

Jacob Veaughn

From: Jacob Veaughn on behalf of Records Clerk
Sent: Wednesday, June 9, 2021 12:38 PM
To: 'mel paikoff'
Cc: Consumer Contact
Subject: RE: Docket # 20210015EI.....FPL

Good Morning, Mel Paikoff

We will be placing your comments below in consumer correspondence in Docket No. 20210015 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn

Commission Deputy Clerk I
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From: mel paikoff <parmel7@aol.com>
Sent: Wednesday, June 9, 2021 9:45 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket # 20210015EI.....FPL

Att..PSC...

I am writing to you as the one who was dealing with FPL for the benefit of the 1100 hundred homeowners living in MIRASOL COUNTRY CLUB in Palm Beach Gardens, Flor...
A few years ago we lost electricity during a severe hurricane for a few days.We live on the east side of Mirasol.The west side of Mirasol did not lose electricity..This seemed strange so i contacted FPL...Mirasol C C consists of 1100 families..I investigated and contacted FPL as to how this could be.At that time i was advised that Mirasol was on 2 grids because of our size.

I was referred to Ben Richardson who was an executive at FPL to research this situation..After many conversations and personal meetings at our club here at Mirasol he adressed the problem..He was very involved and said that FPL will be updating their equipment to correct this problem and that he would moniter the situation.He kept us informed as to the progress..THis was outstanding as to the attention he was giving our problem..So far whatever was done has greatly improved our electricity situation here at Mirasol CC..

Most recently at a special meeting with FPL at our country club i was contacted by an FPL manager Stephanie Mitrione...She further checked into the situation at Mirasol C C and she promptly responded that they keep monitoring the equipment so that all steps would be taken to avoid our losing electricity..

FPL has been very cooperative in responding to our inquiries... They welcome my contacting them and they respond to my phones calls. We are very happy with our relationship with FPL...

Very truly yours.....Mel Paikoff....President of Terra Linda in

Mirasol