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November 9, 2021

**VIA U.S. MAIL
VIA ELECTRONIC FILING**

Marlene H. Dortch
Secretary
Federal Communications Commission
45 L Street, N.E.
Washington, D.C. 20554

DKT: 20210000

Re: Section 63.71 Application of Hearsay Social, Inc.; Section 63.19 Notice of Hearsay Social, Inc.

Dear Ms. Dortch:

Hearsay Social, Inc. (“Hearsay”) submits the enclosed application requesting authority pursuant to Section 214(a) of the Communications Act of 1934, as amended, and Section 63.71 of the Commission’s rules to discontinue the provision of resold interstate audio bridging service to customers in Arkansas, California, Florida, Iowa, Illinois, Massachusetts, Minnesota, Nebraska, New Hampshire, New York, Ohio, Pennsylvania, Tennessee, Texas, Virginia, Washington, and Wisconsin.

Through this letter, Hearsay also notifies the Commission of the planned discontinuance of the provision of resold international audio bridging service to customers in the same states, which the company provides pursuant to the international Section 214 authorization in IB File No. ITC-214-20180713-00147. As required by Section 63.19(a)(2) of the Commission’s rules, a copy of the customer notification is attached as **Exhibit A** to the enclosed application. Following the discontinuance of the provision of resold international audio bridging service, Hearsay intends to surrender the above-referenced international Section 214 authorization.

Please contact the undersigned with any questions regarding this submission.

Sincerely,

/s/ Matthew A. Brill

Matthew A. Brill
Counsel to Hearsay Social, Inc.

Enclosures

cc: Thomas Sullivan
Kimberly Jackson
Public utility commission and governor of each affected state
Special Assistant for Telecommunications to the Secretary of Defense

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**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of)
)
Section 63.71 Application of Hearsay Social,) WC Docket No. _____
Inc. for Authority to Discontinue the Provision)
of Service)

SECTION 63.71 APPLICATION

Hearsay Social, Inc. (“Hearsay”) hereby requests authority pursuant to Section 214(a) of the Communications Act of 1934, as amended (the “Act”), 47 U.S.C. § 214(a), and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, to discontinue the provision of resold interstate audio bridging service to customers in Arkansas, California, Florida, Iowa, Illinois, Massachusetts, Minnesota, Nebraska, New Hampshire, New York, Ohio, Pennsylvania, Tennessee, Texas, Virginia, Washington, and Wisconsin.

Hearsay provides the following information in support of this Application:

I. SECTION 63.71(A)(1)-(4) INFORMATION

A. Name and Address of Carrier

Hearsay Social, Inc.
600 Harrison Street
Suite 120
San Francisco, CA 94107

B. Date of Planned Service Discontinuance

Hearsay plans to discontinue the provision of the above-referenced resold interstate service on or after December 31, 2021.

C. Points of Geographic Areas of Service Affected

All areas in Arkansas, California, Florida, Iowa, Illinois, Massachusetts, Minnesota, Nebraska, New Hampshire, New York, Ohio, Pennsylvania, Tennessee, Texas, Virginia, Washington, and Wisconsin will be affected by this planned discontinuance of the provision of the above-referenced resold interstate service.

D. Brief Description of Type of Service Affected

Hearsay requests authority to discontinue the provision of resold interstate audio bridging service to customers in Arkansas, California, Florida, Iowa, Illinois, Massachusetts, Minnesota, Nebraska, New Hampshire, New York, Ohio, Pennsylvania, Tennessee, Texas, Virginia, Washington, and Wisconsin. While Hearsay will no longer provide such resold interstate service, there will be no change from its customers' perspective, as the company will arrange for them to obtain the same functionality at the same cost directly from its wholesale carrier suppliers.

II. NOTIFICATION REQUIREMENTS

Hearsay notified all affected customers of this planned discontinuance by U.S. mail on November 9, 2021. The notification informed customers of Hearsay's planned discontinuance of the provision of resold interstate audio bridging service, and that the company will arrange for them to obtain the same functionality at the same cost from its wholesale carrier suppliers. The notification included the information required by Section 63.71(a). A copy of the customer notification is attached hereto as **Exhibit A**.

Hearsay certifies that, concurrent with the filing of this Application, the company is serving a copy of this Application on the public utility commissions and governors of the

relevant states, and the Special Assistant for Telecommunications to the Secretary of Defense, as required by Section 63.71(a).

III. REGULATORY STATUS

Hearsay is regulated as a non-dominant carrier with respect to the resold interstate audio bridging service for which it is requesting authority to discontinue providing in this Application.

IV. CONCLUSION

Neither the present nor the future public convenience and necessity will be adversely affected by this planned discontinuance of service. Affected customers have been provided adequate notice, and Hearsay will arrange for them to obtain the same functionality at the same cost from its wholesale carrier suppliers. In addition, Hearsay's business customers have numerous other options to obtain audio bridging services.

For the reasons discussed herein, Hearsay respectfully requests, pursuant to Section 214(a) of the Act and Section 63.71 of the Commission's rules, that the Commission approve this Application to discontinue the provision of resold interstate audio bridging service to customers in Arkansas, California, Florida, Iowa, Illinois, Massachusetts, Minnesota, Nebraska, New Hampshire, New York, Ohio, Pennsylvania, Tennessee, Texas, Virginia, Washington, and Wisconsin.

Respectfully submitted,

/s/ Matthew A. Brill
Matthew A. Brill
Michael H. Herman
LATHAM & WATKINS LLP
555 Eleventh Street, N.W.
Suite 1000
Washington, D.C. 20004

November 9, 2021

Counsel to Hearsay Social, Inc.

EXHIBIT A

Customer Notification Letter



600 Harrison St, Ste 120
San Francisco, CA 94107

November 9, 2021

Dear Customer:

This letter is to inform you that Hearsay Social, Inc. (“Hearsay”), on or after December 31, 2021, will no longer act as a “reseller” of international, interstate or intrastate audio bridging service and instead will arrange for you to obtain the same functionality from the company’s carrier suppliers. Hearsay will bill you for this telecommunications component on behalf of the provider and **the total amount you pay for Hearsay Relate will not change.**

This change will not otherwise affect how you experience your Hearsay Relate service. In addition, no action is required for you to continue using Hearsay Relate.

This change will affect all areas of Arkansas, California, Florida, Iowa, Illinois, Massachusetts, Minnesota, Nebraska, New Hampshire, New York, Ohio, Pennsylvania, Tennessee, Texas, Virginia, Washington and Wisconsin.

If you have questions about this change, please contact Hearsay Customer Support at 1-800-399-2280.

Thank you,

Hearsay Customer Support

The following notice is required by the FCC: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC’s Electronic Comment Filing System using the docket number established in the Commission’s public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Hearsay Social, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I hereby certify that, I, Michael H. Herman, on this 9th day of November 2021, caused the foregoing Section 63.71 Application to be served upon the individuals and entities listed below by First Class Mail, postage prepaid.

Marlene H. Dortch
Secretary
Federal Communications Commission
45 L Street, N.E.
Washington, D.C. 20554

Thomas Sullivan
Chief, International Bureau
Federal Communications Commission
45 L Street, N.E.
Washington, D.C. 20554

Ted J. Thomas
Chairman
Arkansas Public Service Commission
P.O. Box 400
Little Rock, AR 72203

The Honorable Asa Hutchinson
Office of the Governor
State Capitol Room 250
500 Woodlane Ave.
Little Rock, AR 72201

Marybel Batjer
President
California Public Utilities Commission
505 Van Ness Avenue
Room 5218
San Francisco, CA 94102

The Honorable Gavin Newsom
Office of the Governor
State Capitol Building
1303 10th Street
Suite 1173
Sacramento, CA 95814

Gary F. Clark
Chairman
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

The Honorable Ron DeSantis
Office of the Governor
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399

Geri D. Huser
Chair
Iowa Utilities Board
1375 E. Court Ave.
Des Moines, IA 50319

The Honorable Kim Reynolds
Office of the Governor
Iowa State Capitol
1007 East Grand Avenue
Des Moines, IA 50319

Carrie Zalewski
Chair
Illinois Commerce Commission
527 East Capital Avenue
Springfield, IL 62701

The Honorable J.B. Pritzker
Office of the Governor
207 State House
Springfield, IL 62706

Karen Charles Peterson
Commissioner
Massachusetts Department of Telecommunications and Cable
1000 Washington Street
Suite 600
Boston, MA 02118

The Honorable Charlie Baker
Office of the Governor
Massachusetts State House
Room 280
24 Beacon St.
Boston, MA 02133

Katie Sieben
Chair
Minnesota Public Utilities Commission
121 7th Place E
Suite 350
Saint Paul, MN 55101

The Honorable Tim Walz
Office of the Governor
130 State Capitol
75 Rev Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155

Dan Watermeier
Chair
Nebraska Public Service Commission
1200 N Street
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Lincoln, NE 68508

The Honorable Pete Ricketts
Office of the Governor
P.O. Box 94848
Lincoln, NE 68509

Dianne Martin
Chairwoman
New Hampshire Public Utilities Commission
21 S. Fruit St
Suite 10
Concord, NH 03301

The Honorable Chris Sununu
Office of the Governor
State House
107 North Main Street
Concord, NH 03301

Hon. Michelle L. Phillips
Secretary to the Commission
New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223

The Honorable Kathy Hochul
Office of the Governor
NYS State Capitol Building
Albany, NY 12224

Jenifer French
Chair
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

The Honorable Mike DeWine
Office of the Governor
Riffe Center, 30th Floor
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Columbus, OH 43215

Gladys Brown Dutrieuille
Chairwoman
Pennsylvania Public Utility Commission
400 North Street
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The Honorable Tom Wolf
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Tennessee Public Utility Commission
502 Deaderick Street
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Nashville, TN 37243

The Honorable Bill Lee
Office of the Governor
Tennessee State Capitol
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600 Dr. Martin L. King, Jr. Blvd.
Nashville, TN 37243

Peter Lake
Chairman
Public Utility Commission of Texas
1701 North Congress Avenue
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Austin, TX 78711

The Honorable Greg Abbott
Office of the Governor
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Austin, TX 78711

Judith Williams Jagdmann
Chair
Virginia State Corporation Commission
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Richmond, VA 23218

The Honorable Ralph S. Northam
Office of the Governor
P.O. Box 1475
Richmond, VA 23218

David W. Danner
Chairman
Washington Utilities and Transportation Commission
PO Box 47250
Olympia, WA 98504

The Honorable Jay Inslee
Office of the Governor
PO Box 40002
Olympia, WA 98504

Rebecca Cameron Valcq
Chairperson
North Tower, 6th Floor
Hills Farms State Office Building
4822 Madison Yards Way
Madison, WI 53705

The Honorable Tony Evers
Office of the Governor
P.O. Box 7863
Madison, WI 53707

Secretary of Defense
Attn: Special Assistant for Telecommunications
Pentagon
Washington, D.C. 20301

/s/ Michael H. Herman
Michael H. Herman