

**Jacob Veughn**

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**From:** Jacob Veughn on behalf of Records Clerk  
**Sent:** Monday, September 20, 2021 8:22 AM  
**To:** 'William Ness'  
**Subject:** RE: Tell the PSC Why They Need to Keep Your Power Bill Low

William Ness,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

**Jacob Veughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
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Tallahassee, Florida 32399  
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850.413.6656

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**From:** lex3and4=comcast.net@mg.gospringboard.io <lex3and4=comcast.net@mg.gospringboard.io> **On Behalf Of** William Ness  
**Sent:** Sunday, September 19, 2021 2:39 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

FPL used to be a good company to deal with. Their rates were reasonable. I live in an area on the border of Charlotte County and for 17 years now my power goes off and on whether the weather is bad or it is sunny. I have complained numerous times over the years about the outdated equipment being used out here and they just listen and do nothing. I have spent so much money on surge protectors and also have a whole house surge arrest or try to prevent a major problem. FPL makes so much money off of us and yet they still do nothing to update the grid to protect my house. I wish we were able to shop around for other companies like other states do. It is not fair that FPL can do anything they want. I installed 30 solar panels on my home 4 years ago and have yet to have a credit on my account. They are doing something with the power I am producing and not giving me credit. I need to follow up and maybe sue the company. DO NOT allow them more money.

Thank you,

William Ness  
3996 INVERNESS ST  
NORTH PORT FL, 34288-8720