, Hawaii, Puerto Rico or the US Virgin Islands using a switched access line.

**Brief Description of the Dates and Methods of Notice to All Affected Customers:**

Customer notices were sent via U.S. Mail on May 10, 2021.<sup>1</sup> Copies of this Application are being sent, first class U.S. Mail to the public utility commission, governor, federally recognized tribes (if any) in the affected states, and to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.<sup>2</sup>

**Regulatory Classification of Carrier:**

AT&T offers AT&T Long Distance Toll Free Service pursuant to non-dominant carrier regulation.

Questions about this application may be addressed to Joshua Woodbridge, AT&T Services, Inc., Director - Federal Regulatory, 1120 20th Street N.W., Suite 1000, Washington, D.C. 20036, (202) 457-2139.

**Conclusion:**

As discussed above, the public convenience and necessity will not be adversely affected by the grandfathering of AT&T Long Distance Toll Free Service because there are other options for this service available in these areas. AT&T respectfully requests the Commission approve its Section 63.71 Application to discontinue service.

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<sup>1</sup> See Attachment A.

<sup>2</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

Respectfully submitted,

By: /s/Cindy J. Manheim

Cindy J. Manheim  
David J. Chorzempa  
David L. Lawson  
AT&T Services, Inc.  
1120 20<sup>th</sup> Street NW  
Suite 1000  
Washington, DC 20036

*Its Attorneys*

May 18, 2021

# ATTACHMENT A

May 10, 2021



**AT&T Long Distance Toll Free Change in Service effective July 1, 2021**

Hello [REDACTED]

We want to make you aware of planned changes to AT&T Long Distance Toll Free<sup>SM</sup> Service in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee.

Beginning July 1, 2021, you will no longer be able to place new orders or renew, move, or change your existing AT&T Long Distance Toll Free Service.

We have several alternative toll-free service options to meet your business needs. Please reach out to us on 800-321-2000 to discuss, or if you have any questions. We look forward to continuing to provide you the service you expect from AT&T.

Thank you for being the most important part of AT&T Business.

Respectfully,

AT&T Business  
1057 Lenox Park Blvd  
Atlanta, GA 30102

<b>Impacted Accounts</b>	
<b>Billing Account Number</b>	<b>Toll Free Number</b>
[REDACTED]	[REDACTED]

(Over)

AT&T is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



May 10, 2021

[Redacted]



**AT&T Long Distance Toll Free Change in Service effective July 1, 2021**

Hello [Redacted]

We want to make you aware of planned changes to AT&T Long Distance Toll Free<sup>SM</sup> Service in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee.

Beginning July 1, 2021, you will no longer be able to place new orders or renew, move, or change your existing AT&T Long Distance Toll Free Service.

We have several alternative toll-free service options to meet your business needs. Please reach out to your account manager, Judy Craig, at [jc466x@att.com](mailto:jc466x@att.com) to discuss, or if you have any questions. We look forward to continuing to provide you the service you expect from AT&T.

Thank you for being the most important part of AT&T Business.

Respectfully,

AT&T Business  
1057 Lenox Park Blvd  
Atlanta, GA 30102

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[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
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[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]
[Redacted]	[Redacted]

(Over)



May 10, 2021



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We have several alternative toll-free service options to meet your business needs. Please reach out to your account manager, Paul Vangundy, at PV3174@att.com to discuss, or if you have any questions. We look forward to continuing to provide you the service you expect from AT&T.

To the extent your contract with AT&T is inconsistent with the above, these planned changes may not apply to you. Please consult your contract or contact AT&T, as indicated above.

Thank you for being the most important part of AT&T Business.

Respectfully,

AT&T Business  
1057 Lenox Park Blvd  
Atlanta, GA 30102

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<b>Billing Account Number</b>	<b>Toll Free Number</b>
[Redacted]	[Redacted]

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May 10, 2021

[Redacted]



Hello [Redacted]

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Beginning July 1, 2021, you will no longer be able to place new orders or renew, move, or change your existing AT&T Long Distance Toll Free Service.

We have several alternative toll-free service options available to meet your business needs. We will contact you to discuss further or you may contact us at the Public Sector Customer Transformation Center at [PSCTC@att.com](mailto:PSCTC@att.com). We look forward to continuing to provide you the service you expect from AT&T.

To the extent your contract with AT&T is inconsistent with the above, these planned changes may not apply to you. Please consult your contract or contact AT&T, as indicated above.

Thank you for being the most important part of AT&T Business.

Respectfully,

AT&T Business  
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(Over)

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**CERTIFICATE OF SERVICE**

I, **Lacretia Hill**, certify that I have, on May 18, 2021 served a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses on the attached pages:

/s/Lacretia Hill  
Lacretia Hill

Alabama Public Service  
Commission  
100 N. Union Street  
Suite 950 Montgomery,  
AL 36130

Office of the Governor State  
Capitol  
600 Dexter Avenue  
Montgomery, AL 36130

Florida Public Service  
Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Office of the Governor  
The Capitol  
400 S. Monroe St.  
Tallahassee, FL 32399-0001

Office of the Governor  
Georgia State Capitol  
206 Washington St.  
Suite 203  
Atlanta, GA 30334

Georgia Public Service  
Commission  
244 Washington Street, SW  
Atlanta, GA 30334

Louisiana Public Service  
Commission  
P.O. Box 91154  
Baton Rouge, LA 70821

Office of the Governor P.O.  
Box 9404  
Baton Rouge, LA 70804-9004

Office of the Governor 700  
Capital Avenue Suite 100  
Frankfort,  
KY 40601

Kentucky Public Service  
Commission  
211 Sower Boulevard  
Frankfort, KY 40601

Office of the Governor  
P.O. Box 139  
Jackson, MS39205

Mississippi Public Utilities  
Commission  
Woolfolk Building 501 North  
West Street Jackson, MS  
39201

Office of the Governor 20301  
Mail Service Center Raleigh,  
NC 27699-0301

North Carolina Utilities  
Commission  
430 North Salisbury Street  
Dobbs Building Raleigh, NC  
27603-5918

Office of the Governor 11  
Gervais Street  
Columbia, SC 29201

Public Service Commission of  
South Carolina,  
101 Executive Center Dr.,  
Suite 100  
Columbia, SC 29210

Governor's Office Tennessee  
State Capitol Nashville, TN  
37243-0001

Tennessee Regulatory  
Authority  
502 Deaderick Street  
Nashville, TN 37243

Department of Defense Chief  
Information Officer 6000  
Defense Pentagon  
Washington, D.C.  
20301

Poarch Band of Creeks  
Chairman  
5811 Jack Springs Road,  
Atmore,AL, 36502

Seminole Tribe of Florida Chairman  
6300 Stirling Road,  
Hollywood, FL, 33024

Miccosukee Tribe of Indians  
Chairman Tamiami Station, P.O.  
Box 440021,  
Miami, FL, 33144

Chitimacha Tribe of Louisiana  
Chairman  
P.O. Box 661, Charenton, LA,  
70523

Coushatta Tribe of Louisiana  
Chairman  
P.O. Box 818, Elton, LA, 70532

Jena Band of Choctaw Indians  
Chairman  
P.O. Box 14, Jena, LA, 71342

Tunica-Biloxi Indian Tribe  
Chairman P.O. Box 1589,  
Marksville,  
LA, 71351

Mississippi Band of Choctaw  
Indians Chairman  
P.O. Box 6010, Choctaw Branch,  
Choctaw, MS, 39350

Eastern Band of Cherokee  
Indians  
88 Council Loop Road  
Cherokee, NC 28719

Catawba Indian Nation  
996 Avenue of Nations  
Rock Hill, SC 29730