

Lisa Smith

From: Lisa Smith on behalf of Records Clerk
Sent: Wednesday, September 8, 2021 6:01 PM
To: 'Janice Blumenthal'
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Janice Blumenthal,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

Lisa Smith

Commission Deputy Clerk I
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: janiceblu=bellsouth.net@mg.gospringboard.io <janiceblu=bellsouth.net@mg.gospringboard.io> **On Behalf Of** Janice Blumenthal
Sent: Friday, September 3, 2021 6:28 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

FPL does not deserve the right to raise our bills until they take care of their own in house problems. I was told by FPL electricity should not go out more than twice a month and if it did to contact them. I've had that problem all summer and either the reliability engineer for my area never cleans out her mailbox so you can't leave a message or she ignores your voicemail which is quite specific about when she'll return your call. Why does she leave a

detailed message and never respond? I'm not the only one in my community who has been dealing with flickering lights and incompetent staff. They don't deserve any raises in rates until they can correct their internal problems and give us the service we should be getting.

Thank you,

Janice Blumenthal
5285 MONTEREY CIR UNIT 62
DELRAY BEACH FL, 33484-8372