

Lisa Smith

From: Lisa Smith on behalf of Records Clerk
Sent: Tuesday, September 7, 2021 3:53 PM
To: 'Donald Howard'
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Follow Up Flag: Follow up
Flag Status: Completed

Good Afternoon, Donald Howard,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

Lisa Smith

Commission Deputy Clerk I
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: howarddon1967@gmail.com@mg.gospringboard.io <howarddon1967@gmail.com@mg.gospringboard.io> **On Behalf Of** Donald Howard
Sent: Saturday, September 4, 2021 9:00 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

We have lived in several different states and had several different providers. We lived in South Carolina over 20 years on the coast and in the highlands. We have lived in SW Florida just over 2 years. We have experienced more power outages/disruptions in Florida than the entire time we lived in South Carolina including going through several hurricanes. The service in other states was better and the rates lower. In the other states we were not nicked and dined for service, ie Exterior Electrical Line Coverage. I see no added value for your

service to justify your rate increase. I certainly feel your customers deserve more transparency as to what justifies the increase and where the monies will be spent! Why do Florida residents have to experience higher rates than other states? We need more answers and the best service if we are expected to pay more! Thank you.

Thank you,

Donald Howard
19008 ELSTON WAY
ESTERO FL, 33928-6510