

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, October 11, 2021 3:06 PM
To: 'Don Howard'
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Mr. Howard.

We will be placing your additional comment in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

Toni Hover

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Don Howard <howarddon1967@gmail.com>
Sent: Tuesday, September 7, 2021 4:09 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Re: Tell the PSC Why They Need to Keep Your Power Bill Low

Thank you. Floridians deserve better if we are expected to pay more. We are at mercy of our Commissioners to keep our rates fair and justified!

Sent from my iPhone

On Sep 7, 2021, at 3:53 PM, Records Clerk <CLERK@psc.state.fl.us> wrote:

Good Afternoon, Donald Howard,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

Lisa Smith

Commission Deputy Clerk I
Office of the Commission Clerk
Florida Public Service Commission

2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: howarddon1967@gmail.com@mg.gospringboard.io
<howarddon1967@gmail.com@mg.gospringboard.io> **On Behalf Of** Donald Howard
Sent: Saturday, September 4, 2021 9:00 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

We have lived in several different states and had several different providers. We lived in South Carolina over 20 years on the coast and in the highlands. We have lived in SW Florida just over 2 years. We have experienced more power outages/disruptions in Florida than the entire time we lived in South Carolina including going through several hurricanes. The service in other states was better and the rates lower. In the other states we were not nicked and dined for service, ie Exterior Electrical Line Coverage. I see no added value for your service to justify your rate increase. I certainly feel your customers deserve more transparency as to what justifies the increase and where the monies will be spent! Why do Florida residents have to experience higher rates than other states? We need more answers and the best service if we are expected to pay more! Thank you.

Thank you,

Donald Howard
19008 ELSTON WAY
ESTERO FL, 33928-6510