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Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

2022 DEC 28 AM 9:05

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COMMISSION
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In the Matter of)
Section 63.71 Application of)
)
Global Crossing Local Services, Inc.)
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, as)
amended, to Discontinue the Provision of)
Certain Voice Services)
_____)

WC Docket No. 22-_____

REDACTED

**SECTION 63.71 APPLICATION OF
GLOBAL CROSSING LOCAL SERVICES, INC.**

Global Crossing Local Services, Inc. (FRN: 0003-7331-44), a Lumen company,¹ seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, to discontinue certain voice services (the Affected Services) in Phoenix and Tempe, Arizona; Concord, San Diego and Sunnyvale, California; Miami and Tampa, Florida; Alpharetta and Roswell, Georgia; Chicago, Illinois; Hebron, Kentucky; Andover and Canton, Massachusetts; Baltimore, Maryland; Southfield, Michigan; Eden Prairie, Minnesota; St. Louis, Missouri; Secaucus, New Jersey; Grand Island and New York, New York; Akron, Mason, Rock Creek and Stow, Ohio; Newtown Square, Pennsylvania; Houston and Humble, Texas; Vancouver, Washington; and Beloit, Wisconsin.

¹ Global Crossing Local Services, Inc. is a competitive local exchange carrier subsidiary of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53). This application is filed on behalf of, and is limited to, Global Crossing Local Services, Inc..

Global Crossing Local Services, Inc. provides the following information pursuant to Section 63.71 of the Commission's Rules:

1. Name and Address of the Carrier

Global Crossing Local Services, Inc.
100 CenturyLink Drive
Monroe, LA 71203

2. Date of Planned Service Discontinuance

Global Crossing Local Services, Inc. plans to discontinue the Affected Services on February 15, 2023, or as soon thereafter as any necessary regulatory approvals are obtained.

3. Points of Geographic Areas of Service Affected

Global Crossing Local Services, Inc. proposes to discontinue the Affected Services in Phoenix and Tempe, Arizona; Concord, San Diego and Sunnyvale, California; Miami and Tampa, Florida; Alpharetta and Roswell, Georgia; Chicago, Illinois; Hebron, Kentucky; Andover and Canton, Massachusetts; Baltimore, Maryland; Southfield, Michigan; Eden Prairie, Minnesota; St. Louis, Missouri; Secaucus, New Jersey; Grand Island and New York, New York; Akron, Mason, Rock Creek and Stow, Ohio; Newtown Square, Pennsylvania; Houston and Humble, Texas; Vancouver, Washington; and Beloit, Wisconsin.

4. Description of Services Affected

The Affected Services provided by Global Crossing Local Services, Inc. are:

- **Local Voice Service** allows for telephone calls that both originate and terminate within the Customer's exchange.
- **Access Circuit** is a circuit, connection, or other capacity used to connect the customer location to the public switched telephone network.

Global Crossing Local Services, Inc. will continue to provide the Affected Services in all other areas where they are currently provided.

5. Brief Description of the Dates and Methods of Notice to All Affected Customers

Global Crossing Local Services, Inc. sent a written notification of the planned discontinuance to customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent by U.S. Mail or United Parcel Service on November 9, 2022. A copy of the notification is attached to this application (Attachment A).

6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued

Global Crossing Local Services, Inc. is considered non-dominant with respect to the services to be discontinued.

7. Other Information

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

CONCLUSION

The public convenience and necessity will not be adversely affected by the discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available from other providers. Therefore, Global Crossing Local Services, Inc. respectfully requests that the Commission approve this Section 63.71 application.²

Respectfully submitted,

**GLOBAL CROSSING LOCAL
SERVICES, INC.**

By: *Craig J. Brown*
Craig J. Brown *by mk*
Lumen
660 North Capitol St. NW
Suite 240
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@Lumen.com

Its Attorney

December 21, 2022

² Although Lumen proposes in this application to discontinue certain TDM-based voice services, this discontinuance is not a “technology transition,” as defined in 47 C.F.R. § 63.60(i), as the affected customers can choose to switch to a TDM-based voice service offered by another provider.

Date: 11/09/2022



**Important Notice Regarding the Planned Discontinuance of Certain Voice Services
Provided by Global Crossing Local Services, Inc., a Lumen Company**

Dear [REDACTED],

At Global Crossing Local Services, Inc., a Lumen Company, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Global Crossing Local Services, Inc. will no longer provide the services identified below in Arizona, California, Florida, Georgia, Illinois, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Jersey, New York, Ohio, Pennsylvania, Texas, Washington and Wisconsin. Therefore, we are writing to inform you that, as of February 15, 2023, or as soon after that date as authorized by the Federal Communications Commission and the state regulatory commission, if required, the affected services will be discontinued in these cities.

In order to maintain continuous service at your location, we would like to work with you to migrate your existing service to a similar service or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

You are receiving this notice because you currently subscribe to one of the following services provided by Global Crossing Local Services, Inc., which will be discontinued, subject to regulatory approval:

- **Local Voice Service** allows for telephone calls that both originate and terminate within the Customer's exchange.
- **Access Circuit** is a circuit, connection, or other capacity used to connect the customer location to the public switched telephone network.

If you have not made arrangements with Lumen or another telecommunications service provider to replace your voice service listed above prior to February 15, 2023, please be advised that your service will be disconnected on or after February 15, 2023, provided that the FCC and state commission, if required, approve the planned discontinuance. However, you must contact your account team or submit a disconnect order to billing for the disconnected service.

The point of contact for this transition will be your Account Manager. Your Account Manager is [REDACTED] and can be reached at [REDACTED], or by email at [REDACTED]@lumen.com. If you would like to designate an operational contact with respect to this matter, please provide his or her contact information as soon as possible.

ATTACHMENT A

If you subscribe to other services from Lumen, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the affected services are discontinued, we will automatically apply any deposits or credits, if applicable, to your Global Crossing Local Services, Inc. invoice. If the amount of the invoice is less than any deposits and credits, the company will issue a refund for the remaining balance. We will not assess termination liability for termination of the affected services, so please consider disconnecting service at your earliest possible convenience.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

Global Crossing Local Services, Inc.

The following statement is required by the FCC:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Crossing Local Services, Inc.. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense¹.



Marjorie Herlth

December 21, 2022

¹ Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer. Global Crossing Local Services, Inc. did not identify any Tribal Nations in the geographic area covered by this Application.

Doug Ducey
Office of the Governor
State Capitol
1700 West Washington Street
Phoenix, AZ 85007

Arizona Corporation Commission
1300 West Washington Street
Phoenix, AZ 85007-2996

Gavin Newsom
Office of the Governor
State Capitol
1303 10th Street, Suite 1173
Sacramento, CA 95814

California Public Utilities Commission
California State Building
505 Van Ness Avenue
San Francisco, CA 94102-3298

Ron DeSantis
Office of Governor
The Capitol, PL05
400 S. Monroe St.
Tallahassee, FL 32399

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Brian Kemp
Office of the Governor
206 Washington Street
Suite 203, State Capitol
Atlanta, GA 30334

Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30312

J.B. Pritzker
Office of the Governor
207 State House
Springfield, IL 62706

Illinois Commerce Commission
Michael A. Bilandic Building
160 North LaSalle Street, Suite C-800
Chicago, IL 60601

Andy Beshear
Office of the Governor
700 Capitol Avenue, Suite 100
Frankfort, KY 40601

Kentucky Public Service Commission
P. O. Box 615
211 Sower Boulevard
Frankfort, KY 40602-0615

Larry Hogan
Office of the Governor
100 State Circle
Annapolis, MD 21401-1925

Maryland Public Service Commission
6 St. Paul Street, #1600
Baltimore, MD 21202-6806

Charlie Baker
Office of the Governor
Massachusetts State House
Room 280
Boston, MA 02133

Massachusetts Department of
Telecommunications & Cable
1000 Washington Street
Suite 820
Boston, MA 02118

Gretchen Whitmer
Officer of the Governor
P. O. Box 30013
Lansing, MI 48909

Michigan Public Service Commission
P. O. Box 30221
Lansing, MI 48909

Tim Walz
Office of the Governor
130 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155

Minnesota Public Utilities Commission
121 7th Place East
Suite 350
St. Paul, MN 55101-2147

Mike Parson
Office of the Governor
P. O. Box 720
Jefferson City, MO 65102

Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102-0360

Phil Murphy
Office of the Governor
The State House
P. O. Box 001
Trenton, NJ 08625

New Jersey Board of Public Utilities
44 S. Clinton Avenue
Trenton, NJ 08625

Andrew M. Cuomo
Office of the Governor
NYS State Capitol Building
Albany, NY 12224

New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350

Mike DeWine
Office of the Governor
Riffe Center, 30th Floor
77 South High Street
Columbus, OH 43215-6117

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Tom Wolf
Office of the Governor
508 Main Capitol Building
Harrisburg, PA 17120

Pennsylvania Public Utility Commission
Office of the Secretary
P. O. Box 3265
Harrisburg, PA 17105-3265

Greg Abbott
Office of the Governor
P. O. Box 12428
Austin, TX 78711-2428

Public Utility Commission of Texas
1701 N. Congress Avenue
P. O. Box 13326
Austin, TX 78711-3326

Jay Inslee
Office of the Governor
P. O. Box 40002
Olympia, WA 98504-0002

Washington Utilities and Transportation
Commission
P. O. Box 47250
Olympia, WA 98504-7250

Tony Evers
Office of the Governor
P.O. Box 7863
Madison, WI 53707

Public Service Commission of Wisconsin
P. O. Box 7854
Madison, WI 53707-7854

Department of Defense
Chief Information Officer
Pentagon
Washington, DC 20301