

Tristan Davis

From: John Plescow
Sent: Friday, November 21, 2025 10:35 AM
To: Consumer Correspondence; Sergio Smith
Subject: FW: 20240026
Attachments: E-Form Improper Billing TRACKING NUMBER: 213284; E-Form Improper Billing TRACKING NUMBER: 213281; E-Form Improper Billing TRACKING NUMBER: 213280; E-Form Other Complaints TRACKING NUMBER: 213279; E-Form Other Complaints TRACKING NUMBER: 213278; E-Form Other Complaints TRACKING NUMBER: 213181; E-Form Other Complaints TRACKING NUMBER: 213179; TECO rate hikes; NO more TECO increaes; Docket number - 20240026 - Petition for rate increase for TECO."

Please, add to docket 20240026.

From: Sergio Smith <SSmith@psc.state.fl.us>
Sent: Friday, November 21, 2025 8:45 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: 20240026

John,

Please forward to the Clerk's office.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Sent: Friday, November 21, 2025 7:42 AM
To: Sergio Smith <SSmith@psc.state.fl.us>
Subject: 20240026

Go to John

Tristan Davis

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, November 13, 2025 9:08 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 213284

CUSTOMER INFORMATION

Name: JoyRae Shuman
Telephone: 4043168752
Email: shuman255@gmail.com
Address: 1134 Seminole Sky Dr Ruskin FL 33570

BUSINESS INFORMATION

Business Account Name: JoyRae Shuman
Account Number: 211017423321
Address: 1134 Seminole Sky Dr Ruskin FL 33570

COMPLAINT INFORMATION

Complaint: Improper Billing against Tampa Electric Company
Details:

Our electric bill has more than doubled on budget billing in the last six years. We have experienced 4 rate hikes in 2025.

Tristan Davis

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, November 13, 2025 8:49 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 213281

CUSTOMER INFORMATION

Name: Ryan Fowler
Telephone: 1919368055
Email: rgf142@gmail.com
Address: 6411 Grenada island ave Apollo Beach FL 33572

BUSINESS INFORMATION

Business Account Name: Ryan Fowler
Account Number:
Address: 6411 Grenada island ave Apollo Beach FL 33572

COMPLAINT INFORMATION

Complaint: Improper Billing against Tampa Electric Company

Details:

The charges from TECO are nearly double my actual usage, which is both unfair and unacceptable.. People should not have to pay for TECOs storm damages just so they don't lose profit margins. We are all drowning in sky rocketing costs and this is making our daily lives unaffordable!

Tristan Davis

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, November 13, 2025 8:47 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 213280

CUSTOMER INFORMATION

Name: Catherine Brown
Telephone: 4436914488
Email: Chatteecatti@aol.com
Address: 6947 Exeter park place Apollo Beach FL 33572

BUSINESS INFORMATION

Business Account Name: Catherine Brown
Account Number:
Address: 6947 Exeter park place Apollo Beach FL 33572

COMPLAINT INFORMATION

Complaint: Improper Billing against Tampa Electric Company
Details:

Every couple of months TECO is raising rates. In the last four or five years we have been increased almost \$100 a month extra. It's ridiculous! We have put in windows, new vents, installation and a new roof and our bill is still running easily \$100 more than it should be. They keep raising it up and up. Enough is enough. We in the area are done paying for their solar farms. We are on a fixed income and we are not the only one suffering from their corporate greed!!

Tristan Davis

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, November 13, 2025 8:24 PM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 213279

CUSTOMER INFORMATION

Name: Todd Bartett
Telephone:
Email: alittlepayne@gmail.com
Address: 6530 King Palm Way Apollo Beach FL 33572

BUSINESS INFORMATION

Business Account Name: TECO
Account Number:
Address: 6530 King Palm Way Apollo Beach FL 33572

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:

I would like to voice my concerns regarding the approval of rate increases for TECO customers. We have had more outages than ever before. Our bills are triple what they were 5 years ago. We had an entire months that we were away and VERY minimal usage after the flood for example and still had bills in the \$300 range. This is ridiculous.

Tristan Davis

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, November 13, 2025 8:16 PM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 213278

CUSTOMER INFORMATION

Name: Anychel Lauzurique Hernandez
Telephone: 8137783763
Email: annielauzurique@gmail.com
Address: 268 Bright Ibis Ave Apollo Beach FL 33572

BUSINESS INFORMATION

Business Account Name: Anychel Lauzurique Hernandez Account Number:
Address: 268 Bright Ibis Ave Apollo Beach FL 33572

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company

Details:

Elevated prices that continue to get higher and higher. I understand one price raise due to the hurricane but it has been over a year. These prices are getting to a point a normal family would not be able to afford pretty soon. How much longer is this going to be allowed? Please, do some investigation to get to the bottom of this. Thank you.

Tristan Davis

From: consumerComplaint@psc.state.fl.us
Sent: Monday, November 10, 2025 8:21 AM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 213181

CUSTOMER INFORMATION

Name: Eric DeSmet
Telephone: 8132207459
Email: ericrdesmet@yahoo.com
Address: 6214 Shadowlake Dr Apollo Beach FL 33572

BUSINESS INFORMATION

Business Account Name: Eric DeSmet
Account Number:
Address: 6214 Shadowlake Dr Apollo Beach FL 33572

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:

This commission approved a rate hike for Teco power after a year of already increased cost, over 80% on our bills from 2024. How can you justify an increase when Teco made \$498 Million in profit. This is unfathomable and you should all be fired for your lack of having the pulse of the community you are supposed to serve. It cannot be justified as Storm recovery or fuel cost adjustments if they are making huge profits. The people are suffering and stretched to their limits, this rate increase is salt in an already gaping wound. This rate hike needs to be rescinded immediately.

Tristan Davis

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, November 9, 2025 11:50 PM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 213179

CUSTOMER INFORMATION

Name: Chase Wetherington
Telephone:
Email:
Address: 3231 Wheeler Court Dover FL 33527

BUSINESS INFORMATION

Business Account Name: Chase Wetherington Account Number:
Address: 3231 Wheeler Court Dover FL 33527

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company

Details:

This complaint is for the PSCB. You already allow TECO to charge more for hurricane fees when they should be covering themselves and now you are letting them increase prices again. STOP LETTING THEM DO IT! TECO should not have a monopoly on power and get to increase costs.

Tristan Davis

From: Jack Serota <jas5489@me.com>
Sent: Friday, November 7, 2025 4:30 PM
To: Consumer Contact
Subject: TECO rate hikes

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Can someone please explain the newest rate hikes approved by the PSC? We currently have a storm charge on our bills to repair storm damage and improve the infrastructure. You have approved a double charge for the same thing. I live in northern Hillsborough County and there have been NO improvements to our infrastructure. Squirrels do more damage than storms. If someone from the Commission wants to take a tour, I would be more than happy to show them around. This approved rate hike is greed at its finest.

Jack Serota
Lutz, Florida
Sent from my iPad

Tristan Davis

From: Lorena Acosta <lorenamacosta21@gmail.com>
Sent: Thursday, November 6, 2025 11:43 AM
To: Consumer Contact
Subject: NO more TECO increaes

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please no more TECO increases.

Tristan Davis

From: R Fuhremann <rfuhremann@gmail.com>
Sent: Thursday, November 6, 2025 11:08 AM
To: Consumer Contact
Subject: Docket number - 20240026 - Petition for rate increase for TECO."

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

PSC Commissioners,

The fact that money hungry TECO wants another rate increase from their already financially struggling customers is completely and utterly egregious.

Florida citizens are living on the edge, paycheck to paycheck and yet you are thinking of giving this company whose CEO makes MILLIONS EVERY YEAR....MORE MONEY???? The greed is mind blowing!

I object to this rate increase and urge you to vote NO!

The public is very aware this is part of a global initiative to subvert home ownership but it must stop!

NO MORE MONEY TO TECO!

Docket number - 20240026 - Petition for rate increase for TECO."

Best,

Rebecca Fuhremann

Hillsborough County Resident 47 years