CORRESPONDENCE 2/3/2022 DOCUMENT NO. 01029-2022

Jacob Veaughn

From:

Ellen Plendl

Sent:

Thursday, February 3, 2022 3:00 PM

To:

Consumer Correspondence

Subject:

Docket No. 20210015

Attachments:

Consumer Inquiry - Florida Power & Light Company; FW Outragist power bill from merger PPL NW & Gulf Power; FW The increase cost of my electric bill; FW Escambia County FPL Price Gouging, Do I Vote for You now; FW FPL BILL; FW Someone else complaining about power bill ©; FW FPL

Rates; FW Fpl; FW FPL; FW These power bills are sickening

See attached customer correspondence and FPSC replies for Docket No. 20210015.

From:

Fllen Plendl

Sent:

Thursday, February 3, 2022 2:59 PM

To:

'brandismith200@gmail.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

Mrs. Brandi Buck

brandismith200@gmail.com

RE: FPSC Inquiry 1389148C

Dear Ms. Buck:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

From:

Ellen Plendl

Sent: To: Thursday, February 3, 2022 2:56 PM 'chrismacaulay83@yahoo.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

Mr. Chris Macaulay chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1389146C

Dear Mr. Macaulay:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From:

Ellen Plendl

Sent:

Thursday, February 3, 2022 2:50 PM

To:

'kunkle.kevin88@yahoo.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

Mr. Kevin Kunkle

kunkle.kevin88@yahoo.com

RE: FPSC Inquiry 1389144C

Dear Mr. Kunkle:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From:

Ellen Plendl

Sent:

Thursday, February 3, 2022 2:47 PM

To:

'RPassero70@outlook.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

Mr. Robert Passero

RPassero70@outlook.com

RE: FPSC Inquiry 1389143C

Dear Mr. Passero:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From:

Ellen Plendl

Sent:

Thursday, February 3, 2022 2:44 PM

To:

'monk_rebecca@yahoo.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

Ms. Rebecca Monk monk rebecca@yahoo.com

RE: FPSC Inquiry 1389141C

Dear Ms. Monk:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

From:

Ellen Plendl

Sent:

Thursday, February 3, 2022 2:40 PM

To:

'frankandash777@gmail.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

Mr. Jason Franklin frankandash777@gmail.com

RE: FPSC Inquiry 1389139C

Dear Mr. Franklin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From:

Ellen Plendl

Sent:

Thursday, February 3, 2022 2:38 PM

To:

'bhandrh@bellsouth.net'

Subject:

Consumer Inquiry - Florida Power & Light Company

Ms. Brook Hicks

bhandrh@bellsouth.net

RE: FPSC Inquiry 1389136C

Dear Ms. Hicks:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From:

Ellen Plendi

Sent:

Thursday, February 3, 2022 2:35 PM

To:

'realtor2sale@yahoo.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

Ms. Darlene Sistrunk realtor2sale@yahoo.com RE: FPSC Inquiry 1389135C

Dear Ms. Sistrunk:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From:

Ellen Plendl

Sent:

Thursday, February 3, 2022 2:31 PM

To:

'nelson100@wowway.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

Mr. J. Nelson Jones nelson100@wowway.com

RE: FPSC Inquiry 1389133C

Dear Mr. Jones:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From:

Ellen Plendi

Sent:

Thursday, February 3, 2022 2:27 PM

To:

'johnnyquest85oh@gmail.com'

Subject:

Consumer Inquiry - Florida Power & Light Company

John G

johnnyquest85oh@gmail.com

RE: FPSC Inquiry 1389132C

Dear John:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Thursday, February 3, 2022 2:12 PM

To: Ellen Plendl

Subject: FW: Outragist power bill from merger PPL NW & Gulf Power

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Chris Macaulay <chrismacaulay83@yahoo.com>

Sent: Saturday, January 15, 2022 7:36 PM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: Outragist power bill from merger PPL NW & Gulf Power

Last month was 125.000 this month 195 for 329 kilowatts more? A Commission said ok to charging us more? We can't afford it. My neighbors either who mentioned his bill. I can see 5% increase but this is ridiculous! Also, they made a new rule that after customer uses 1,000 kilowatts they can charge more! It's usually the other way around,, the more you buy the less you pay. This just happened this month, first billing. PLEASE HELP US Chris Macaulay 720-272-7424

Sent from Yahoo Mail on Android

From:

Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent:

Thursday, February 3, 2022 1:02 PM

To:

Ellen Plendl

Subject:

FW: The increase cost of my electric bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: kevin kunkle kent: Wednesday, January 26, 2022 5:26 PM to: GovernorRon.DeSantis@eog.myflorida.com subject: The increase cost of my electric bill

Dear Governor DeSantis, my name is Kevin Kunkle, I am a resident of Crestview located in Okaloosa county. We recently just had our electric company switch from Gulf Power to Florida power. Along with the new merger as come EXTREMELY higher electric bills in just a months different. FPL isn't taking into consideration of the new location from where they originally came from (Miami). Being that this is the only option for a electric company that's NOT solar which seems to be what the government is trying to push for but that's being bullied into something that we DO NOT WANT. I would like for you to please for the residents of crestivew AND all of Florida please look into the electric companies prices.

I'm sure you're already aware but I would still like to remind you that Monopolization is a federal crime under Section 2 of the Sherman Antitrust Act of 1890. With FPL our only company THATS A MONOPOLY.

Thank you Governor Desantis.

Also have you thought about running for persistent in 2024? #DeSantis2024 Sent from Yahoo Mail on Android

From:

Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent:

Thursday, February 3, 2022 1:01 PM

To:

Ellen Plendi

Subject:

FW: Escambia County FPL Price Gouging, Do I Vote for You now?

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Robert Passero <RPassero70@outlook.com> Sent: Wednesday, February 2, 2022 12:45 PM To: GovernorRon.DeSantis@eog.myflorida.com

Subject: Escambia County FPL Price Gouging, Do I Vote for You now?

Dear Governor DeSantis,

I support you, now I have to weigh whether I will vote for you. I do not support the dramatic rate increases to my electric bill. This is insane. It doubled the first month from \$150 to \$300 and that's with lower usage, now we had the cold snap and it skyrocketed, and because I used a lot of energy that day keeping my home warm it put me in a higher energy bracket RAISING the COST MORE! So, I can expect a bill that is well over \$500 for January. So now I am lowering my heat to 64 degrees to cut costs and forced to live uncomfortably. But wait it gets better because I know this summer to cool my house it will put me in the poor house. Energy Competition, Not Monopoly! You don't know the uproar. I can't even defend you on this to neighbors. I have some neighbors there bills in the Escambia county area have past \$700 because they did not pay attention. It will not help your 2028 Presidential Election Chances at all.

DO SOMETHING ABOUT IT! Because this is not right at all!

A strong supporter and past voter of you,

Robert Passero, Cantonment, Florida Escambia County

From:

Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent:

Thursday, February 3, 2022 12:58 PM

To:

Ellen Plendi

Subject:

FW: FPL BILL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Rebecca Monk <monk_rebecca@yahoo.com>

Sent: Wednesday, February 2, 2022 5:23 PM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: FPL BILL

FPL needs to be investigated. Something is definitely not right. There are thousands of people in the panhandle area (that supports you) but they have received utility bills this month from FPL that are double the amounts they we usually pay. Possibly a glitch in their system. For example see below:

Bill Comparison

Compared to Last Month



Energy Efficiency

Adjust the water level on your machine to match the lose especially when using hot wase a cold rinse. Use the a function on your dry



FPL Northwest FL

Usage Comparison

Compare your usage for the last 13 Below the graph is a link to view you

USD kWh

This Month **2,708**

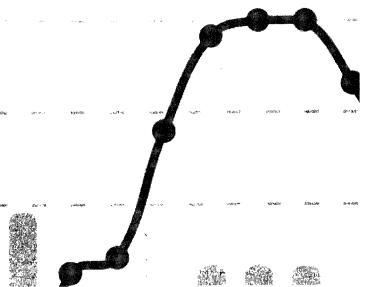
Change from Last Mo

1,272

3000 kWh

2500 kWh-

2000 kWh-



Date 1/27/2022

Amount

\$475.81

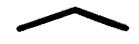
•

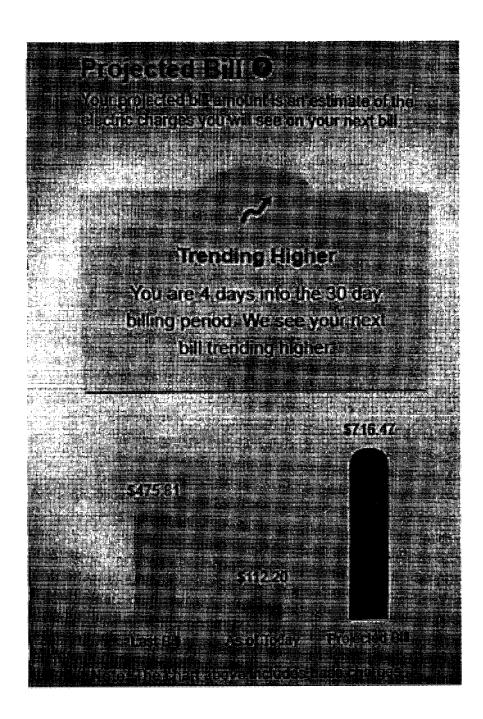
Service Days: 29

kWh Billed

kWd Billed

View Bill →





Sent from my iPhone

From:

Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent:

Thursday, February 3, 2022 12:55 PM

To:

Elien Plendl

Subject:

FW: Someone else complaining about power bill ③

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jason Franklin < frankandash777@gmail.com>

Sent: Wednesday, February 2, 2022 6:43 PM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: Someone else complaining about power bill (2)

Hello Governor. I just wanted to see of there is anything you can do about our power rates. I live in a single wide trailer and have 2 kids. One is an infant. My bill is so much I'm scared to run my heater and it is Winter time.. i have never seen anything like this and they know that we need power so they are raising these ridiculous prices even higher. There has to be something that can be done. If you can't do it can you contact someone who can do something? Im a single mom and I don't have 400 to 600 to pay for a power bill. That's almost my rent (2) I hope you can help and thanks to whoever reads this. Not sure if he reads these all .God bless you all and thanks for your time!

Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent:

Thursday, February 3, 2022 12:54 PM

To:

Ellen Plendl

Subject:

FW: FPL Rates

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Brooke HICKS <bhandrh@bellsouth.net>
Sent: Wednesday, February 2, 2022 11:20 PM
To: GovernorRon.DeSantis@eog.myflorida.com

Subject: FPL Rates

Governor,

Please look into the outrageous rate hikes in electric bills by FPL. My bill increased over \$70.00 and after reviewing the bill I noticed that I used LESS electric than the previous month (with colder temperatures currently) and still had an increase in my bill. Tell me how this can be? The projection for next bill is even higher and the usage remains lower.

Whatever behind the scenes deal is taking place is at the sacrifice of your supporters. I am a true DeSantis supporter and I am not understanding how this deal was approved by you.

I trust you will take my concern and the concern of all in NWFL seriously. If the rates continue to rise, I not sure how we can afford to keep the lights on.

Thank you,

Brooke Hicks Milton, FL

Sent from AT&T Yahoo Mail for iPhone

From:

Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent:

Thursday, February 3, 2022 12:53 PM

To:

Ellen Plendl

Subject:

FW: Fpl

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: DARLENE SISTRUNK < realtor 2 sale@yahoo.com>

Sent: Wednesday, February 2, 2022 11:51 PM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: Fpl

I'm very appalled that you do not answer channel three's news asking them for you to comment on the problem with FPL. You don't understand that people here in Pensacola can not afford for their power bills to jump twice the amount that it was when guff power was the previous owners. I thought that I was going to vote for you for the upcoming election but I have decided not to and I'm convincing my husband not to vote for you as well. You haven't commented on things that you should have commented and you have left the Florida floridians Unattended as that what your job was not supposed to be. We elected you to take care of us and you have let us down. You are no better than Biden I hope that you don't succeed in the upcoming election and I will make sure that I will help you not get re elected sincerely Darlene sistrunk

Sent from Yahoo Mail on Android

From:

Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent:

Thursday, February 3, 2022 12:50 PM

To:

Ellen Plendl

Subject:

FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Nelson Jones <nelson100@wowway.com> Sent: Thursday, February 3, 2022 7:45 AM To: GovernorRon.DeSantis@eog.myflorida.com

Subject: FPL

Greetings Governor,

I have been one of your most ardent supporters, but you have a growing political problem in NW Florida. The FPL rate hikes are hitting people hard. They are excessive. This is turning into a political gift for your opponents. If they turn voters away from you in this part of Florida, you will lose the next election. The PUC has put the screws to everyone in this part of Florida with another rate hike coming in March. There is already a demonstration being organized in Pensacola. FPL and you are the targets of this demonstration. My advice is get on top of this in a hurry. The anger is growing and the only way for people to express anger is with demonstrations and at the ballot box. Best Regards,

J. Nelson Jones

Panama City

From:

Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent:

Thursday, February 3, 2022 12:50 PM

To:

Ellen Plendl

Subject:

FW: These power bills are sickening

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: John G <johnnyquest85oh@gmail.com>
Sent: Thursday, February 3, 2022 8:10 AM
To: GovernorRon.DeSantis@eog.myflorida.com

Subject: These power bills are sickening

Dear Gov. DeSantis,

I'm a Pensacola resident and my power bill under FP&L is downright criminal. Please help the hard working folks in Pensacola get some relief from these monsters.