

Nickalus Holmes

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**From:** noreply@psc.state.fl.us  
**Sent:** Wednesday, January 14, 2026 10:33 AM  
**To:** bowwowsers@msn.com  
**CC:** Consumer Contact  
**Subject:** Docket Number - 20250088-WS

Good Morning, Carol Lohrenz,

We will be placing your comments below in docket correspondence in Docket No. 20250088-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.*

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**From:** bowwowsers@msn.com  
**Sent:** Wednesday, January 14, 2026 10:22 AM  
**To:** Florida Public Service Commission  
**Subject:** Docket Number - 20250088-WS

Description:

Customer Comment Id: 16

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Carol Lohrenz

Phone: 9103310876

Email: bowwowsers@msn.com

Address: 808 Nelson Dr, Lady Lake, Lake, FL 32159

Submit Date: Wednesday, January 14, 2026 10:22 AM

Comment: I am a customer of Water Oak Utility in Lake County. I am writing to OPPOSE the proposed water rate increase under docket 20250088-WS.

The proposed increase would take a water bill with an average of around \$15 per month to more than \$100 a month. This is an excessive increase and would create a hardship for myself and many residents in Water Oak who are retired and live on a fixed income. Water is essential and we have no other viable alternative, An increase of this magnitude is neither reasonable nor affordable.

Sun Communities raises our lot rent the maximum every year while their CEO makes 1.9 million a year. Those of us less fortunate, need to have a voice to stop this proposal! Please hear us!

I respectfully urge the commission to reject or significantly reduce this proposed rate increase and to prioritize affordability and consumer protection for residents of Water Oak.

Thank you!