

COPY

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554

\_\_\_\_\_  
)  
In the Matter of )  
Section 63.71 Application of )  
)  
**CenturyLink Communications, LLC** )  
)  
For Authority Pursuant to Section 214 of )  
the Communications Act of 1934, as )  
amended, to Grandfather the Provision of )  
Digital Voice (VoIP) Service )  
\_\_\_\_\_ )

WC Docket No. \_\_\_\_\_

**REDACTED**

**SECTION 63.71 APPLICATION**

CenturyLink Communications, LLC (FRN: 0018-4219-41) a Lumen company (CenturyLink)<sup>1</sup> hereby applies for authorization pursuant to Section 63.71 of the Federal Communications Commission's (Commission) rules, 47 C.F.R. § 63.71, and Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, to grandfather its Digital Voice (VoIP) service provided to Quantum Fiber customers in Florida, Missouri and Nevada.<sup>2</sup> CenturyLink ultimately plans to discontinue these services but is not seeking authority to do so at this time.

CenturyLink provides the following information pursuant to Section 63.71 of the Commission's Rules:

**1. Name and Address of the Carrier**

CenturyLink Communications, LLC  
100 CenturyLink Drive  
Monroe, LA 71203

RECEIVED-FPSC  
2021 OCT 25 AM 9:18  
COMMISSION  
CLERK

<sup>1</sup> CenturyLink Communications, LLC is a competitive local exchange carrier and interexchange carrier subsidiary of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53). This application is filed on behalf of, and is limited to, CenturyLink Communications, LLC.

<sup>2</sup> CenturyLink sells this service under the brand "Quantum Fiber."

**2. Date of Planned Service Discontinuance**

As of November 15, 2021, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer Digital Voice service to new customers.

**3. Points of Geographic Areas of Service Affected**

CenturyLink seeks authority to grandfather the provision of Digital Voice service in Florida, Missouri and Nevada.

**4. Description of Service Affected**

Digital Voice service is a residential voice service delivered over an IP infrastructure (VoIP) and includes features customers normally associate with landline service such as the ability to make and receive voice calls (local and long distance), Caller ID, emergency 9-1-1 calling, voicemail, 3-way calling, and call blocking.

The public convenience and necessity will not be adversely affected by the grandfathering of the services described herein. No other products or services are impacted by this application.

**5. Brief Description of the Dates and Methods of Notice to All Affected Customers**

CenturyLink notified customers of the plan to grandfather Digital Voice service via e-mail on October 12, 2021. Those customers were notified that the proposed grandfathering would take effect on November 15, 2021, or as soon after that date as authorized by the relevant regulatory commissions. A copy of the customer notification is appended hereto. (*See Attachment A.*)

**6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Grandfathered**

CenturyLink is considered non-dominant with respect to the services to be grandfathered.

**7. Other Information**

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

Respectfully submitted,

**CENTURYLINK COMMUNICATIONS, LLC**

By: *Craig J. Brown*  
Craig J. Brown *by mt*  
CenturyLink, Inc.  
600 North Capital Street NW  
Suite 240  
Washington, DC 20001  
Phone 303-992-2503  
[Craig.J.Brown@CenturyLink.com](mailto:Craig.J.Brown@CenturyLink.com)

Its Attorney

October 14, 2021

ATTACHMENT A

**From:** Quantum Fiber <Notifications@q.quantumfiber.com>  
**Sent:** Tuesday, October 12, 2021 12:55 PM  
**To:** [REDACTED]  
**Subject:** [Test]:Important information about Quantum Fiber Digital Voice Service provided by CenturyLink

View in browser window.



## Important information about Quantum Fiber Digital Voice Service provided by CenturyLink



Dear [REDACTED],

We continually evaluate the products and services we offer to customers and occasionally that evaluation results in changes.

As of **November 15, 2021**, or as soon after that date as authorized by the Federal Communications Commission and any relevant state regulatory commission:

- CenturyLink Communications, LLC, a Lumen Company which provides Digital Voice\* (VoIP) service for Quantum Fiber customers, is grandfathering Digital Voice service for existing customers in Florida, Missouri and Nevada.
- Digital Voice service will no longer be available to new customers.

At this time, we are not planning to discontinue your Digital Voice service; however, newer technologies are available to you for the same monthly recurring rate you are paying now, such as Connected Voice. Call us at **833-250-6306** to speak with a Quantum Fiber Success Team member to learn more about Connected Voice.

Thank you,

ATTACHMENT A

Your Quantum Fiber Success Team

**CenturyLink Communications, LLC**

100 CenturyLink Drive  
Monroe, Louisiana 71203

*\*Digital Voice service is a residential voice service delivered over an IP infrastructure (VoIP) and includes features customers normally associate with landline service such as the ability to make and receive voice calls (local and long distance), Caller ID, emergency 9-1-1 calling, voicemail, 3-way calling, and call blocking*

**The following statement is required by the FCC:**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 10 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



**Privacy Policy**

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You are receiving this email because of your business relationship with us. This was sent from an automated email server. Please do not reply to this message.

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ATTACHMENT A

This email was sent by: **Quantum Fiber**  
P.O. Box 4259 MONROE, LA, 71211, US

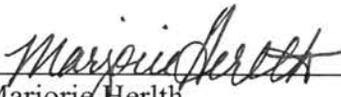
16141

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid on the Regulatory Authority for the Tribal Nations listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

  
\_\_\_\_\_  
Marjorie Herlth

October 14, 2021

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<sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

Ron DeSantis  
Office of Governor  
The Capitol, PL05  
400 S. Monroe St.  
Tallahassee, FL 32399

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Mike Parson  
Office of the Governor  
P. O. Box 720  
Jefferson City, MO 65102

Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102-0360

Steve Sisolak  
Office of the Governor  
State Capitol Building  
101 N. Carson Street  
Carson City, NV 89701

Public Utilities Commission of Nevada  
1150 E. William Street  
Carson City, NV 89701-3109

Department of Defense  
Chief Information Officer  
Pentagon  
Washington, DC 20301

Las Vegas Tribe of Paiute Indians of the Las  
Vegas Indian Colony  
1 Paiute Dr.  
Las Vegas, NV 89106

Seminole Tribe of Florida  
Big Cypress and Brighton Reservations  
Marcellus Osceola Jr., President  
6300 Stirling Rd.  
Hollywood, FL 33024

Shoshone-Paiute Tribes of the Duck Valley  
Reservation  
Brian Thomas, Chair  
P.O. Box 219  
Owyhee, NV 89832