Iris Rollins

From: Betty Leland

Sent: Tuesday, September 6, 2022 7:44 AM **To:** Commissioner Correspondence

Subject: FW: Follow up from FPL

Attachments: Minimum Base Bill fact sheet.pdf

Good Morning:

Please place this email in Docket 20210015.

Thanks

Betty Leland, Executive Assistant to Commissioner Art Graham Florida Public Service Commission bleland@psc.state.fl.us (850) 413-6024

From: charley7722@aol.com <charley7722@aol.com>

Sent: Saturday, September 03, 2022 4:04 PM

To: randolph.diane@flsenate.gov

Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>; eric.silagy@fpl.com; Shonna McCray <SMcCray@PSC.STATE.FL.US>; farmer.gary@flsenate.gov; evan.jenne@myfloridahouse.gov; ron.desantis@eog.myflorida.com; rebecca.talton@fpl.com; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; investigate@local10.com; nperez@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; fl23response@mail.house.gov; mayor@miamidade.gov; judy_paul@davie-fl.gov; ilevy@hollywoodfl.org; leabird@comcast.net

Subject: Fwd: Follow up from FPL

Ms. Diane Randolph, State Senator Gary Farmer - District 34

Good Day!

Senior Citizen Veteran, Constituent Request: FPSC Docket No. 20210015 FPL Account No. 26582 57510

I am respectfully requesting that Senator Farmer <u>petition</u> both the FPSC, and also FPL in order to <u>honestly</u> ascertain as to why Senior Citizens such as myself are being <u>Monetarily Penalized</u> for no good cause when

in essence individuals such as myself should be commended for same? The diversionary tactics that FPL has resorted to in order to convince the FPSC to approve of their minimum

rate increase does <u>not</u> surprise me as FPL is primarily concerned about their profit margin, in order to appease their shareholders!

This entire scenario frustrates me to no end, as I have been Loyal customer of FPL since the year 1976.

FPL has no doubt chosen to <u>reward me</u> for same by monetarily penalizing me for my lower KWH usage? (Thank You FPL!) (The Loyal Customer Incentive Factor?)

Note: Never Bite The Hand That Feeds You FPL!

Thank You.

Kind Regards,

Michael Walsh

Senior Citizen- 82 Years Young.

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

----Original Message----

From: charley7722@aol.com

To: randolph.diane@flsenate.gov <randolph.diane@flsenate.gov>

Cc: farmer.gary@flsenate.gov <farmer.gary@flsenate.gov>; investigate@local10.com

<investigate@local10.com>; nperez@local10.com <nperez@local10.com>; newsdesk@local10.com

<newsdesk@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>;

fl23response@mail.house.gov <fl23response@mail.house.gov>; ron.desantis@eog.myflorida.com

<ron.desantis@eog.myflorida.com>; eric.silagy@fpl.com <eric.silagy@fpl.com>;

commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>;

commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>;

commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>;

commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>;

commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; mayor@miamidade.gov <mayor@miamidade.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>;

eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>

Sent: Thu, Sep 1, 2022 1:03 pm Subject: Fwd: Follow up from FPL

Ms. Diane Randolph,

State Senator Gary Farmer - District 34

F.Y.I.

The FPSC & FPL Collusion Factor? (Hello Florida Governor Ron DeSantis?)

Michael Walsh

Senior Citizen Veteran

----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>

To: 'CHARLEY7722@AOL.COM' < CHARLEY7722@AOL.COM>

Sent: Fri, Jul 29, 2022 4:51 pm Subject: Follow up from FPL ???

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill?

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been <u>added</u> to customers' bills who have less than \$25. base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement?

The \$25 minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Council – the state's consumer advocate – applies to All residential and small business customers who have very low to zero net electricity usage ? This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage ? The base charge of \$ 8.99 contributes toward the minimum base bill, so the maximum amount that would be added to your bill each month would be \$ 16.01 only if you have zero net energy usage.

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit FPL.com/rates.

Mr. Walsh, I hope this information is helpful? Please know we appreciate you as a customer and <u>value</u> <u>your input</u>? Should you have additional questions or concerns, please feel free to contact me at 561-640-2196. <><><<

Sincerely,

Rebecca Talton

Customer Advocacy Resolution Supervisor **Office:** (561) 640-2196



We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.

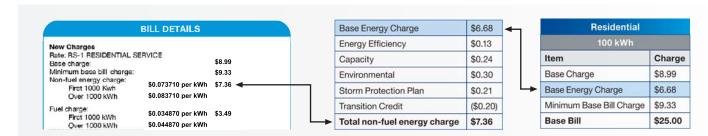


Minimum Base Bill

FPL continues to invest in infrastructure, clean energy and innovative technology to deliver customers clean, reliable and affordable electricity they can depend on. FPL's \$25 minimum base bill is intended to ensure all customers contribute toward fixed system costs, which do not vary with electricity usage.

What customers see on their bill

In addition to taxes and fees, FPL's bill shows customers their **base charge, minimum base bill charge,** as well as the **non-fuel energy charge and fuel charge.** The non-fuel energy charge includes the base energy charge, which applies to the minimum base bill, and other charges that do not apply to the minimum base bill. For that reason, when the minimum base bill applies, line items on customer bills subject to a minimum base bill will not add up to \$25.



Calculating a minimum base bill

A minimum base bill applies to the base electric portion of a customer's electric bill, which is comprised of the base charge and base energy charge. The minimum base bill does not apply to other aspects of a bill, including fuel, other cost recovery clauses or taxes and other fees.

Base charge: A fixed monthly amount to cover the cost of the meter, billing and providing customer service. It is applicable whether or not electricity is used in a given month.

Base energy charge: The costs other than fuel to produce and deliver electricity, including the cost of operating power plants and maintaining the grid.

As energy usage increases, the minimum base bill charge decreases

Examples

Residential	
100 kWh	
Item	Charge
Base Charge	\$8.99
Base Energy Charge	\$6.68
Minimum Base Bill Charge	\$9.33
Base Bill	\$25.00
200 kWh	
Item	Charge
Base Charge	\$8.99
Base Energy Charge	\$13.37
Minimum Base Bill Charge	\$2.64
Base Bill	\$25.00
240 kWh	
Item	Charge
Base Charge	\$8.99
Base Energy Charge	\$16.04
Minimum Base Bill Charge	\$0
Base Bill	\$25.03

-225	
General Service	
100 kWh	
Item	Charge
Base Charge	\$11.91
Base Energy Charge	\$6.74
Minimum Base Bill Charge	\$6.35
Base Bill	\$25.00
150 kWh	
Item	Charge
Base Charge	\$11.91
Base Energy Charge	\$10.11
Minimum Base Bill Charge	\$2.98
Base Bill	\$25.00
195 kWh	
Item	Charge
Base Charge	\$11.91
Base Energy Charge	\$13.15
Minimum Base Bill Charge	\$0
Base Bill	\$25.06