

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, January 14, 2026 5:03 PM
To: 'Nancy LaSoya'
Cc: Consumer Contact
Subject: RE: Water rate increase

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Nancy LaSoya <nlasoya@gmail.com>
Sent: Wednesday, January 14, 2026 4:54 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Water rate increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commission Clerk,

I am a retired customer of Water Oak Utility in Lake County and I am writing to oppose the proposed water rate increase under Docket 20250088-WU.

The proposed increase-from an average of about \$15 per month to more than \$100 per month. Is excessive and would create serious financial hardship for retirees living on fixed incomes. Water is an essential service and customers have no alternative provider.

I respectfully urge the Commission to reject or significantly reduce this proposed rate increase and to prioritize affordability and consumer protection for residents of Water Oaks.

Your consideration on this matter will be greatly appreciated.

Sincerely,
Carey and Nancy LaSoya