

WINDSTREAM ENTERPRISE HOLDINGS, LLC



4001 Rodney Parham Road
Little Rock, Arkansas 72212

August 16, 2021

One Voice Communications, Inc.
Attn: Hillary McGrath
19775 Belmont Executive Plaza
Suite 410
Ashburn, VA, 20147

2021 AUG 24 PM 3:53
COMMISSION
CLERK

Re: SUSPEND NOTICE
Account No(s): 2472861, 215443694, 205560603, 639300654001, 7129672,
205566954

Dear Ms. McGrath:

This notice is to advise you that One Voice Communications, Inc. ("One Voice"), has failed to make timely payment on the account(s) listed below. PAETEC Communications, LLC ("PAETEC") requests that you immediately remit payment in full for the account(s) listed below. As of the date of this letter the total balance due is:

Acct. No. 2472861	\$48,814.64
Acct. No. 215443694	\$58,551.88
Acct. No. 205560603	\$42,535.43
Acct. No. 639300654001	\$3,127.06
Acct. No. 7129672	\$3,258.90
Acct. No. 205566954	\$12,491.15

These accounts are 46 days past due. If PAETEC does not receive payment in full within seven (7) days from the date of this letter, your accounts in California, Connecticut, Delaware, the District of Columbia, Florida, Georgia, Maryland, Massachusetts, New Jersey, New York, North Carolina, Ohio, Rhode Island, Tennessee, Virginia, and West Virginia will be suspended.

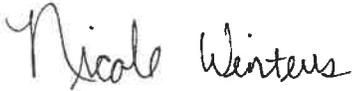
In accordance with Section IV of the Wholesale Master Service Agreement between the parties, dated March 8, 2006, if PAETEC does not receive payment in full by the due date your service may be suspended within two (2) business days from the date of the notice letter. Via carbon copy of this letter PAETEC is providing notice to the state commission that it considers this notice in effect for all subsequent failures of One Voice to pay ON THE PAYMENT DUE DATE with good and sufficient funds.

If services are suspended, payment of the amount listed above will be required to restore services and a reconnection fee of \$50.00 will be billed to your account. PAETEC reserves the right to review your payment history and may require a form of deposit or advance payment based on the number of late payments or suspensions that have occurred on your account.

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If you would like to make your payment over the phone, please call PAETEC Financial Services at 855-465-0204.

Sincerely,

A handwritten signature in cursive script that reads "Nicole Winters".

Nicole Winters
Senior Counsel

cc: Florida Public Service Commission

Georgia Public Service Commission

New York State Public Service Commission

North Carolina Utilities Commission

Virginia State Corporation Commission

Public Service Commission of the District of Columbia