

**Antonia Hover**

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**From:** Antonia Hover  
**Sent:** Wednesday, September 8, 2021 4:24 PM  
**To:** 'MariaLuisaCastellanos@comcast.net'  
**Subject:** FW: Tell the PSC Why They Need to Keep Your Power Bill Low

**CORRECTION**

Good Afternoon, Ms. Castellanos.

We will be placing your comments below in consumer correspondence in Docket No. **20210000**, and the Office of Consumer Assistance and Outreach will be notified.

Thank you!

*Toni Hover*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** Antonia Hover **On Behalf Of** Records Clerk  
**Sent:** Tuesday, September 7, 2021 2:38 PM  
**To:** 'Maria Luisa Castellanos' <MariaLuisaCastellanos@comcast.net>  
**Cc:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Ms. Castellanos.

We will be placing your comments below in consumer correspondence in Docket No. 20210015, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** [MariaLuisaCastellanos=comcast.net@mg.gospringboard.io](mailto:MariaLuisaCastellanos=comcast.net@mg.gospringboard.io)  
<[MariaLuisaCastellanos=comcast.net@mg.gospringboard.io](mailto:MariaLuisaCastellanos=comcast.net@mg.gospringboard.io)> **On Behalf Of** Maria Luisa Castellanos  
**Sent:** Sunday, September 5, 2021 12:06 PM  
**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Subject:** Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

I think that it's ridiculous that you should approve these outrageous rate increases for Floridians in South Florida when FPL already makes like a bandit because of overall consumption by us, their clients. We cannot reduce expenditures because of the increase in heat due to climate change. You should have taken your residential customers into account before coming to a resolution. In reality, you should have lowered rates rather than increased them. The present proposed rates will create a hardship on many retirees from the Baby Boomer Generation who will live on fixed incomes.

And you needed to make sure that much of the money that we pay them went to hardening the electrical grid so that the next hurricane does not create such wide power outages. A detailed plan for this needed to have been submitted to you. You need to revise the agreement with FPL.

I appreciate your interest and look forward to your response.

Best regards,  
Maria Luisa Castellanos  
2271 SW 122nd Court  
Miami, Florida 33175

Thank you,

Maria Luisa Castellanos  
2271 SW 122ND CT  
MIAMI FL, 33175-7316

## Antonia Hover

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*Toni Hover*

*Commission Deputy Clerk I  
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2540 Shumard Oak Boulevard  
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