

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Monday, February 10, 2025 2:30 PM  
**To:** Consumer Correspondence  
**Cc:** Consina Griffin-Greaux  
**Subject:** FW: Rate hike

Please, add to docket 20240172.

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**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact  
**Sent:** Monday, February 10, 2025 2:28 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: Rate hike

John,

Please forward to clerk's office. 20240172

C'Griffin-Greaux

**From:** dianavonb <[dianavonb@ymail.com](mailto:dianavonb@ymail.com)>  
**Sent:** Monday, February 10, 2025 8:24 AM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** RE: Rate hike

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

The utility is Tampa Electric Company and I (Diane Browning) am the contact person. I supplied that information on the form I sent to the PSC.

May I ask how you received the complaint form? Several hundred neighbors are complaining about this hike on a forum called Nextdoor and many of them sent the form on for us to fill out and send to the us PSC. We had 4 rate increases between 2023 and 2024 and now with all the tariffs and taxes going up this is certainly not the time to ask for more. I'm sure you're aware of the outrageous hikes in groceries and other consumer goods and those of us that are retired living on fixed incomes it's a huge burden. My electric bill was \$249 last month and I live in a 1300 square foot home. I don't understand the rationale since we already just had 4 rate increases.

Thank you for taking your time to respond.

Sent from my Galaxy

----- Original message -----

From: Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>

Date: 2/10/25 7:55 AM (GMT-05:00)

To: 'dianavonb' <[dianavonb@ymail.com](mailto:dianavonb@ymail.com)>

Subject: RE: Rate hike

2/10/25

Dear [Dianavonb@ymail.com](mailto:Dianavonb@ymail.com):

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name of the Utility in question
- The name of the person contacting the PSC.

You may send this information to me by reply e-mail or at the address and/or fax number listed below. If you have a complaint regarding a matter regulated by the FPSC, please contact us toll free at 1-800-342-3552, by fax at 1-800-511-0809 or by email at [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us).

Sincerely,

John Plescow

Regulatory Program Administrator

Office of Consumer Assistance & Outreach

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

**From:** dianavonb <[dianavonb@ymail.com](mailto:dianavonb@ymail.com)>  
**Sent:** Saturday, February 8, 2025 12:57 PM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** Rate hike

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You raised us 5 times from 2023 to the beginning of 2024 when everyone complained . Now you want to add \$30 monthly. Some seniors on fixed incomes can hardly put food on their table and you want to hike us at the most crucial time. My God have a heart and give us a break. You're still making huge profits. Our social went up by 2 1/2% and you want to raise us by \$30 monthly. Where is the rational and where are we supposed to get the money from ? My social security netted me \$29 a month. I bet your raises are a lot more and you're still taking in the profits.

Sent from my Galaxy