

Bendria Fugnole

From: Ellen Plendl
Sent: Monday, November 24, 2025 1:28 PM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 , 20240172, & 20250112
Attachments: FW: TECO ELECTRIC - RATE - TURN OFF SERVICES; FW: TECO ELECTRIC - RATE - TURN OFF SERVICES

See attached customer correspondence for Docket Nos. 20240026, 20240172, & 20250112.

Bendria Fugnole

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 24, 2025 11:52 AM
To: Ellen Plendl
Subject: FW: TECO ELECTRIC - RATE - TURN OFF SERVICES

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Emi States <noreply@flgov.com>
Sent: Friday, November 21, 2025 5:15 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO ELECTRIC - RATE - TURN OFF SERVICES

Submitted
Fri, 11/21/2025 - 17:14

Sender Information
Emi States
emi.infinitebliss@gmail.com
8135456911

Subject
TECO ELECTRIC - RATE - TURN OFF SERVICES

Message
Our family of five earns about six figures and we've always paid our bills & contributed responsibly to our community. But over the past year, the approved TECO rate hikes in Hillsborough have made it extremely difficult to keep up. Our electric bill used to be \$160–\$260 a month; now it's \$600–\$900. Today, TECO told us that if we split our payment, they'll shut off our power—and they're now adding a \$1,000 deposit on top of that. Our 12/25 bill is expected to be around \$1,600. HELP THE PEOPLE

IP Address
172.68.7.203

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/142.0.0.0
Safari/537.36 Edg/142.0.0.0

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Bendria Fugnole

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 24, 2025 11:50 AM
To: Ellen Plendl
Subject: FW: TECO ELECTRIC - RATE - TURN OFF SERVICES

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Emi States <noreply@flgov.com>
Sent: Monday, November 24, 2025 9:40 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO ELECTRIC - RATE - TURN OFF SERVICES

Submitted
Mon, 11/24/2025 - 09:40

Sender Information
Emi States
emi.infinitebliss@gmail.com
8135456911

Subject
TECO ELECTRIC - RATE - TURN OFF SERVICES

Message

Our family of five earns about six figures and we've always paid our bills & contributed responsibly to our community. But over the past year, the approved TECO rate hikes in Hillsborough have made it extremely difficult to keep up. Our electric bill used to be \$160–\$260 a month; now it's \$600–\$900. Today, TECO told us that if we split our payment, they'll shut off our power—and they're now adding a \$1,000 deposit on top of that. Our 12/25 bill is expected to be around \$1,600. HELP THE PEOPLE

IP Address
172.70.54.175

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/142.0.0.0
Safari/537.36 Edg/142.0.0.0

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