

Antonia Hover

From: John Plescow
Sent: Monday, August 11, 2025 8:19 AM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: 2025-0011-EI

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Monday, August 11, 2025 7:11 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: 2025-0011-EI

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: Kara Phillips <Kara.Phillips@murphyusa.com>
Sent: Friday, August 8, 2025 1:59 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: 2025-0011-EI

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Hello,
I wanted to take a moment to acknowledge the outstanding service we continue to receive from FPL's new construction division.

FP&L goes above and beyond for their customers. The service team is responsive and professional. I am a project manager with many sites throughout the state of Florida. Navigating power service during new construction can often be complex and unpredictable, but FP&L has a way of making the experience smoother and more efficient every step of the way.

We've worked with many utility companies over the years, and the service team helps projects move forward. It truly makes a difference.

Thank you again to FPL for fostering this level of excellence and support.

Regards,
Kara Phillips

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