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Assistant General Counsel

VIA ECFS

This document is a copy provided to
your office pursuant to 47 CFR 63.71(a)

November 1, 2021

Marlene H. Dortch, Secretary
Federal Communications Commission
45 L Street NE
Washington, DC 20554

REDACTED

Re: Amendment - Section 63.71 Application of CenturyLink Communications, LLC
For Authority Pursuant to Section 214 of the Communications Act of 1934, As
Amended, to Grandfather the Provision of Digital Voice (VoIP) Service – WC
Docket No. 21-404

Dear Ms. Dortch:

By this letter, CenturyLink amends its October 14, 2021 application seeking to grandfather the provision of Digital Voice Service (Application).

CenturyLink corrected a typographical error in the original notice sent to affected customers regarding this proposed grandfathering, by sending a revised notice to those customers on November 1, 2021. A copy of that revised notice is attached hereto. CenturyLink also amends the Application to change the proposed grandfathering date from November 15, 2021 to December 6, 2021.

Please contact me should you have any questions.

Sincerely,

/s/ Craig J. Brown

Copy (via email) to: Kimberly Jackson (Kimberly.Jackson@fcc.gov)
Copy via First-Class U.S. Mail, Postage Prepaid, Certificate of Service

RECEIVED-FPSC
2021 NOV -3 AM 11:22
COMMISSION
CLERK

ATTACHMENT A

View in browser window.



Important information about Quantum Fiber Digital Voice Service provided by CenturyLink



Dear [REDACTED],

On October 12, 2021, CenturyLink Communications, LLC notified you of its intent to grandfather its Digital Voice (VoIP) service. This e-mail corrects an error in that notice and replaces and supersedes the notice.

We continually evaluate the products and services we offer to customers and occasionally that evaluation results in changes.

As of **December 6, 2021**, or as soon after that date as authorized by the Federal Communications Commission and any relevant state regulatory commission:

- CenturyLink Communications, LLC, a Lumen Company which provides Digital Voice* (VoIP) service for Quantum Fiber customers, is grandfathering Digital Voice service for existing customers in Florida, Missouri and Nevada.
- Digital Voice service will no longer be available to new customers.

At this time, we are not planning to discontinue your Digital Voice service; however, newer technologies are available to you for the same monthly recurring rate you are paying now, such as Connected Voice. Call us at **833-250-6306** to speak with a

ATTACHMENT A

Quantum Fiber Success Team member to learn more about Connected Voice.

Thank you,

Your Quantum Fiber Success Team

CenturyLink Communications, LLC

100 CenturyLink Drive
Monroe, Louisiana 71203

**Digital Voice service is a residential voice service delivered over an IP infrastructure (VoIP) and includes features customers normally associate with landline service such as the ability to make and receive voice calls (local and long distance), Caller ID, emergency 9-1-1 calling, voicemail, 3-way calling, and call blocking*

The following statement is required by the FCC:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



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ATTACHMENT A

This email was sent by: **Quantum Fiber**
P.O. Box 4259 MONROE, LA, 71211, US

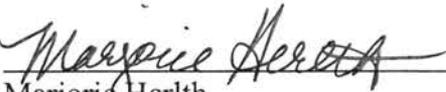
16141

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION (amendment letter) to be: _____

- 1) Filed with the Secretary of the FCC via ECFS;
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid on the Regulatory Authority for the Tribal Nations listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense¹.



Marjorie Herlth

November 1, 2021

¹ Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

Ron DeSantis
Office of Governor
The Capitol, PL05
400 S. Monroe St.
Tallahassee, FL 32399

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Mike Parson
Office of the Governor
P. O. Box 720
Jefferson City, MO 65102

Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102-0360

Steve Sisolak
Office of the Governor
State Capitol Building
101 N. Carson Street
Carson City, NV 89701

Public Utilities Commission of Nevada
1150 E. William Street
Carson City, NV 89701-3109

Department of Defense
Chief Information Officer
Pentagon
Washington, DC 20301

Las Vegas Tribe of Paiute Indians of the Las
Vegas Indian Colony
1 Paiute Dr.
Las Vegas, NV 89106

Seminole Tribe of Florida
Big Cypress and Brighton Reservations
Marcellus Osceola Jr., President
6300 Stirling Rd.
Hollywood, FL 33024

Shoshone-Paiute Tribes of the Duck Valley
Reservation
Brian Thomas, Chair
P.O. Box 219
Owyhee, NV 89832