

Antonia Hover

From: John Plescow
Sent: Wednesday, February 15, 2023 10:39 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20220067

Please, add to docket 20220067.

From: Diane Hood <DHOOD@PSC.STATE.FL.US> **On Behalf Of** Consumer Contact
Sent: Friday, February 10, 2023 8:43 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20220067

From: Webmaster <webmaster@PSC.STATE.FL.US>
Sent: Thursday, February 09, 2023 1:38 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: FW: PSC Contact Form

Angie,

When responding to this complaint, you might want to mention that the website was recently updated, so the link provided by the utility will be broken. The current correct link is: <https://www.floridapsc.com/clerks-office-dockets-level2?DocketNo=20220067>

Benji

From: contact@psc.state.fl.us <contact@psc.state.fl.us>
Sent: Thursday, February 09, 2023 12:00 PM
To: Webmaster <webmaster@PSC.STATE.FL.US>; cox@coxpartners.com
Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question
Name: Henricus Cox
Company:
Primary Phone:
Secondary Phone:
Email Address: cox@coxpartners.com
Response requested? no
Comments:

Dear PSC, I want to register how disgusted I am with the mailing from Fla.Pub.Util. about their pending gas price increase. How is possible that you as our watchdog allow this for-profit company to get away with a price increase notice that is squarely designed to obfuscate, confuse and prevent an educated or uneducated consumer

to understand it? It is designed to be tossed away upon opening. They deliberately use un-explained acronyms and jargon throughout the document that are *never* explained. They know exactly what my address is, and what rate plan I am on. Yet they send a 5-page, small font spreadsheet that is designed to NOT allow me to look-up the impact their price increase has on my family. The link to the PSC for more information provided on their website ("Notice to Natural Gas Customers") is, most likely deliberately, not working either. (<http://www.psc.state.fl.us/ClerkOffice/DocketDetail?docket=20220067>). I am sure this notice was predicated on a legal or regulatory mandate that FPU provides some sort of notice, and they constructed this garbage. It must be rejected out of hand. It cannot satisfy any legal or regulatory mandate; not this document. It is time our PSC represents the interests of Florida citizens and not let get FPU get away with this. And let's not even start talking about FPL, who secretly funds ballot initiatives opposing the common sense development of a solar energy infrastructure in the Sunshine State. What is the PSC going to do about this? Henricus Cox