CORRESPONDENCE 3/4/2025 DOCUMENT NO. 01319-2025

Charlie Smith

From: John Plescow

Sent: Tuesday, March 4, 2025 4:26 PM

To: Consumer Correspondence; Consina Griffin-Greaux

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 209133

Please, add to docket 20240172.

----Original Message----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Tuesday, March 04, 2025 2:57 PM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Other Complaints TRACKING NUMBER: 209133

John,

Please forward to clerk's office. 20240172

C'Griffin-Greaux

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Tuesday, March 4, 2025 12:22 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 209133

CUSTOMER INFORMATION

Name: Delmis Gomez

Telephone: Email:

Address: 317 E Patterson Tampa FL 33604

BUSINESS INFORMATION

Business Account Name: Delmis Gomez

Account Number:

Address: 317 E Patterson Tampa FL 33604

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company

Details:

Hi, I'm writing in response to TECO raising their rates once again and implementing fees due to Hurricane related issues. How is it, that this company has a monopoly within certain areas of Hillsborough country, allowing them to increase our billing when it suits them, while the consumer has no alternative providers to offset the price. Should not the additional burden of Acts of God be leveraged on the company and not the consumer? The profits made by TECO year after year are more than enough to offset losses sustained within out community. I believe I speak for many when I say that the Public Service Commission needs to address these concerns or risk unforeseen consequences stemming from prices hikes.