

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, February 21, 2023 7:42 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW FPL GREED OVER LIVES IN NW FL; FW FPL outrageous billing schemes; RE Consumer Inquiry - Florida Power & Light Company; RE Consumer Inquiry - Florida Power & Light Company; RE Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, February 20, 2023 3:02 PM
To: EOG-Referral
Subject: FW: FPL GREED OVER LIVES IN NW FL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Monday, February 20, 2023 9:11 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL GREED OVER LIVES IN NW FL

Commercials claim customers will save money. When are the rates going back down or are those statements in the FPL commercials false ? Yes maybe a check comes from investor account but investors profit has skyrocketed after a Billion dollars worth of rate hikes. This is wrong, wreck less greed gone wild on NW FL
Residents who can not pad the pockets out of their near or below poverty incomes ! We demand the February increase be rescinded immediately before someone dies after having their power shut off because they just could not afford this extreme billing schemes for rich investors profit/bottom line !

[Sent from Yahoo Mail on Android](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, February 20, 2023 2:57 PM
To: EOG-Referral
Subject: FW: FPL outrageous billing schemes

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Tuesday, February 14, 2023 4:31 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL outrageous billing schemes

already know how corporate greed on steroids work. We in NW PANHANDLE of FL are the ones suffering for it. Greed through utility company take-overs like what happened here. FPL bought out our Local utility because the #6 man/woman board, GOVENOR and investors in high places saw a profit plain and simple ! All parties were willing to look away with a wink and a nod in order to get what they wanted on the backs of very poor, handicapped, seniors and working poor of NW FL Panhandle. I know there is big Law firms out there (maybe pro-bono), that might consider a class action Lawsuit, and CNN, Democratic Patty would be very interested in what is going on in the backroom deals of DESANTIS & CO. I

[Sent from Yahoo Mail on Android](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Monday, February 20, 2023 9:34 AM
To: 'Chris Macaulay'
Subject: RE: Consumer Inquiry - Florida Power & Light Company

Mr. Chris Macaulay
chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1416086C

Dear Mr. Macaulay:

Thank you for your reply.

You may contact the Florida Office of Public Counsel, who advocates on behalf of Florida's utility consumers before both state and federal regulatory authorities and before the Florida and federal courts by using the following information:

Florida Office of Public Counsel
111 West Madison Street
Room 812
Tallahassee, FL 32399-1400
Telephone: 850-488-9330
Website: <https://www.floridaopc.gov/>

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Monday, February 20, 2023 9:29 AM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Subject: RE: Consumer Inquiry - Florida Power & Light Company

Thank you, is there an advocate group in Florida who fights for/stands with FL citizens/Consumers ? If so do you have their contact info ?

[Sent from Yahoo Mail on Android](#)

On Mon, Feb 20, 2023 at 8:16 AM, Ellen Plendl
<EPlendl@PSC.STATE.FL.US> wrote:
Mr. Chris Macaulay

chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1416086C

Dear Mr. Macaulay:

Thank you for your reply. We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

* Docket 20230001 regarding FPL's middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl

Regulatory Consultant

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: Chris Macaulay <chrismacaulay83@yahoo.com>

Sent: Monday, February 20, 2023 9:09 AM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Subject: Re: Consumer Inquiry - Florida Power & Light Company

Commercials claim customers will save money. When are the rates going back down or are those statements in the FPL commercials false ? Yes maybe a check comes from investor account but investors profit has skyrocketed after a Billion dollars worth of rate hikes. This is wrong, wreck less greed gone wild on NW FL Residents who can not pad the pockets out of their near or below poverty incomes ! We demand the February increase be rescinded immediately before someone dies after having their power shut off because they just could not afford this extreme billing schemes for rich investors profit/bottom line !

[Sent from Yahoo Mail on Android](#)

On Mon, Feb 20, 2023 at 7:23 AM, Ellen Plendl

[<EPlendi@PSC.STATE.FL.US>](mailto:EPlendi@PSC.STATE.FL.US) wrote:

Mr. Chris Macaulay

chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1416086C

Dear Mr. Macaulay:

This is in response to the February 17, 2023 E-mail you sent to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL). We appreciate the opportunity to respond directly to you.

You expressed concern about television advertising. Advertising related to conservation and safety is deemed to be in the public interest and the related costs are allowed to be recovered from the ratepayers. However, advertising that is considered to be promotional, institutional or goodwill in nature is paid for by the shareholders and not allowed for the purpose of setting rates.

We appreciate you sharing your views and will add your comments to our public record.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl

Regulatory Consultant

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

Antonia Hover

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Monday, February 20, 2023 9:29 AM
To: Ellen Plendl
Subject: RE: Consumer Inquiry - Florida Power & Light Company

Thank you, is there an advocate group in Florida who fights for/stands with FL citizens/Consumers ? If so do you have their contact info ?

[Sent from Yahoo Mail on Android](#)

On Mon, Feb 20, 2023 at 8:16 AM, Ellen Plendl
<EPlendl@PSC.STATE.FL.US> wrote:

Mr. Chris Macaulay

chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1416086C

Dear Mr. Macaulay:

Thank you for your reply. We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

* Docket 20230001 regarding FPL's middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl

Regulatory Consultant

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: Chris Macaulay <chrismacaulay83@yahoo.com>

Sent: Monday, February 20, 2023 9:09 AM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Subject: Re: Consumer Inquiry - Florida Power & Light Company

Commercials claim customers will save money. When are the rates going back down or are those statements in the FPL commercials false ? Yes maybe a check comes from investor account but investors profit has skyrocketed after a Billion dollars worth of rate hikes. This is wrong, wreck less greed gone wild on NW FL Residents who can not pad the pockets out of their near or below poverty incomes ! We demand the February increase be rescinded immediately before someone dies after having their power shut off because they just could not afford this extreme billing schemes for rich investors profit/bottom line !

[Sent from Yahoo Mail on Android](#)

On Mon, Feb 20, 2023 at 7:23 AM, Ellen Plendl

<EPlendl@PSC.STATE.FL.US> wrote:

Mr. Chris Macaulay

chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1416086C

Dear Mr. Macaulay:

This is in response to the February 17, 2023 E-mail you sent to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL). We appreciate the opportunity to respond directly to you.

You expressed concern about television advertising. Advertising related to conservation and safety is deemed to be in the public interest and the related costs are allowed to be recovered from the ratepayers. However, advertising that is considered to be promotional, institutional or goodwill in nature is paid for by the shareholders and not allowed for the purpose of setting rates.

We appreciate you sharing your views and will add your comments to our public record.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl

Regulatory Consultant

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Monday, February 20, 2023 9:16 AM
To: 'Chris Macaulay'
Subject: RE: Consumer Inquiry - Florida Power & Light Company

Mr. Chris Macaulay
chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1416086C

Dear Mr. Macaulay:

Thank you for your reply. We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

* Docket 20230001 regarding FPL's middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Monday, February 20, 2023 9:09 AM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Commercials claim customers will save money. When are the rates going back down or are those statements in the FPL commercials false ? Yes maybe a check comes from investor account but investors profit has skyrocketed after a Billion dollars worth of rate hikes. This is wrong, wreck less greed gone wild on NW FL Residents who can not pad the pockets out of their near or below poverty incomes ! We demand the February increase be rescinded immediately before someone dies after having their power shut off because they just could not afford this extreme billing schemes for rich investors profit/bottom line !

[Sent from Yahoo Mail on Android](#)

On Mon, Feb 20, 2023 at 7:23 AM, Ellen Plendl
<EPlendl@PSC.STATE.FL.US> wrote:

Mr. Chris Macaulay

chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1416086C

Dear Mr. Macaulay:

This is in response to the February 17, 2023 E-mail you sent to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL). We appreciate the opportunity to respond directly to you.

You expressed concern about television advertising. Advertising related to conservation and safety is deemed to be in the public interest and the related costs are allowed to be recovered from the ratepayers. However, advertising that is considered to be promotional, institutional or goodwill in nature is paid for by the shareholders and not allowed for the purpose of setting rates.

We appreciate you sharing your views and will add your comments to our public record.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Monday, February 20, 2023 9:09 AM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Commercials claim customers will save money. When are the rates going back down or are those statements in the FPL commercials false ? Yes maybe a check comes from investor account but investors profit has skyrocketed after a Billion dollars worth of rate hikes. This is wrong, wreck less greed gone wild on NW FL Residents who can not pad the pockets out of their near or below poverty incomes ! We demand the February increase be rescinded immediately before someone dies after having their power shut off because they just could not afford this extreme billing schemes for rich investors profit/bottom line !

[Sent from Yahoo Mail on Android](#)

On Mon, Feb 20, 2023 at 7:23 AM, Ellen Plendl
<EPlendl@PSC.STATE.FL.US> wrote:

Mr. Chris Macaulay
chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1416086C

Dear Mr. Macaulay:

This is in response to the February 17, 2023 E-mail you sent to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL). We appreciate the opportunity to respond directly to you.

You expressed concern about television advertising. Advertising related to conservation and safety is deemed to be in the public interest and the related costs are allowed to be recovered from the ratepayers. However, advertising that is considered to be promotional, institutional or goodwill in nature is paid for by the shareholders and not allowed for the purpose of setting rates.

We appreciate you sharing your views and will add your comments to our public record.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Saturday, February 18, 2023 9:07 AM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

False advertising: Shareholders did not pay for advertisement/commercials customer increases did/does. That is a lie posted on commercials

[Sent from Yahoo Mail on Android](#)

On Tue, Jan 31, 2023 at 8:38 AM, Chris Macaulay <chrismacaulay83@yahoo.com> wrote:

Alisha Macaulay (daughter) I'm on as well, address: 206 Baker st NW FWB, FL 32548----720-272-7424. Act: 2104761149

[Sent from Yahoo Mail on Android](#)

On Tue, Jan 31, 2023 at 8:17 AM, Ellen Plendl <EPlendl@PSC.STATE.FL.US> wrote:

Mr. Chris Macaulay
chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1414707C

Dear Mr. Macaulay:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

To assist you, please provide us with the following:

- * Your service address
- * Your mailing address
- * Your service telephone number
- * Your daytime contact telephone number
- * The name in which your electric bill is addressed
- * Your account number

You may respond by return e-mail or by calling me at 1-800-342-3552. I will look forward to hearing from you.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)