

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, January 14, 2026 2:52 PM
To: 'Diana Gilbreath'
Cc: Consumer Contact
Subject: RE: Subject: Opposition to Proposed / Docket No. 20250088-WU

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Diana Gilbreath <lipsdkg@yahoo.com>
Sent: Wednesday, January 14, 2026 2:45 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Subject: Opposition to Proposed / Docket No. 20250088-WU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commission Clerk,
I am a retired customer of Water Oak Utility in Lake County and I am writing to oppose the proposed water rate increase under
Docket—No. 20250088-WU

The proposed increase—from an average of about \$20 per month to more than \$100 per month—is completely excessive and would create a serious financial hardship for retirees / widows living on fixed incomes..such as myself.

Water is an essential service, and customers have no alternative provide an increase of this magnitude is neither reasonable nor affordable.

I respectfully urge the Commission to **reject or significantly reduce** this proposed rate increase and to prioritize affordability and consumer protection for residents of Water Oak.

I cannot afford this kind of increase as a widow —please help not only myself, but my neighbors and friends in this similar situation living here in Water Oak Cmmunity.

Diana K Gilbreath
303 Grimes Dr
Lady Lake, Fl 32159-5515
Water Oak Community