

Jenae Thornberry

From: John Plescow
Sent: Thursday, February 6, 2025 1:16 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 208611

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, February 06, 2025 12:11 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 208611

John,

Please forward to clerk's office.

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, February 1, 2025 9:21 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 208611

CUSTOMER INFORMATION

Name: Brittany Smith
Telephone: 3526103365
Email: Brittany_a_smith@msn.com
Address: 401 Parson Brown Way Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Brittany Smith
Account Number:
Address: 401 Parson Brown Way Longwood FL 32750

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

Do not allow Duke Energy to do a rate increase when people all over are struggling to make ends meet this rate increase is unacceptable and should not happen! That's the memo below we got we the people don't want the increase!

residential customers will now see an increase of approximately \$21 per 1,000 kilowatt-hours (kWh) of electricity on their monthly bills in March 2025 when compared to February 2025.