



October 20, 2021

Re: ETC Data Request for Docket No. 20210163-TP – Request for relinquishment of eligible Telecommunications carrier (ETC) designation in Florida, by BellSouth Telecommunications, LLC d/b/a AT&T Florida.

Dear Mr. Fogleman,

Please find Knology of Florida, LLC d/b/a WOW! Response to the above enclosed.

Sincerely,

A handwritten signature in black ink that reads "Bobby Ann McCollough".

Bobby Ann McCollough
Regulatory Compliance Administrator

COMMISSION
CLERK

2021 OCT 22 PM 3:29

RECEIVED-FPSC

CETC Data Request for Docket No. 20210163-TP

In AT&T Florida's petition for Eligible Telecommunications Carrier (ETC) relinquishment, AT&T Florida provided a chart that identifies each Competitive Local Exchange Carrier ETC (CETC) designated in AT&T Florida's service area using a numerical ID code (Exhibit A and Exhibit C). On Exhibit C, AT&T Florida lists the numerical ID code used to identify each CETC. Please review Exhibit A and answer the following questions.

1. Please verify that your company is a designated ETC in the service areas that AT&T Florida has identified in Exhibit A.

Yes.

2. Are you currently providing service to customers in all of the identified areas?

Yes.

3. Using the list in Exhibit A, please identify the wire centers where your company currently advertises Lifeline service. Please list the various forms and frequency of the advertisement being used.

Company website: wowway.com (Info listed under Panama City location, Internet and HomePhone) – Always. The reference to phone will be removed effective December 1st unless this is extended.

Panama City News Herald – yearly

4. Please describe the method(s) by which you serve Lifeline customers in AT&T Florida's service area:

We use our own facilities.

5. Section 47 CFR 54.403(a)(2)(iv) states that voice-only services will no longer be eligible for Lifeline support as of December 1, 2021. If your company only provides voice service, are you planning to discontinue Lifeline service and relinquish your ETC designation by December 1, 2021?

We currently provide both Internet and phone Lifeline discounts. We have no plans to relinquish our ETC designation by December 1, 2021.