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# Public Service Commission

January 30, 2024

Mr. Michael Smallridge  
Pinecrest Utilities, LLC  
5911 Trouble Creek Road  
New Port Richey, FL 34652-5128  
mike@fus1llc.com

## STAFF'S SEVENTH DATA REQUEST VIA EMAIL

**Re: Docket No. 20230071-WU - Application for staff-assisted rate case in Polk County by Pinecrest Utilities, LLC**

Dear Mr. Smallridge:

Staff requires additional information to ensure accurate accounting of Pinecrest Utility, LLC's (Pinecrest or Utility) staff-assisted rate case.

1. Please refer to the Utility's response to Staff's Third Data Request, No. 3(c). Of the two bid proposals provided, please identify the vendor the Utility intends to purchase the mower from. If the least cost vendor is not selected, please explain why.
2. Please refer to the Utility's response to Staff's Fifth Data Request, No. 2(a) for the following questions.
  - a. In its response, the Utility indicated that "variable flushing actions" are included in its flushing calculations. For each month of the test year, please indicate how often the Utility had to incorporate additional flushing beyond routine flushing. As part of this response, please provide a brief description of each instance that necessitated additional flushing.
  - b. Please indicate whether or not the Utility has been mandated by the Department of Environmental Protection (DEP) to do additional flushing beyond routine flushing/flushing related to water quality complaints. If so, please identify the source of the mandate (Rule, Order, etc.).
  - c. Please identify other water losses outside of flushing, if any, included in column (d) of the Pumping and Purchased Water Statistics table in the Utility's 2022 Annual Report. If only flushing values were provided, please provide additional justification and/or calculations supporting these values, if any.

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3. Please refer to the customer comments regarding water color and service interruptions received following issuance of the Staff Report in the instant case for the following questions.
  - a. Please explain what actions, if any, the Utility has taken to resolve the water color concerns.
  - b. Please indicate when the Utility's water will be tested again for compliance with DEP's water quality standards.
4. Pursuant to Rule 25-30.251(1), Florida Administrative Code, each utility is required to maintain a record of all interruptions in service which affect 10 percent or more of its customers. The record is required to show the cause of the interruption, its date, time, duration, remedy, and steps taken to prevent recurrence. Please provide the Utility's records identifying the interruptions that reached this threshold during the test year (January 1, 2022, through December 31, 2022) and four years prior, and indicate whether or not the Commission was notified of each interruption.
  - a. Please also indicate whether or not boil water notices were issued for each interruption and, if so, please identify the date the boil water notice was rescinded.
  - b. Please identify how often service interruptions are required for routine maintenance.
  - c. When temporary fixes are used, please identify how soon permanent fixtures are typically put in place.

Please file response to Staff's Seventh Data Request with the Office of the Commission Clerk no later than **February 14, 2024**. Please include the docket number (20230071-WU) on all filings with the Commission Clerk.

If you have any questions, please contact Takira Thompson at 850-413-6592, or email [tthompo@psc.state.fl.us](mailto:tthompo@psc.state.fl.us).

Sincerely,

*/s/Christopher R. Richards*

Christopher R. Richards  
Public Utility Analyst III

cc: Office of the Commission Clerk (Docket No. 20230071-WU)