

Antonia Hover

From: John Plescow
Sent: Friday, June 27, 2025 10:25 AM
To: Consumer Correspondence; Carlos Caro-Rora
Subject: FW: Protest - #1473479C - #1473483C - #1473485C - #1473486C - #1473487C - #1473488C - #1473489C
Attachments: FPL Virtual Service Hearing 06/04/25 at 10:00 am ** #2025-0011; RE: FPL Rate Hearing; Doc No: 20250011-E1; RE: FPL Rate Hearing; E-Form Other Complaints TRACKING NUMBER: 210455; FPL Rate Case; Docket number 20250011

Please, add to docket 20250011.

From: Carlos Caro-Rora <CCaro-Ro@psc.state.fl.us>
Sent: Friday, June 27, 2025 10:20 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Protest - #1473479C - #1473483C - #1473485C - #1473486C - #1473487C - #1473488C - #1473489C

Hi John, please forward to the Clerk's office.

Thanks,

Carlos

Antonia Hover

From: Beth Rappaport <beth773@hotmail.com>
Sent: Tuesday, June 24, 2025 8:55 AM
To: Consumer Contact
Subject: FPL Virtual Service Hearing 06/04/25 at 10:00 am ** #2025-0011
Attachments: FPL RCO.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To whom it may concern,

Unfortunately I could not wait on hold for more than 90 minutes that day and had to disconnect without leaving my comments. I would like to do so now:

Beth Rappaport, Palm Beach County Residential Customer, President of HOA in Boynton Beach

FPL's commitment to hardening infrastructure is very visible in our community & surrounding area

FPL is extremely responsive to reports of flickers, outages, and requests for assistance

We recently had tornadoes in the area and FPL was incredibly attentive to restoring power quickly to all impacted.

We have experienced a reduction in outages thereby lessening the need for residents to install whole home generators

FPL delivers value in a challenging environment

With our population growth and increased demands on existing housing units (multiple families or generations living in one home due to increased cost of housing), we need to continue to invest in infrastructure

The rate increase is warranted

Thank you.

From: Michaela Kule <mkule@psc.state.fl.us>
Sent: Tuesday, June 3, 2025 10:54 AM
Subject: FPL Virtual Service Hearing 06/04/25 at 10:00 am EST

Good morning,

You have been signed up to speak at the FPL virtual service hearing on Wednesday, 6/4/25 at 10:00 a.m. EST. Please join 5-10 minutes before the scheduled time by calling the number below and enter the access code:

Telephone Number: (866) 899-4679

Access Code: 886-615-445

Please place your phone on mute until it is your turn to address the Commission. When it is your turn to speak, you will need to state your name, address, and whether or not you are a FPL customer.

If you experience difficulties while trying to access this meeting, please contact Michaela Kule at (850) 413-6107 or mkule@psc.state.fl.us so we can get any issues worked out as quickly as possible.

I have also attached some general information about the case. You can also click on this link <https://www.floridapsc.com/watch-archive-psc-events> **AFTER** the meeting and watch in its entirety. We do, however, ask that you do not watch while participating in the live meeting as it causes feedback that could affect the live stream.

Michaela Kule, MBA
Public Information Specialist II
Office of Consumer Assistance & Outreach
Florida Public Service Commission
(850) 413-6107





Florida Public Service Commission RATE CASE OVERVIEW

MAY 2025

Petition for rate increase by

Florida Power & Light Company

DOCKET NO. 20250011-EI

On February 28, 2025, Florida Power & Light Company (FPL) filed a petition with the Florida Public Service Commission (Commission or PSC) for a base rate increase. FPL currently provides electric service to approximately 6 million retail customers throughout Northwest and peninsular Florida.

QUESTIONS & ANSWERS

1. Why is FPL requesting a rate increase?

FPL is requesting a rate increase to recover the cost of operating the Utility and allow the company an opportunity to earn a fair rate of return on its investment.

2. When was FPL's last approved rate case?

FPL's last base rate increase was approved in 2021 as part of a settlement agreement.

3. Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process of FPL's rate request, Commission staff will conduct virtual and in-person service hearings to allow customer feedback about FPL's quality of service and the rate setting process. Comments will be reviewed before the Commission reaches a decision. Commissioners will attend and participate during the service hearings.

To speak at a virtual customer service hearing, a customer must sign up via the PSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading on the home page. Customers without internet access can sign up to speak by calling the PSC at (850) 413-7080 or emailing speakersignup@psc.state.fl.us. Registration will open on May 20, 2025 at 9:00 a.m., and close at noon on June 2, 2025. One day prior to each virtual service hearing, speakers will be provided further instructions from PSC staff on how to participate.

Customers who wish to speak at the in-person service hearings may register upon arrival at the venue. Online registration is not available for in-person service hearings.

All customers who wish to comment are urged to join the service hearing promptly at the scheduled time because it may be adjourned early if no customers are present to speak or when those present have spoken. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

4. What if I cannot participate in the service hearings or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at a customer service hearing or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us.

Please be sure to include the docket number, **20250011 – EI**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider FPL's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at (800) 342-3552.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

QUESTIONS & ANSWERS

5. Can I obtain more information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on Clerk's Office then Dockets. Type in the docket number 20250011.

6. How much is the current monthly electric bill for a FPL peninsular and FPL Northwest Florida residential customer using 1,000 kWh?

The current electric bill for a FPL peninsular and FPL Northwest Florida residential customer using 1,000 kWh is \$134.14 and \$143.60, respectively.

7. How much would the monthly electric bill be for a FPL peninsular and FPL Northwest Florida residential customer using 1,000 kWh?

Using FPL's proposed rates, a January 2026 1,000 kWh monthly bill for FPL peninsular residential customers is estimated to be \$134.03 and for FPL Northwest Florida residential customers is estimated to be \$138.77. Effective January 2027, a 1,000 kwh monthly bill for FPL peninsular and FPL Northwest Florida residential customers is estimated to be \$141.68.

8. Who can answer technical or legal questions?

For technical questions, contact:

Clayton Lewis
Quality of Service and Engineering
(850) 413-6578

Corey Hampson
Rates and Charges
(850) 413-6676

Cassie Gatlin
Accounting
(850) 413-6420

For legal questions, contact:

Shaw Stiller
(850) 413-6187

9. Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel (OPC) was established by the Florida Legislature to advocate on behalf of you and other utility customers before the Commission and other state and federal regulatory authorities. OPC is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach OPC at (800) 342-0222 or www.floridaopc.gov.

10. When will the PSC make a decision?

After the technical hearing is completed, the PSC staff will file a recommendation with the Commission that addresses FPL's proposed revenue increase. The Commissioners will then vote on this matter at a future Commission Conference.

Based on the Commission's decision on FPL's proposed revenue increase, staff will prepare another recommendation that addresses the specific rates to be charged to each class of customers. The Commission will then vote on FPL's rates at a future Commission Conference.

11. How can I follow the hearings and Commission Conference?

You can watch the hearings and Commission Conference live from the PSC website at www.FloridaPSC.com. Look for the "Watch Live and Archived PSC Events" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

If cancelled, notice of customer meeting cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page.

Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

FPSC COMMISSIONERS



COMMISSIONER
Andrew Giles Fay



COMMISSIONER
Art Graham



CHAIRMAN
Mike La Rosa



COMMISSIONER
Gary F. Clark



COMMISSIONER
Gabriella Passidomo Smith

FPL Service Hearings

May 28, 2025

9:00 a.m. EST

Lee County Civic Center:
Davidson House
11831 Bayshore Rd.
North Fort Myers, FL 33917

May 28, 2025

6:00 p.m. EST*

Florida Memorial University:
Lou Rawls Center for the Performing Arts
15800 NW 42nd Avenue
Miami Gardens, FL 33054

May 29, 2025

9:30 a.m. EST*

Anne Kolb Nature Center:
Hollywood North Beach Park
751 Sheridan Street
Hollywood, FL 33019

May 29, 2025

6:00 p.m. EST

Solid Waste Authority
7501 N Jog Road
West Palm Beach, FL 33412

May 30, 2025

1:00 p.m. EST

Daytona Beach Shores:
Community Center
3000 Bellemead Drive
Daytona Beach Shores, FL 32118

June 3, 2025

6:00 p.m. EST*

Virtual
Public Service Commission

June 4, 2025

10:00 a.m. EST

2:00 p.m. EST*

Virtual
Public Service Commission

June 5, 2025

6:00 p.m. CST

Pensacola State College:
Hagler Auditorium
1000 College Blvd. Building 2a
Pensacola, FL 32504

June 6, 2025

1:00 p.m. CST

Gulf Coast State College:
Student Union East Room 232
5230 West Highway 98
Panama City, FL 32401

* Denotes Spanish-Language Interpreter Available

FPSC COMMISSIONERS



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Andrew Giles Fay



COMMISSIONER
Art Graham



CHAIRMAN
Mike La Rosa



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Gary F. Clark



COMMISSIONER
Gabriella Passidomo Smith

FPL Peninsular Residential Bills at Various Usage Levels			
1,000 kWh	As of February 1, 2025	Estimated January 1, 2026	Estimated January 1, 2027
Base Rate Charges	\$ 81.25	\$ 92.77	\$ 99.82
Fuel Charge	\$ 24.08	\$ 24.08	\$ 24.08
Transition Rider Credit	\$ (0.79)	\$ (0.40)	\$ -
Other Charges ^[1]	\$ 26.14	\$ 14.12	\$ 14.12
Gross Receipts Tax	\$ 3.46	\$ 3.46	\$ 3.66
Total	\$ 134.14	\$ 134.03	\$ 141.68
1,500 kWh			
Base Rate Charges	\$ 122.10	\$ 138.70	\$ 148.87
Fuel Charge	\$ 41.12	\$ 41.12	\$ 41.12
Transition Rider Credit	\$ (1.19)	\$ (0.60)	\$ -
Other Charges ^[1]	\$ 39.22	\$ 21.19	\$ 21.19
Gross Receipts Tax	\$ 5.34	\$ 5.31	\$ 5.60
Total	\$ 206.59	\$ 205.72	\$ 216.78
2,000 kWh			
Base Rate Charges	\$ 162.95	\$ 184.62	\$ 197.92
Fuel Charge	\$ 58.16	\$ 58.16	\$ 58.16
Transition Rider Credit	\$ (1.58)	\$ (0.80)	\$ -
Other Charges ^[1]	\$ 52.28	\$ 28.24	\$ 28.24
Gross Receipts Tax	\$ 7.22	\$ 7.17	\$ 7.55
Total	\$ 279.03	\$ 277.39	\$ 291.87
3,000 kWh			
Base Rate Charges	\$ 244.65	\$ 276.47	\$ 296.02
Fuel Charge	\$ 92.24	\$ 92.24	\$ 92.24
Transition Rider Credit	\$ (2.37)	\$ (1.20)	\$ -
Other Charges ^[1]	\$ 78.42	\$ 42.36	\$ 42.36
Gross Receipts Tax	\$ 10.96	\$ 10.88	\$ 11.42
Total	\$ 423.90	\$ 420.75	\$ 442.04

^[1] Other charges include the energy conservation cost recovery charge, capacity charge, environmental cost recovery charge, storm protection plan charge, and the 2025 interim storm restoration charge. 2026 and 2027 bills include current charges except the storm restoration charge, which will terminate in December 2025.

FPSC COMMISSIONERS



COMMISSIONER
Andrew Giles Fay



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Art Graham



CHAIRMAN
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Gabriella Passidomo Smith

FPL Northwest Florida Residential Bills at Various Usage Levels			
	As of February 1, 2025	Estimated January 1, 2026	Estimated January 1, 2027
1,000 kWh			
Base Rate Charges	\$ 81.25	\$ 92.77	\$ 99.82
Fuel Charge	\$ 24.08	\$ 24.08	\$ 24.08
Transition Rider Charge	\$ 8.42	\$ 4.21	\$ -
Other Charges ^[1]	\$ 26.14	\$ 14.12	\$ 14.12
Gross Receipts Tax	\$ 3.71	\$ 3.59	\$ 3.66
Total	\$ 143.60	\$ 138.77	\$ 141.68
1,500 kWh			
Base Rate Charges	\$ 122.10	\$ 138.70	\$ 148.87
Fuel Charge Transition Rider Charge	\$ 41.12	\$ 41.12	\$ 41.12
Other Charges ^[1]	\$ 12.63	\$ 6.32	\$ -
Gross Receipts Tax	\$ 39.22	\$ 21.19	\$ 21.19
	\$ 5.71	\$ 5.50	\$ 5.60
Total	\$ 220.78	\$ 212.83	\$ 216.78
2,000 kWh			
Base Rate Charges	\$ 162.95	\$ 184.62	\$ 197.92
Fuel Charge	\$ 58.16	\$ 58.16	\$ 58.16
Transition Rider Charge	\$ 16.84	\$ 8.42	\$ -
Other Charges ^[1]	\$ 52.28	\$ 28.24	\$ 28.24
Gross Receipts Tax	\$ 7.70	\$ 7.41	\$ 7.55
Total	\$ 297.93	\$ 286.85	\$ 291.87
3,000 kWh			
Base Rate Charges	\$ 244.65	\$ 276.47	\$ 296.02
Fuel Charge	\$ 92.24	\$ 92.24	\$ 92.24
Transition Rider Charge	\$ 25.26	\$ 12.63	\$ -
Other Charges ^[1]	\$ 78.42	\$ 42.36	\$ 42.36
Gross Receipts Tax	\$ 11.69	\$ 11.24	\$ 11.42
Total	\$ 452.26	\$ 434.94	\$ 442.04

^[1] Other charges include the energy conservation cost recovery charge, capacity charge, environmental cost recovery charge, storm protection plan charge, and the 2025 interim storm restoration charge. 2026 and 2027 bills include current charges except the storm restoration charge, which will terminate in December 2025.

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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TAPE HERE

Antonia Hover

From: Scot Shane <slshane2013@gmail.com>
Sent: Tuesday, June 24, 2025 12:17 PM
To: Consumer Contact
Subject: RE: FPL Rate Hearing

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Office of Commission Clerk Florida Public Service Commission

I am supportive of FPL's rate increase. As a customer of FPL in Hollywood Florida, No one wants to see an increase in their utility costs; however, it's important to recognize FPL's commitment to delivering reliable service and clear communication as these changes take effect. I can say that FPL's service is second to none. Their responsiveness to the customer is a model that other public utilities should adopt.

Scot Shane
2401 N. 37th Avenue
Hollywood, FL 33021

Antonia Hover

From: Margaret Jean Cannon <mjcannon@gmail.com>
Sent: Tuesday, June 24, 2025 4:28 PM
To: Consumer Contact; ckerj@psc.state.fl.us
Subject: Doc No: 20250011-E1

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I am writing today about the FPL requested rate increase of \$8.9 billion. I want to let you know this is outrageous. The requested increase is significantly higher than the national industry average of 9.6%. I don't believe anyone in their right mind would actually agree to this, given what they have covered for Florida citizens, and we have paid additional for storm damage in the last five years.

I have lived and owned property in Florida on the West Coast since 1985. I have watched the Commission continue to allow FPL to raise rates, build for sustainability, and then only have to repay for recovery from storm damage with an additional guarantee for their increased rate of return, and yet it is never enough. We have had to tighten our belts and deal with reality. When will the Governor and PBS ask that FPL do the same?

We do not need to expand natural gas in our State, as the infrastructure that accompanies it is more vulnerable to hurricane damage. Growing dependence on gas means we will face this issue again and again in the future. The citizens of this state and the West Coast are still recovering from three years of significant hurricane damage.

The Florida PSC must **determine a rate hike that is fair and reasonable** at a time when more than 45% of its customers are unable to afford basic household needs. And when our State and current congressional government are considering increasing deficits, eliminating healthcare (Medicaid), and cutting educational funding. In other words, our costs are going up more than FPLs.

The PSC must thoroughly review the FPL case and its operation more carefully, as they have consistently been at the forefront of requests for Utility rate increases.

It is time for them to deliver, adjust, and scale back their request to reflect the current state of the Florida and national economy. Just as our schools and our public school teachers are facing difficulties. Florida is an example of cutting back; as we continue to rank at the bottom (or close to it) for teacher pay, Florida ranks 50th among the States for teacher pay, we are working to take people off of Medicaid, and FPL is asking to be first among utilities in rate increases.

Based on our current reality, I want the PSC to consider moving FPL closer to the 8 or 9% rate increase.

Regards,

Jean
Margaret Jean Cannon
mjcannon@gmail.com
(941) 313-0559

Never underestimate the power of a small group of committed people to change the world. In fact, it is the only thing that has ever changed it. Margaret Mead

Antonia Hover

From: Laura Shane <bamitprinting@gmail.com>
Sent: Tuesday, June 24, 2025 4:50 PM
To: Consumer Contact
Subject: RE: FPL Rate Hearing

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Office of Commission Clerk Florida Public Service Commission,

I am a business owner and an FPL customer at my residence. I am writing to express my support for the proposed rate increase, as I believe it is essential to ensure FPL can continue providing excellent services to both businesses and residential customers. If this increase is necessary for the company to maintain its high standards, it has my full support.

Regards,

Steven Cruz

BAM IT PRINTING, LLC

615 Phippen Waiters Rd
[Unit 112](#)

Dania Beach, FL 33004

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Monday, June 23, 2025 1:11 PM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 210455

CUSTOMER INFORMATION

Name: Jean Miller
Telephone: 4128775285
Email: jjeanrn3@yahoo.com
Address: 646 Skylark Ln NW Port Charlotte FL 33952

BUSINESS INFORMATION

Business Account Name: Jean Miller
Account Number:
Address: 646 Skylark Ln NW Port Charlotte FL 33952

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

Details:

FPL 10 BILLION dollar rate hike over the next 4 years. They are the highest charging electric utility company in the US.. THEY CURRENTLY ARE HAVING CUSTOMERS LEASING SOLAR PANELS UNDER THE PRETENSE THEY ARE BUYING THEM. FPL shuld be paying them for the use of their roofs they are sitting on. FPL ARE CROOKS WITH A LICENSE TO Steal! FPL continues burning methane gas, contributing to climate pollution. As the owner of 40 solar panels on my roof, I periodically have to remind FPL that I own the panels when they start to increase mt bill. That is because I did not use a middleman to purchase them.

Antonia Hover

From: Brian Goldmeier <brian.goldmeier@gmail.com>
Sent: Wednesday, June 25, 2025 10:36 AM
To: Consumer Contact
Subject: FPL Rate Case

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

My name is Brian Goldmeier, and I live in Coral Gables, Florida. I'm a new resident to the area and have been working on a home renovation for the past two years as my wife and I prepare to welcome our first child this summer.

The quality of service from FPL has been excellent, and my interactions with the company have been smooth and straightforward. As part of our construction project, I buried the power line from the pole to our house—and surprisingly, that ended up being one of the easiest parts of the entire renovation. And anyone who's dealt with construction in Miami knows that's saying something.

I understand the city has future plans to bury the mainline behind our house, and I'm looking forward to the long-term benefits that will bring.

I'd also like to share a quick story. A power line behind my house came down after my neighbor's landscaping crew accidentally hit it while trimming a tree. We called FPL, and within 45 minutes, a crew was on-site. Not only did they restore the line the same day, but they also addressed additional vegetation issues while they were there. I honestly don't know how they mobilized so quickly—it was incredibly impressive.

I am emailing you on behalf of FPL because I've been very happy with their service. As a soon-to-be father heading into hurricane season, I feel safer knowing FPL is my provider.

Thank you.

Brian

--

Brian Y. Goldmeier

Antonia Hover

From: Amanda Ruggiero <mandyrmarie@icloud.com>
Sent: Wednesday, June 25, 2025 2:02 PM
To: Consumer Contact
Subject: Docket number 20250011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Message:

I support FPL's current objectives to increase their investment in our electrical grid and continue to meet the needs of its customers.

Amanda Marie Ruggiero