Hong Wang

From: John Plescow

Sent: Tuesday, February 25, 2025 4:54 PM

To: Consumer Correspondence; Consina Griffin-Greaux

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 209027

Please, add to docket 20240173.

----Original Message----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Monday, February 24, 2025 4:12 PM

To: John Plescow
JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Other Complaints TRACKING NUMBER: 209027

John,

Please forward to clerk's office. (Need docket number)

C'Griffin-Greaux

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Monday, February 24, 2025 1:04 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 209027

CUSTOMER INFORMATION

Name: Ari Gunzburg Telephone: 4102627654 Email: me@arigunz.com

Address: 8638 Sandberry Blvd Orlando FL 32819

BUSINESS INFORMATION

Business Account Name: Ari Gunzburg

Account Number:

Address: 8638 Sandberry Blvd Orlando FL 32819

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

The rates went up without warning and the rates in general are very high. With other states where there is energy choice the rates are significantly lower. These rates are unaffordable for typical consumers.