

Antonia Hover

From: John Plescow
Sent: Wednesday, January 14, 2026 11:24 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: H2O Water Increase for Water Oak Country Club Estates

Please, add to docket 20250088.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Wednesday, January 14, 2026 11:20 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: H2O Water Increase for Water Oak Country Club Estates

Please send to clerk's office. 20250088

From: Betty Shepard <sheepers545@yahoo.com>
Sent: Wednesday, January 14, 2026 9:57 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Re: H2O Water Increase for Water Oak Country Club Estates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

WATER OAK UTILITY is the name listed on Docket # 20250088-WU
Application for a staff-assisted rate case in Lake County by Sun Communities Finance
LLC D/B/A Water Oak Utility,

On Wednesday, January 14, 2026 at 09:50:25 AM EST, Consumer Contact <contact@psc.state.fl.us> wrote:

1/14/26

Dear Betty J. Shepard

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name of the Utility in question
- What is the Docket #

You may send this information to me by reply e-mail or at the address and/or fax number listed below.

Sincerely,

Consina Griffin-Greaux - Analyst II

Office of Consumer Assistance

contact@psc.state.fl.us

Toll Free - 800-342-3552

Toll Free Fax 800-511-0809

2540 Shumard Oak Blvd.

Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Betty Shepard <sheepers545@yahoo.com>
Sent: Wednesday, January 14, 2026 9:44 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Re: H2O Water Increase for Water Oak Country Club Estates

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I received a 3 page letter - FL PUBLIC SERVICE COMMISSION CUSTOMER MEETING IN TALLAHASSEE. I AM NOT HAPPY RETIRED PERSON ON A FIXED INCOME!!!

On Wednesday, January 14, 2026 at 09:39:28 AM EST, Consumer Contact <contact@psc.state.fl.us> wrote:

1/14/26

Dear Betty J. Shepard

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name of the Utility in question
- What is the Docket #

You may send this information to me by reply e-mail or at the address and/or fax number listed below.

Sincerely,

Consina Griffin-Greaux - Analyst II
Office of Consumer Assistance

contact@psc.state.fl.us

Toll Free - 800-342-3552

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From: Betty Shepard <sheepers545@yahoo.com>

Sent: Wednesday, January 14, 2026 9:37 AM

To: Consumer Contact <Contact@PSC.STATE.FL.US>

Subject: H2O Water Increase for Water Oak Country Club Estates

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I STRONGLY OBJECT TO THE PROPOSED WATER INCREASE FOR MY HOME AND MY COMMUNITY FROM \$15. TO \$111.

Betty J. Shepard
406 Palmer Dr.,
Lady Lake, FL, 32159