# CORRESPONDENCE 7/9/2025 DOCUMENT NO. 05528-2025

### **Antonia Hover**

From: John Plescow

Sent: Wednesday, July 9, 2025 9:23 AM

**To:** Consumer Correspondence; Carlos Caro-Rora

**Subject:** FW: Protests - 1474162C - 1474166C - 1474169C - 1474171C - 1474172C -

1473841C - 1474175C - 1474179C - 1474183C

Attachments: FPL Letter Supporting 2026-2029 Rate Base Proposal; FW: Keep FPL Rates Down

Docket #20250011; Docket No. 20250011-EI; Content customer; Docket number 20250011-EI; Docket # 2025-0011; Docket #2025-0011; Docket No. 20250011-EI.;

Docket #: 2025-001; Reference Docket # 20250011-EI

Please, add to docket 20250011.

From: Carlos Caro-Rora < CCaro-Ro@psc.state.fl.us>

Sent: Wednesday, July 09, 2025 9:19 AM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: Protests - 1474162C - 1474163C - 1474166C - 1474169C - 1474171C - 1474172C - 1473841C - 1474175C -

1474179C - 1474183C

Hi John,

please forward emails to Clerk's office.

Thanks,

Carlos

From: Peggy Nordeen <pnordeen@starmark.com>

**Sent:** Sunday, June 29, 2025 6:17 PM

**To:** Consumer Contact

**Subject:** FPL Letter Supporting 2026-2029 Rate Base Proposal

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Letter of Support for FPL Rate Base Proposal 2026-2029

To whom it may concern:

I have had residences/businesses in 4 other states - Iowa, Illinois, Colorado and Wisconsin. None of them have matched FPL's diverse energy base, reliability and consumer communications.

While occasionally FPL rates have increased, the increases have been nominal and always pre-announced and explained and lower than the other states where I've resided. While nearly half of the states now have nuclear power, FPL was one of the first to add this important power resource.

I have been in leadership and continue to serve in South Florida's economic and community development organizations and have always seen FPL's strong participation, contributions and leadership in these organizations.

Many of these have been lead by Juliet Murphy Roulhac, Esq., Director, Broward-Southwest External Affairs & Corporate Philanthropy. Those efforts give me and many others confidence that FPL's caring investment in its customers is not just lip service but true concern.

I trust and support FPL to continue to manage costs while giving excellent service and guidance for our community's energy needs as we grow at a faster rate than almost all other states.

Thank you for continuing the important upgrades in your services that support our homes and businesses.

Sincerely, Peggy Nordeen

Peggy Nordeen CEO

201 East Las Olas #1040 Fort Lauderdale, FL 33301 954-874-9000

From: Nickalus Holmes

**Sent:** Monday, June 30, 2025 8:17 AM

**To:** Consumer Contact

**Subject:** FW: Keep FPL Rates Down Docket #20250011

From: Nickalus Holmes On Behalf Of Records Clerk

Sent: Monday, June 30, 2025 8:16 AM

To: 'Karen McHugh' < kclmchugh@yahoo.com>

Subject: RE: Keep FPL Rates Down Docket #20250011

#### **Good Morning**

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you, Nick Holmes Commission Deputy Clerk II Office of Commission Clerk Florida Public Service Commission 850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state cyficials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: advocacy-contact@mg.gospringboard.io <advocacy-contact@mg.gospringboard.io>

Sent: Saturday, June 28, 2025 4:34 PM
To: Records Clerk < CLERK@PSC.STATE.FL.US >
Subject: Keep FPL Rates Down Docket #20250011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commissioners,

As a Florida Power & Light (FPL) customer, I strongly oppose the largest rate increase in U.S. History. This excessive hike would place an unfair burden on customers, especially low-income customers or older adults on fixed incomes who simply cannot afford to pay more.

With costs for housing, healthcare, and everyday essentials already high, the last thing I need is a higher electric utility bill. FPL is already a highly profitable company—asking customers to pay more just to boost corporate profits is completely unacceptable.

I urge you to reject FPL's request for a higher return on equity and increase to the monthly base rate. The PSC must prioritize customers over corporate greed and ensure utility rates remain fair and affordable.

Please stand up for Floridians and say NO to this massive rate hike.

Thank you for your time and consideration.

Sincerely,

Karen McHugh 8937? Aberdeen Creek Circle Riverview FL, 33569-5240 kclmchugh@yahoo.com

From: RUTH BONFIELD <bubonfield@aol.com>

**Sent:** Monday, June 30, 2025 3:19 PM

To:Consumer ContactSubject:Docket No. 20250011-EI

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## Good afternoon,

I am writing to share my positive experience with Florida Power & Light Company's (FPL) reliability & service. As a resident and customer, FPL meets my needs as a consumer.

Over the years, FPL has demonstrated outstanding preparedness in handling storms and hurricanes. In my neighborhood, I have seen infrastructure upgrades, which have minimized power problems to my residence. FPL's communication during outages are received in a timely manner. The updates on my phone are really helpful. In my opinion, FPL seems committed to serving its customers not only today, but also working on a more sustainable future.

Thank you for considering my feedback regarding FPL. I expect you will continue supporting their efforts in reliable and sustainable energy for all residents.

Sincerely, Ruth Bonfield 15401 Dover Court Davie, Fl 33331

From: danielle white <daniellenmw@gmail.com>

**Sent:** Tuesday, July 1, 2025 3:10 PM

To: Consumer Contact Subject: Content customer

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Hello and good afternoon,

My name is Danielle Rodkey and I live in unincorporated Palm Beach County. I recently just moved to a new home and I am now a customer of FPL. Previously I lived for several years in Lake Worth and I received power from Lake Worth Utilities. Our home is now close to double the size of our home in Lake Worth. My husband and I expected a rather large electric bill but we were pleasantly surprised when the FPL bill arrived to be paying the same amount in electricity for what is a considerably larger home.

Also, I am very impressed with their FPL app. The ability to be able to track your electric usage and projected bill is very helpful. I am glad to now be a customer of FPL, no other company can handle hurricane restoration like they do.

I am not a proponent of a big rate hike but it looks like they are handling the management of costs well and we do need to continue investing in keeping the electric system resilient and strong.

Thank you, Danielle Rodkey

Sent from my iPhone

From: Angel Clampitt <angelclampitt899@gmail.com>

Sent: Wednesday, July 2, 2025 8:38 AM

**To:** Consumer Contact

**Subject:** Docket number 20250011-El

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Thank you , Angel Clark-Clampitt

Charlie's Angel Photography (772) 925-9081 Angel (772) 971-8613 Charles

https://charliesangelphoto.com/

# Begin forwarded message:

From: Angel Clampitt <angelclampitt899@gmail.com>

**Date:** July 1, 2025 at 2:09:48 PM EDT

To: Contact@psc.state.fl.us

Subject: Docket number 20250011-EI

Hello,

We are Mr. Charles Clampitt and Mrs. Angel Clark-Clampitt. Our service address is 2150 S.W. Race Road, Port St. Lucie, Florida. We have been FPL customers for eight years. As small business owners, we value reliable service at all times.

As we have a home office, we have consistently relied on FPL's exceptional service to ensure uninterrupted power supply. In the event of an outage, FPL restores power promptly. Even during hurricane seasons, FPL has demonstrated a commitment to timely restoration.

We are deeply grateful to Florida Power and Light for its essential role in providing exceptional service to our community. We are thankful to have an electric company that we can count on.

Sincerely, Charles and Angel Clampitt

Thank you , Angel Clark-Clampitt Charlie's Angel Photography (772) 925-9081 Angel (772) 971-8613 Charles

 $\underline{https://charliesangelphoto.com/}$ 

From: P.J. Campbell <pj.campbell07@gmail.com>

Sent: Wednesday, July 2, 2025 1:07 PM

**To:** Consumer Contact **Subject:** Docket # 2025-0011

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Dear Florida Public Service Commission,

I wanted to take a moment to share my personal experience as a lifelong Florida Power & Light customer. Since I began paying my own utility bills, I've consistently felt that my FPL bills have been fair and reasonable for the level of service I receive. I've rarely experienced power outages, and when they have occurred, particularly after major storms, FPL has restored service quickly and efficiently.

The reliability of FPL's service gives me great peace of mind, and I believe it's a testament to the investments they've made in their infrastructure and workforce. I completely understand and support the need for a rate increase to continue providing the level of service Floridians have come to expect, especially as our state continues to grow and face new challenges.

Please feel free to call me if you'd like to discuss this further or if you have any questions.

Thank you for your time and for all that you do to keep our communities powered safely and reliably.

Best regards, Peter James Campbell 240 SW 15th Rd, Apartment 105 Miami, FL 33129

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P.J. Campbell (305) 407- 0995

From:

Sent: Wednesday, July 2, 2025 2:45 PM

To: Consumer Contact Cc: **Brittnie Bassant** Subject: Docket #2025-0011

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To Whom It May Concern,

My name is Brittnie Bassant, and I reside at 5151 Collins Ave #1126, Miami Beach, FL 33140. I am writing in regard to Docket Number 2025-0011 to express my full support for FPL's rate request.

As a longtime customer of FPL, I've consistently experienced outstanding service—both in terms of reliability and customer care. Living in South Florida, where storm season is an annual reality, having a utility company that prioritizes swift restoration, and proactive communication makes a world of difference. After past storms, I've seen how quickly FPL crews mobilize and how hard they work to bring neighborhoods back online, often faster than expected.

The service has been reliable, with very few interruptions, and when there is an issue, it's resolved quickly and professionally. Their customer service team is responsive and helpful, which I don't take for granted. I understand that rate increases can be sensitive, but I personally don't mind this one. I trust that the investment

will continue to support the infrastructure, technology, and people that keep our lights on and our community

Thank you for the opportunity to share my experience.

Sincerely,

**Brittnie Bassant** 5151 Collins Ave #1126

Miami Beach FL 33140

Sincerely,

#### Daniella Rodriguez

Events & Marketing Assistant Miami Beach Chamber of Commerce



programs@miamibeachchamber.com

**(786) 220-1400** 

(786) 368-8450

1920 Meridian Avenue, Miami Beach

miamibeachchamber.com







From: Jake Marshall < jmarshall@l-senterprises.com>

Sent: Wednesday, July 2, 2025 9:43 PM

**To:** Consumer Contact **Subject:** Docket No. 20250011-El.

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To whom it may concern,

We are a subcontractor working on behalf of FPL. We have had an amazing working relationship them for nearly 2 decades. Given the long term relationship we have with FPL, we have great insight on the increased costs to install, repair, and maintain their facilities.

We wholeheartedly support the request for the increase. I was quite taken back by the fact that there has not been an increase since 2021. As a manager of a business, I know well the increased costs that we have seen since 2021. The amount FPL is seeking, pales in comparison to the increases we have seen specifically on fleet/auto, equipment ,fuel , insurance, rent, etc...come to think of it, there's not one item that comes to mind, that we utilize in our daily operation that has decreased in price.

The ability to continue to provide safe, responsive, top tier service with the increasing costs of the world around us, in my opinion, would likely be impossible without this increase.

Thank You.

Jake Marshall
L & S Enterprises LLC
Utility Division
Operations Manager
1630 Segrave st,
South Daytona, FL 32119
Cell:315-264-2006
Office:386-304-0722 ext.101
imarshall@l-senterprises.com
www.l-senterprises.com



From: William Wilson <wwilson01@gmail.com>

Sent: Thursday, July 3, 2025 9:43 AM

**To:** Consumer Contact **Subject:** Docket #: 2025-001

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William Wilson 936 Intracoastal Drive, Unit 8D Fort Lauderdale, FL 33304 Docket #: 2025-0011

To The Public Service Commission,

First and foremost, I would like to thank the Public Service Commission for holding hearings regarding FPL's request for a rate increase. As an FPL customer, I appreciate the process the Public Service Commission offers in order to listen to the comments and concerns of utility users in the State of Florida. I would also like to thank the Public Service Commission for allowing written testimony, as I was unable, at the last minute, to make my comments at the online meeting.

I write this testimony in support of FPL's rate increase. I believe the service that FPL provides is only sustainable with further investment in infrastructure and support. As a new father and son of aging parents, who also are supported by FPL service, I feel at ease knowing that FPL is our utility, particularly during the heat stresses of summer and most importantly during hurricane season. I have lived in other areas of the State in which FPL was not the utility provider and did not have the same confidence in the services provided. As a life long Floridian, we know that interruptions in power happen for many reasons, but knowing that FPL is at the helm for my service, helps ease any concern that our power needs are their main objective. I also look forward to FPL continuing with this rate increase to invest in new and innovative ways in which to provide service to its customers. I also feel, in the long run that, this rate increase will help to offset future demand for utilities services.

Again, I would thank the Public Service Commission for its time and due diligence on this very important item.

Sincerely

Bill Wilson

From: E J <ejohninc2@gmail.com>
Sent: Thursday, July 3, 2025 9:48 AM

**To:** Consumer Contact

**Subject:** Reference Docket # 20250011-EI

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

In August 2005, Hurricane Katrina came through South Florida on its first land fall in the United States as a high Tropical depression, low grade Category 1 Hurricane. It was my introduction to what level of Power, Energy, and Strength given the perfect natural weather conditions nature can produce in a very small amount of time.

I arrived in Florida mid January of 2005. Ambition brought me to Florida from New York City. I had an option of 3 other places across the nation to go, and I chose South Florida. Where I am from, the most concerning thing we had to worry about in the Northeast was snow. This element was what made South Florida so inviting. However, you quickly forget about that element when met with the Might and Power of a Hurricane. On that night in August 2005, I heard sounds from the outside as if the longest locomotive was traveling at top speed right next to my window. Those sounds seconds later elevated as if a lever had shifted to a higher setting and howls and screams of elevated wind speed took glancing blows at my Hurricane windows. I had only experienced seeing window pane glass breathing in movies up to that point. We All woke up to darkness the next day. Our Power was off since, 1 or 2 AM as that is when max speed of Katrina hit through the Doral Area. The familiar sound of airbrakes on a truck from a distance. Where I'm from, that was Sanitation with the Snow movers attachment moving snow so that One day soon Con Edison in New York City could get to their manhole covers or Public Service Enterprise Group(PSE&G) in New Jersey could work in a clear area to get someone up in the bucket truck to work on your pole outage and this could take days sometime over a week depending on manpower. Upon looking out my window and to my surprise, I saw 2 vehicles( a bucket truck and regular truck ) with a wrap of Teal and Blue Stripes and three letters FPL, I could not make out what they stood for, but knew they looked familiar. I had spent my 1st 6 months here traveling for the job. While watching them, in the distance, I see my light come on in the reflection off the window, I hear my computer turn on, the alarm on my clockradio on my night stand going on, then my Refrigerator, and all my appliances brought back to life. I thought I was in a Dream. I quick remembered paying some bills that week before and grabbing the batch from my file cabinet and saw what FPL stood for, Florida Power & Light.

It's been 20 years, and so much to be thankful for. Not far after Hurricane Katrina, there was Hurricane Wilma at the end of that very next month in 2005. There were the Floods from Tropical Depression Andrea in 2013. Hurricane Matthew in 2016 and Hurricane Irma in 2017. Throughout all the levels of natural disaster that has hit the State of Florida, FPL has been there.

In closing, It's rare to find a utility company, let alone a For Profit organization live up to its full potential. Serving the Public's needs while investing it's future in cost saving matrix and measures that will hopefully reduce the cost of Energy in the long haul is a gamble in this economy for a Profit based business. FPL, has shown it's Professionalism, Integrity and Trust throughout the years. I'm just a consumer who knows there are Risks that must be considered before you can feel the Reward. From the begining, I told you, I had 3 choices to make in places to relocate for work. I could not have found a more reliable partner to go on this journey with. Thank you FPL.

E. A. Johnson Customer abd Resident of South Florida