

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Friday, September 3, 2021 5:36 PM
To: 'Adam Von Romer'
Cc: Consumer Contact
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Mr. Romer.

We will be placing your comments below in consumer correspondence in Docket No. 20210015, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: avonromer@gmail.com@mg.gospringboard.io <avonromer@gmail.com@mg.gospringboard.io> **On Behalf Of** Adam Von Romer
Sent: Friday, September 3, 2021 4:48 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

I thought monopolies were illegal in the USA. I guess I was wrong. FPL (Florida Plunder and Loot) has been raping South Florida customers for years. The service sucks at best with power outages and brownouts nearly every day. The storm hardening is a farce, how do you harden underground cabling. The last hurricane took weeks to restore power and they had an increase to cover storm hardening then as well. What about fixed income people like my mother who lives on \$750 a month How does she pay the increase...however small...stop buying her inhalers, heart medication, eye medication?

I believe in making a profit and have for over 50 years but this is just unconscionable. They spend like a drunken sailor and we pick up the tab, they neglected their infrastructure and we paid to update it. Tell me what other industry fails to maintain their equipment, alienates their customers, provides lousy service then gets a government-sanctioned raise?

Anybody and everybody involved should be ashamed of themselves.

Thank you,

Adam Von Romer
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