

WINDSTREAM ENTERPRISE HOLDINGS, LLC



4001 Rodney Parham Road
Little Rock, Arkansas 72212

August 16, 2021

Call One, Inc.
Attn: Chris Surdenik
500 West Madison, Suite 411
Chicago, IL, 60661

RECEIVED-FPSC
2021 SEP - 1 PM 1:03
COMMISSION
CLERK

Re: SUSPEND NOTICE
Account No(s): 639265441001, 639129958001, 200196728, 5813319,
205616511 and 2358211

Dear Mr. Surdenik:

This notice is to advise you that Call One, Inc. ("Call One"), has failed to make timely payment on the account(s) listed below. PAETEC Communications, LLC ("PAETEC") requests that you immediately remit payment in full for the account(s) listed below. As of the date of this letter the total balance due is:

Acct. No. 639265441001	\$97,153.06
Acct. No. 639129958001	\$54,440.26
Acct. No. 200196728	\$57,351.59
Acct. No. 5813319	\$2,161.78
Acct. No. 205616511	\$251.24
Acct. No. 2358211	\$121,573.84

These accounts are 48 days past due. If PAETEC does not receive payment in full within seven (7) days from the date of this letter, your accounts in Alabama, Arizona, California, Connecticut, the District of Columbia, Florida, Georgia, Indiana, Iowa, Kansas, Kentucky, Louisiana, Massachusetts, Maryland, Michigan, Montana, New Jersey, New York, Nevada, North Carolina, Ohio, Oklahoma, Pennsylvania, South Dakota, Tennessee, Texas, Virginia, Washington, and Wisconsin will be suspended.

In accordance with Section IV of the Wholesale Master Agreement between the parties, dated May 24, 2005, if PAETEC does not receive payment in full by the due date your service may be suspended within two (2) business days from the date of the notice letter. Via carbon copy of this letter PAETEC is providing notice to the state commission that it considers this notice in effect for all subsequent failures of Call One to pay ON THE PAYMENT DUE DATE with good and sufficient funds.

If services are suspended, payment of the amount listed above will be required to restore services and a reconnection fee of \$50.00 will be billed to your account. PAETEC reserves the right to

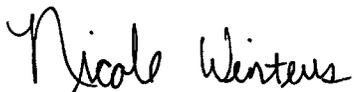
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review your payment history and may require a form of deposit or advance payment based on the number of late payments or suspensions that have occurred on your account.

If you would like to make your payment over the phone, please call PAETEC Financial Services at 855-465-0204.

Sincerely,

A handwritten signature in black ink that reads "Nicole Winters". The signature is written in a cursive, flowing style.

Nicole Winters
Senior Counsel

cc: Florida Public Service Commission
Georgia Public Service Commission
Public Utility Commission of Texas
Virginia State Corporation Commission