

Charlie Smith

From: John Plescow
Sent: Monday, August 7, 2023 8:53 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 191796

Please, add to both Dockets 20230001 and 20230019.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Monday, August 07, 2023 8:34 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 191796

John,

Please send to clerk's office. I am awaiting your response. Case# 1426527C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, August 3, 2023 12:28 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 191796

CUSTOMER INFORMATION

Name: Joel Paretas
Telephone: 8132901080
Email: Jparetas@yahoo.com
Address: 11327 Callaway Pond Dr Riverview FL 33579

BUSINESS INFORMATION

Business Account Name: Milagros Paretas
Account Number: 211007022265
Address: 11327 Callaway Pond Dr Riverview FL 33579

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:

Our electric bill skyrocketed for the month of July when we had been 10 days out in Mexico with everything turned off and the AC was set at 78°. We believe we are being charge excessively for power that we are not consuming. Something

Hass to be done. This is not right the amount of surcharges is ridiculous. We are not alone in this situation. All of our neighbors are complaining about the same thing, we all cannot be wrong.