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# Public Service Commission

March 26, 2025

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## STAFF'S FIRST DATA REQUEST Via E-mail

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106 E. College Avenue, Ste. 800  
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**Re: Docket No. 20250037-EI: Petition for Termination of Duke Energy Florida, LLC's My Energy Bill+ Program with Income Qualified Component.**

To whom it may concern:

By this letter Commission staff respectfully requests that Duke Energy Florida, LLC provide responses to the following data requests:

1. Has the utility reached out to all parties to the 2021 memorandum of understanding to inform them of the proposed termination of the My Energy Bill + program? Please explain.
2. What is the cost to the utility to keep the My Energy Bill+ program running? Please include an estimate of annual costs associated with the program.
3. If the My Energy Bill + program is terminated will there be any effect on the 41 smart thermostats that were installed for income qualified customers?
4. How will the utility notify customers of the termination of the My Energy Bill + program if it is terminated?
5. How will the utility notify staff that all customers have been transitioned from the My Energy Bill + program to another program?

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6. Does the utility have a target date for transitioning all customers out of the My Energy Bill + program? Please explain.
7. What was the cost to send direct marketing offers to 358,164 customers as mentioned in paragraph 6 of the petition? How will these costs be recovered?

Please file all responses electronically no later than April 7, 2025 via the Commission's website at [ww.floridapsc.com](http://ww.floridapsc.com) by selecting the Clerk's Office tab and Electronic Filing Web Form. In addition, please email the file response to [discovery-gcl@psc.state.fl.us](mailto:discovery-gcl@psc.state.fl.us) and add this email address on the service list block associated with the PSC attorney assigned to this docket. Please call me at 850-413-6218 if you have any questions.

Thank you,

*/s/ Suzanne Brownless*  
Special Counsel  
[sbrownle@psc.state.fl.us](mailto:sbrownle@psc.state.fl.us)

cc: Office of Commission Clerk