

**Lisa Smith**

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**From:** Lisa Smith  
**Sent:** Wednesday, September 8, 2021 2:52 PM  
**To:** 'Cecelia Hancock'  
**Subject:** RE: Tell the PSC Why They Need to Keep Your Power Bill Low

**CORRECTION**

Good Afternoon, Cecelia Hancock,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

*Lisa Smith*

Commission Deputy Clerk I  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

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**From:** Lisa Smith **On Behalf Of** Records Clerk  
**Sent:** Tuesday, September 7, 2021 3:54 PM  
**To:** 'Cecelia Hancock' <cis8@aol.com>  
**Cc:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Cecelia Hancock,

We will be placing your comments below in consumer correspondence in Docket 20210015-EI and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you.

*Lisa Smith*

Commission Deputy Clerk I  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

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**From:** [cis8=aol.com@mg.gospringboard.io](mailto:cis8=aol.com@mg.gospringboard.io) <[cis8=aol.com@mg.gospringboard.io](mailto:cis8=aol.com@mg.gospringboard.io)> **On Behalf Of** Cecelia Hancock  
**Sent:** Saturday, September 4, 2021 9:03 AM  
**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Subject:** Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

As a retired senior living off of Social Security and a very small pension, FPL rate increases will reduce the amount of money I will have for food and telephone service. I've already turned my thermostat down to 78 just to keep my FPL bill to an amount I can afford. These future rate increases may have me turn the air conditioning off completely. Please keep rates down!

Thank you,

Cecelia Hancock  
900 RIVER REACH DR APT 223  
FORT LAUDERDALE FL, 33315-1166