

**Hiep Nguyen**

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**From:** Hiep Nguyen on behalf of Records Clerk  
**Sent:** Thursday, November 30, 2023 9:26 AM  
**To:** 'Lora Karas'  
**Subject:** RE: Docket # 20230122

Good morning Lora Karas,

We will be placing your comments below in consumer correspondence in Docket No. 20230122-EI, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,

*Hiep Nguyen*

Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6746

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**From:** karaslmc=msn.com@mg.gospringboard.io <karaslmc=msn.com@mg.gospringboard.io> **On Behalf Of** Lora Karas  
**Sent:** Wednesday, November 29, 2023 11:17 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket # 20230122

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Dear Florida Public Service Commissioners,

Florida citizens depend on you to study and manage cost expenditures and savings in holding our public service providers accountable concerning cost effectiveness , planning for the future, and the transparent use of cost saving measures .

Tampa Electric (TECO) has raised residential rates by 62% in the last four years. TECO's petition (Docket #20230122-E1) to file ONLY a 4CP and MDS cost of service study with their anticipated 2024 rate case is just another attempt to raise rates in a way that is extremely favorable to large industrial users and unfavorable to residential customers. Residential customers need protection from these never-ending rate hikes.

As citizens are encouraged to install solar power in order to decrease their use of electricity, the connection between our expense and how the transactions actually increase the power baseline and lower our costs remains as clear as mud. We seek smart planning and tangible results , not smoke and mirrors and dead ends. We need, as citizens, to be able to affect our energy use and expenses.

The recent rate hikes have hit the families I know , extremely hard, and are difficult to accept. Yet another request for a rate hike without full review is unacceptable.

Please require TECO to file a more balanced cost of service study (12CP and 1/13th AD) and

ensure that Florida families are protected in the process.

Sincerely,

Lora Karas  
818 W. Alfred Street  
Tampa FL, 33603-5406