

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Tuesday, April 23, 2024 2:11 PM
To: 'Jenny Dang'
Cc: Consumer Contact
Subject: RE: Docket #20240032-SU

Good afternoon Jennifer Dang,

We will be placing your comments below in consumer correspondence in Docket No. 20240032, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: Jenny Dang <jenny_n_dang@yahoo.com>
Sent: Monday, April 22, 2024 7:19 PM
To: Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket #20240032-SU

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To all the Commissioners and Clerk addressed here:

My name is Jennifer Dang, and my husband (Tri) and I are property owners on **Palm Island in Placida, Florida.**

I respectfully request that the PSC **DENY EU's application for wastewater service once again** due to the following reasons:

(1) **Is there an environmental safety need?** I continue to believe that there is **NOT a proven need for EU's persistence to provide wastewater service on the Island when clearly the residents of Palm Island have voted against the proposal for years.** Currently, we live in rural Virginia, and our house has not only a well but also a septic system. My parents' house in Georgia also used a septic

system for decades. **If enforced and maintained appropriately, septic systems are very efficient and safe to the environment. To date, the islanders are not aware of any ongoing water quality issue with the current individual sewage systems that require a need for a central sewage system proposed once again by EU.** I continue to reiterate this ---- **"If it's not broken, don't fix it."** This ongoing saga with EU's proposal and you all - the commissioners are dealing with this **AGAIN**, got to stop especially when folks on the Island are opposing to the EU proposal.

(2) **The will of the people** --- As I stated above, the majority of owners on our island are opponents of the proposed service from EU.

(3) **Costs** --- Given the recent proposal provided by EU, the **added costs incurred by EU to the residents of Palm Island will be astronomical.** For instance, it would cost (a) \$12K for the initial hook up plus \$1,097 for the sewer lateral installation and not to mention an initial deposit of \$414, (b) the monthly bill of \$264 per month based on **PSC's estimated** average household usage of 4,000 gallons/month, (c) and other additional costs such as pump out, maintenance, electrical installation for the system and a generator to prevent possible sewage backup to the individual residences in case of a severe storm/hurricane, etc.

4) **The unknown** --- Since the County is not responsible for this project (so to speak), the homeowners on the Island will have no control over future costs due to rate increases over the years.

5) **Individual rights violation (most important of all)** --- Now from a personal perspective regarding individual rights, I would like to make a few statements. My husband and I are planning to finally break ground in 2025 for the construction of our retirement (forever) home on the lot that we purchased on the Island in 2013. We'll be living full time on the Island in three years and cannot wait when that time comes. We both grew up in a communist regime (Vietnam) when we were little. We have been living in the States for close to 50 years now. **Freedom and individual rights especially during this tumultuous time that we as a country has been experiencing recently are very sacred to us**, and the state continues to allow EU to force their proposal down our throats is unacceptable and un-American. **As I stated in my previous communications to the Commissioners and Clerk, freedom and individual rights mean more to us than probably most folks because we know what it was like not to have it. My whole issue with this proposal is that when the majority of homeowners oppose to this proposal from EU over and over, why continue to force it down our throat again? And why are we (as property owners on the Island) have to endure this agony every few years because someone like EU thinks that they know best how we should all live. This is ABSURD. Again, as Americans, we cannot be forced to do something that we strongly oppose over and over (especially when there's no proven environmental safety need) just because someone believes that their proposal is better and good for the environment.**

I respectfully urge all PST commissioners to once again consider the long-term financial impact to the homeowners. As I stated a few years ago in my email to most of you, **please ask yourself this question, if you were the homeowner, what would you do**

and do you think that it's appropriate to allow someone continually forcing something on people that will have significant negative, long-lasting effects on people's lives especially when islanders are still dealing with the significant financial burden from the aftermath of Hurricane Ian. To me, again this practice is Un-American. Personally, this is something that you only see in third-world countries or what my husband and I used to experience in a communist regime when we were little kids and still carry those negative effects with us 50 years later - where we didn't have a say on our daily lives.

I hope that it is time we bring an end to this agony and again respectfully request that the PST settle this matter once for all (we thought you ALL did last time) ---- that FREEDOM to choose from the homeowners on the Island prevail. I thank you again in advance for your consideration.

Respectfully yours,

Jennifer Dang

Email: jenny_n_dang@yahoo.com