

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, June 9, 2025 9:48 AM  
**To:** 'Alice Bravo'  
**Cc:** Consumer Contact  
**Subject:** RE: 20250011–EI Florida PSC Virtual Customer Service Hearing – Written Comments

Good Morning, Alice Bravo.

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

*Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467*

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Alice Bravo <abravo@alicebravo.com>  
**Sent:** Monday, June 9, 2025 7:35 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** FW: 20250011–EI Florida PSC Virtual Customer Service Hearing – Written Comments

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I was unable to participate in the virtual meeting due to a personal emergency. Please accept the following written comments:

During the course of my career I spent 17 years working in the public sector, at the Florida Department of Transportation, Miami-Dade County and City of Miami. At all times, I found FP&L to be a very responsive partner. We collaborated during many emergencies, hurricane responses, planning activities, and efforts to improve lighting or bring efficiencies that would benefit the community. Now that I am in the private sector, I find FP&L to be equally as cooperative and helpful to businesses in our community – helping them get the services they need in a timely basis so they can grow and be prosperous.

Thanks,

Alice

Alice Bravo. P.E.  
President



Mobile: 305-458-7541

**From:** Smruti Samal <[smruti-ext@psc.state.fl.us](mailto:smruti-ext@psc.state.fl.us)>

**Sent:** Tuesday, June 3, 2025 5:32 PM

**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>

**Subject:** Florida PSC Virtual Customer Service Hearing – Written Comments

You are receiving this email because you signed up to speak at the Florida Public Service Commission's virtual customer service hearing on Florida Power & Light Company's rate request. If you are unable to speak at tonight's hearing, you are encouraged to submit emailed comments to [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us) or written comments to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Please be sure to include the docket number, **20250011–EI** in your comments.