

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Tuesday, September 2, 2025 8:44 AM  
**To:** 'Cynthia Luster'  
**Cc:** Consumer Contact  
**Subject:** RE: Floridians Deserve Due Process

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Cynthia Luster <Cynthia.Luster@messages.fwwatch.org>  
Sent: Tuesday, September 2, 2025 12:16 AM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Floridians Deserve Due Process

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Dear Florida Public Service Commission,

Please ensure that the Florida Power & Light rate case is fully litigated in the public forum. Last week's decision to postpone — and potentially cancel — two weeks of expert testimony in FPL's nearly \$10 billion rate case was an affront to Florida families, who are struggling under the costs of unaffordable electricity bills.

FPL strategically chose to enter into a deal with corporate customers at the 11th hour to avoid hearings that would have offered residential customer advocates an opportunity for cross examination and further discovery. Already, the Office of Public Counsel has shown that nearly 50 cents of every dollar that FPL is requesting is for profits and that FPL should actually reduce rates next year.

Without a full hearing on the merits of FPL's original ask, there cannot be a fair settlement agreement — especially when the Office of Public Counsel and residential customer advocates were excluded from the settlement negotiations.

Due process requires just and fair treatment of all parties.

The Florida Public Service Commission is tasked with making sure that Florida's consumers receive some of their most essential services. Access to life-saving electricity is at risk when rate decisions prioritize corporate profits over the needs of Florida families. Please ensure that the full technical hearings take place and that the merits of FPL's rate request and associated impacts on residential customers are given full consideration.

Sincerely,  
Cynthia Luster  
1836 S Park Ave  
Titusville, FL