

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, January 14, 2026 4:44 PM
To: 'Teresa Lukas'
Cc: Consumer Contact
Subject: RE: Objection to Proposed Docket No. 20250088-WU

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Teresa Lukas <teresajlukas@gmail.com>
Sent: Wednesday, January 14, 2026 4:34 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>; ccoster@suncommunities.com
Subject: Objection to Proposed Docket No. 20250088-WU

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Dear Florida Public Service Commission Clerk,

I am a customer of Water Oak Utility in Lake County and am writing to formally express my strong objection to the proposed rate increases submitted by Sun Communities Finance LLC d/b/a Water Oak Utility under Docket No. 20250088-WU.

According to the notice provided the staff recommended rates would increase a typical resident monthly water bill from approximately \$15 to over \$100 per month. This represents an extraordinary and unreasonable increase that would place a severe financial burden on residents, many of whom are on fixed incomes, including retirees and seniors.

Water is an essential service, not a discretionary expense. An increase of this magnitude far exceeds inflation, wage growth, or cost-of-living adjustments and raises serious concerns about affordability, fairness, and necessity. Customers have no ability to shop for an alternative provider, which makes oversight and consumer protection by the Commission especially critical.

Additionally, customers have experienced ongoing concerns regarding service quality and infrastructure reliability, making it difficult to understand how such dramatic rate increases are justified. Before any approval is considered, I respectfully request that the Commission closely scrutinize the utility's financial assumptions, operational costs, management fees, and any charges passed on from affiliated companies.

I urge the Commission to reject or substantially reduce the proposed rate increases and to prioritize rate stability, transparency, and affordability for Water Oak Utility customers.

Thank you for the opportunity to submit comments and for your consideration of the impact this decision will have on the residents you serve.

Sincerely,
Teresa Jo Lukas
720 Trevino Dr., Lake Lake, FL 32159 Lot 2419
Water Oak Utility Customer
Lake County, Florida